Information Services & Technology

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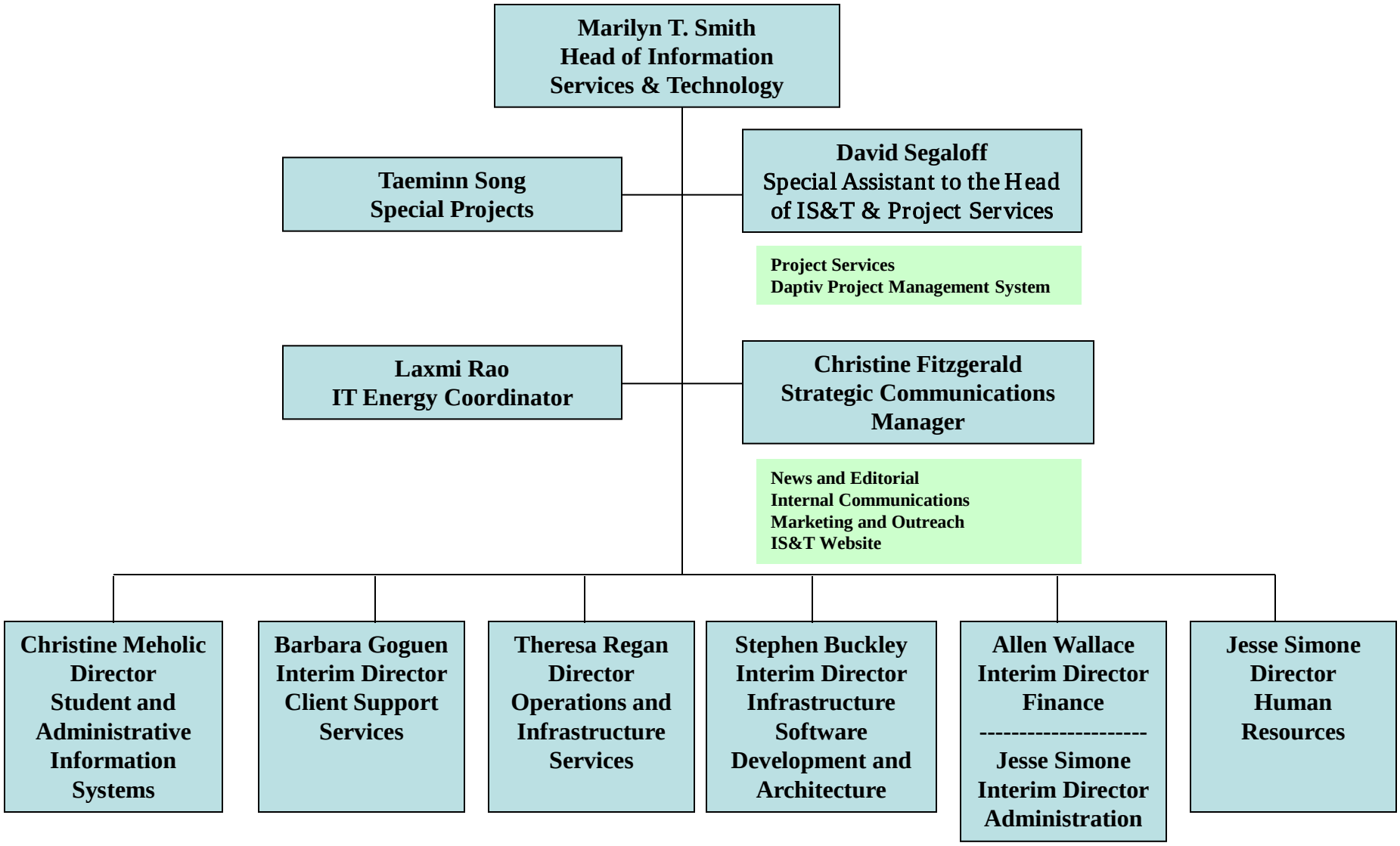
Services

