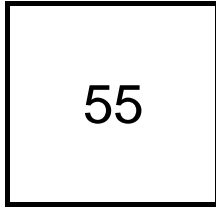


## Creating Cases

Created Last Week



Cases Created Per Day

Average	Max
7.86	13 last week
9.51	25 6 weeks
6.30	25 6 months

Total Last Week

55 opened  
45 closed

Month so far

256 opened  
200 closed

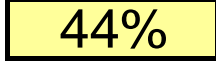
Pending Cases as of 12/1/2009

## Closing Cases

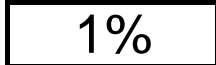
7 or more days



1 to 7 days

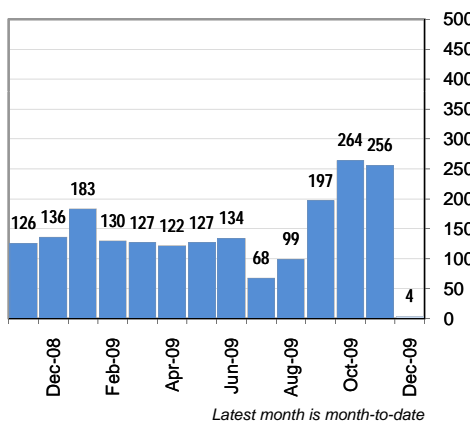


< 24 hours

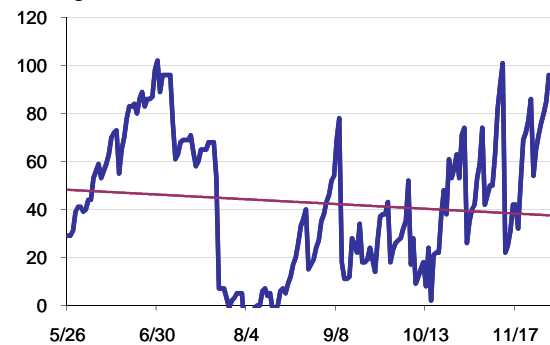


(over the last six weeks)

Cases Created Per Month



Pending Queue over the last 6 months



Net effect over six months:

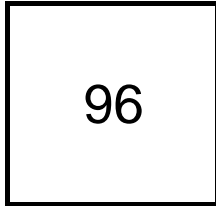
67 ↑

Stalled Cases

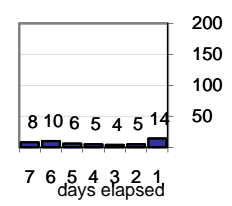
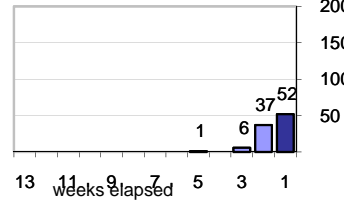
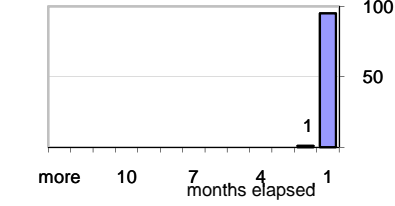
33 age of oldest, in days gone by  
33 longest in days since any activity

## Pending Queue

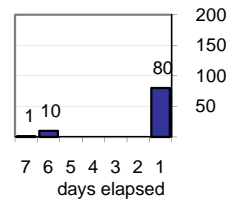
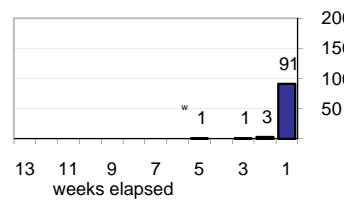
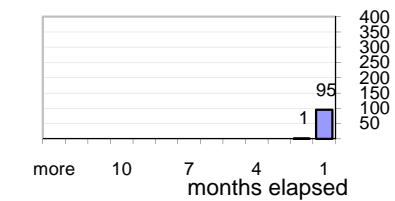
Currently Open



Age of Active Cases



Time Since Any Activity in Active Cases

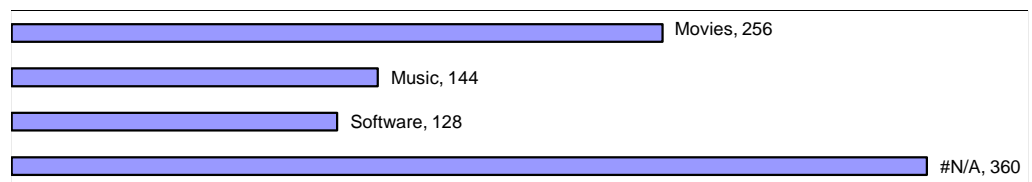


## Complaint Types

Top Complaint Types over 6 months

Copyright Infringement 888

Sources of Copyright Infringement Complaints



Relative Volume of Copyright DMCA Cases, year to year

