Aware

Α

Email engagement

Notifications / Alerts

Social Media

Responsive / Accessibility

D

Look and Feel / Orient

Arrive

Weekly Newsletter

As a member I receive weekly newsletters about new content that I care about, so I feel compelled to return to MIT Open

Email Alerts

As a member, I receive alerts when content I care about is posetd, so I feel compelled to return to MIT Open

Social Posts

As a Visitor, I learn about MIT Open through exposure on my social media channels

Mobile Optimized

As a Visitor on a mobile phone, the site is clearly optimized for easy mobile usage, so I can use it "on the go."

Simple navigation

As I visitor I can immediately see a set of simple navigation or search options, so I know how to use the site.

Accessible Content

As a visually impaired Visitor, I can easily use my accessibility tools to navigate the site and consume content.

Well organized landing page

As a visitor, the site feels organized and easy to navigate, so I want to explore it further

Explore

F

Mission / CTA Messaging

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Browse / Search

Н

Consume Content

Create a Profile

Compelling Content

As a Visitor, I can see courses, videos/podcasts, research papers, news articles, and upcoming local media events that are available to consume.

Sort / Filter by Theme

As a Visitor, I can sort/filter content by theme, so I can find what interests me.

Content Detail Page

As a Visitor, I can watch videos, listen to podcasts, and read papers or posts, so I can learn more about topics I care about.

Member Profile

As a Visitor, I can create a profile, so I can interact with MIT Open content and other members.

Newsletter sign up

As a Visitor, I can easily sign up for a newsletter that gives me a weekly update on new content that I care about, so I feel connected to MIT.

Recommended Content

As a Visitor, I can see course suggestions based on my browse history or last click, so I can discover new content.

MITX OCW Course Referrals

As a Visitor, I can leave the site to visit edX or OCW, to learn more about topics I care about.

Ask Questions

As a member I can ask questions in advance for upcoming media events, so I can feel engaged with the topic.

Activity Feed

As a Visitor, I can see a (sortable/filterable) feed of the latest activity on the site, so I know what's happening right now.

MIT Ecosystem Single Sign On

As a Member, my credientials let me easily access MITx courses, so I don't have to log in twice.

See Related Profiles

As a Visitor I can see all researchers in a theme, so I know who I want to follow or message.

Track Viewed Content

As a Member, I can see a running list of content I've consumed, so I can track what I've learned.

Customized Feed

As a Member, I see a filtered view of my feed based on my subscription interests, so I see only what I care about.

Build a Content List

As a Member, I can organize the content that interest me, so I can queue up what learned next.

N JOURNEY

Engage

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Comment / Like / Share

K

Create new content

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Search / find someone

M

Follow People / Topics

N

Message Someone

Share Content

As a Visitor, I can share content I like with others.

Post Content

As a Member, I can post new content (videos, posts, research papers) to MIT Open, so I can share and gain credibility in the community.

View Member Profiles

As a Visitor, I can look at the profiles and site activity of members, so I can learn more about them.

Configure Notifications

As a Member, I can sign up for, configure and receive email notifications when new content is added to a theme.

Private Message

As a Member, I can private message other members, so I can connect with people who interest me.

Tag Content

As a Member, I can tag content by theme, so it's easier to find for me and others.

See Similar Members

As a Member, I can see all members who have similar thematic interests, backgrounds, or live near me, so its easy to find people like me.

Follow Members

As a Member, I can follow other members, to know when they post something on the site.

Rate and Comment

As a Member, I can rate/comment on content, so I can share and exchange ideas with other members.

Manage

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Create Theme

P Tag / Link

Content

Upload Content

Manage Theme Lander

R

Create Themes

As a Curator, I can create new themes or subthemes, so I can better organize and present the content I'm uploading.

Link to Content

As a Curator, I can link to existing content, in order to create my theme page.

Post New Content

As a Curator, I can post new content (videos, posts, research papers) to MIT Open, in order to create my theme page.

Q

Feature Content

At a Curator, I can feature content in my Theme Lander

Delegate Role

As a Curator, I can name other Theme Owners, so they can help me with my Lander page