Last Updated October 6, 2009



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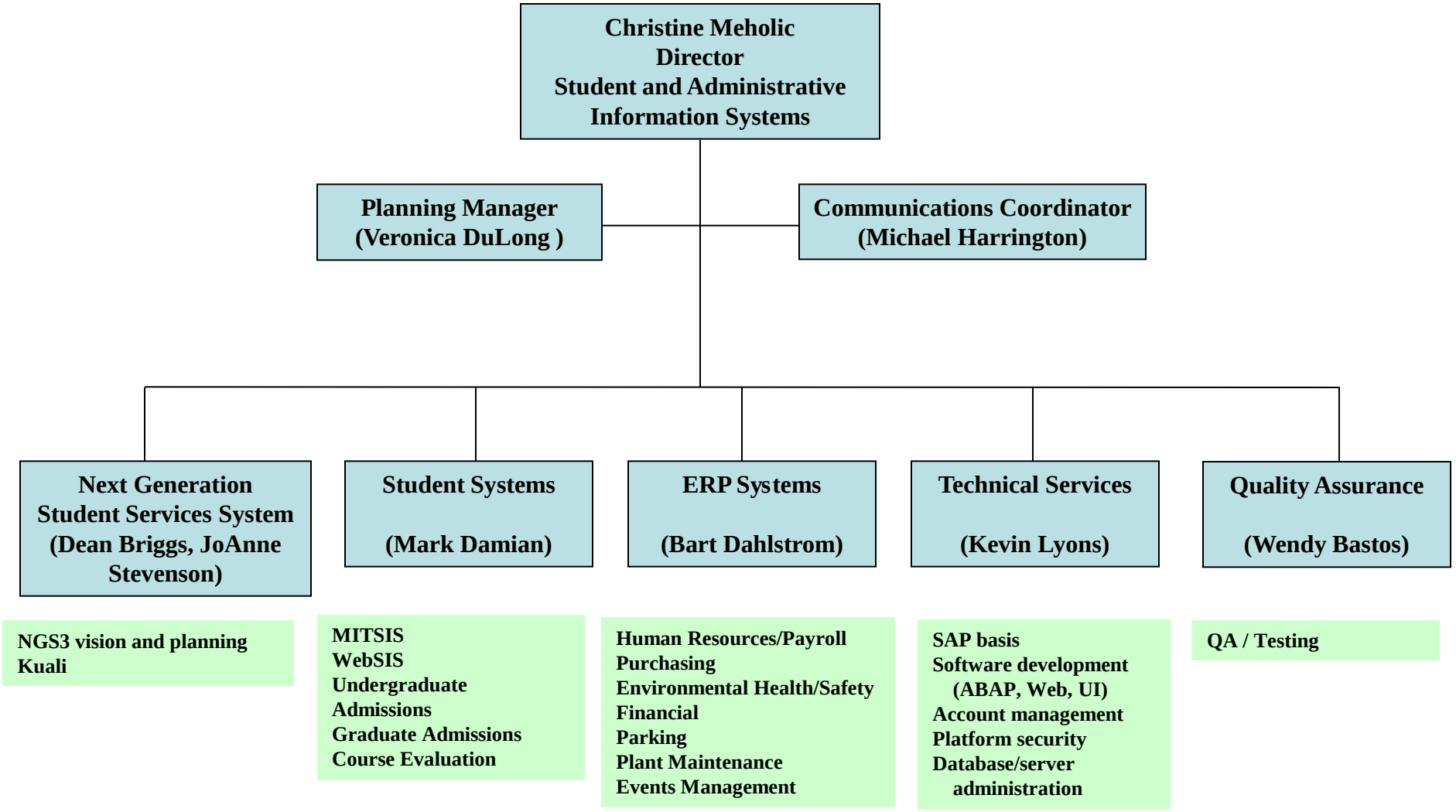
Student and Administrative Information Systems

Last Updated October 6, 2009



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Student and Administrative Information Systems

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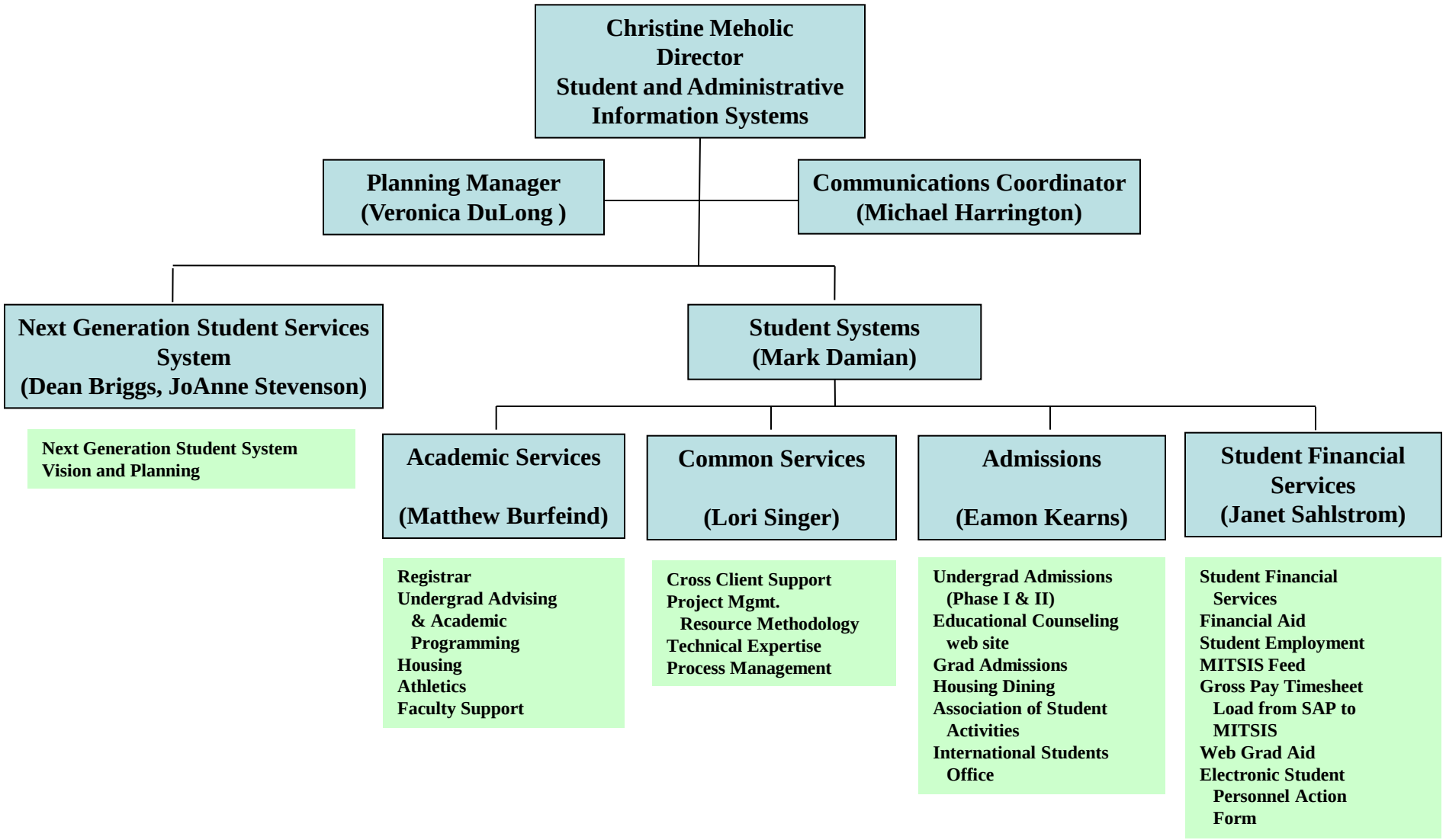

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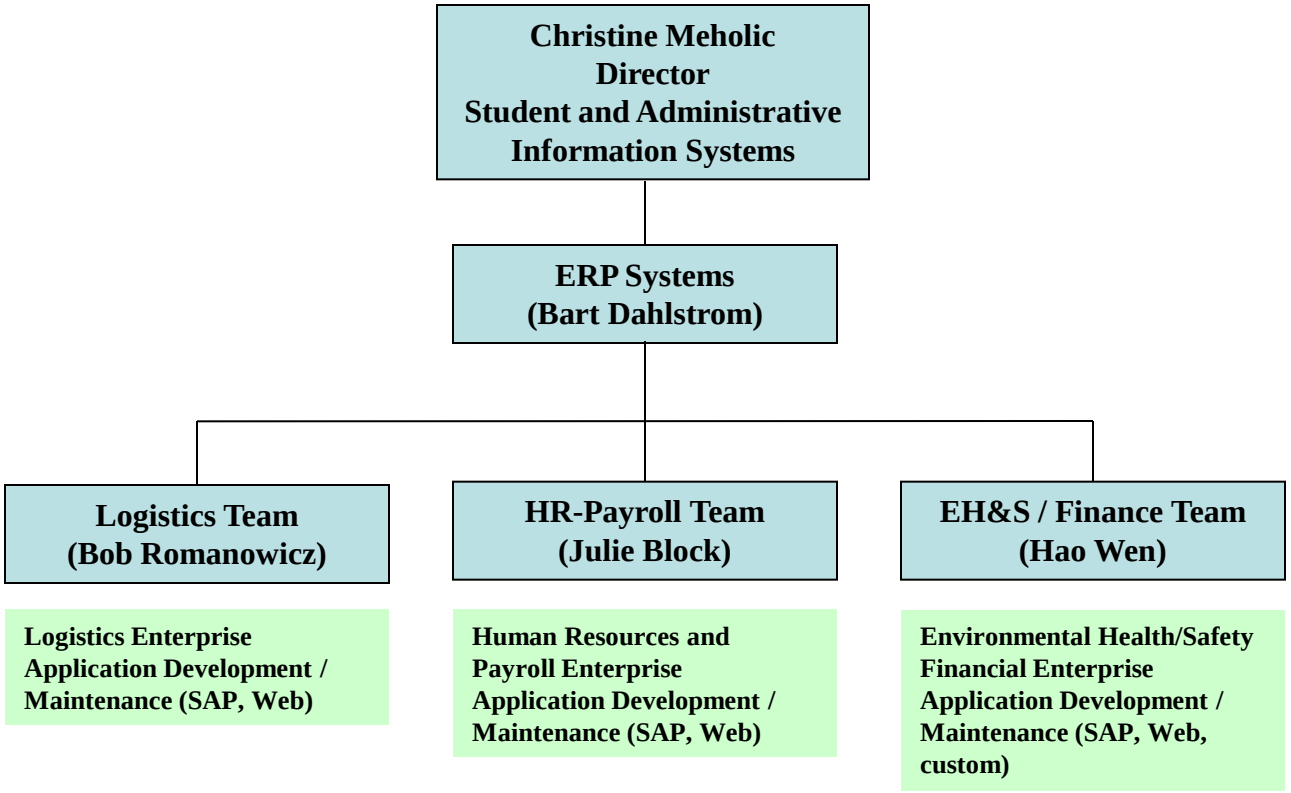
Student and Administrative Information Systems



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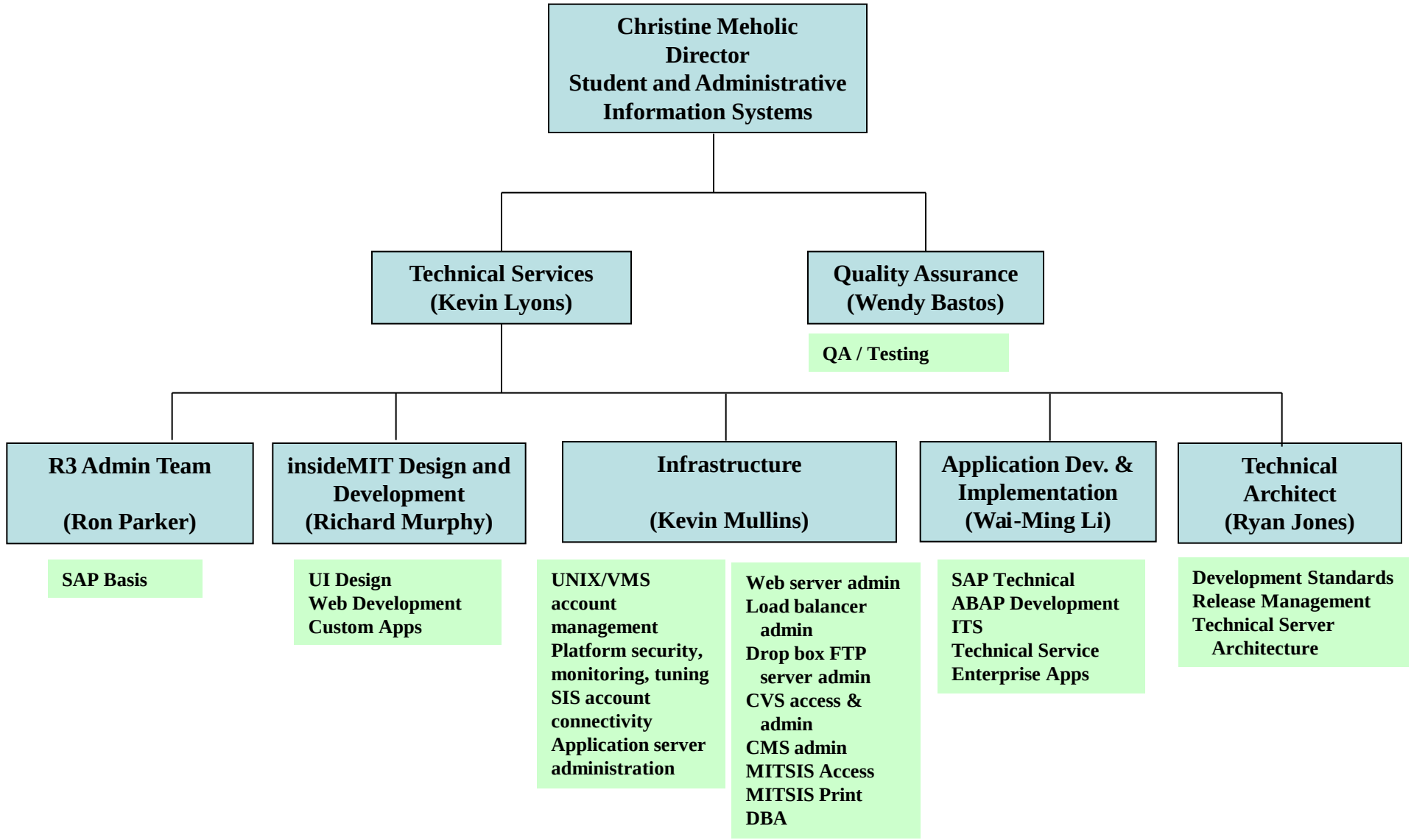
Student and Administrative Information Systems



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Client Support Services

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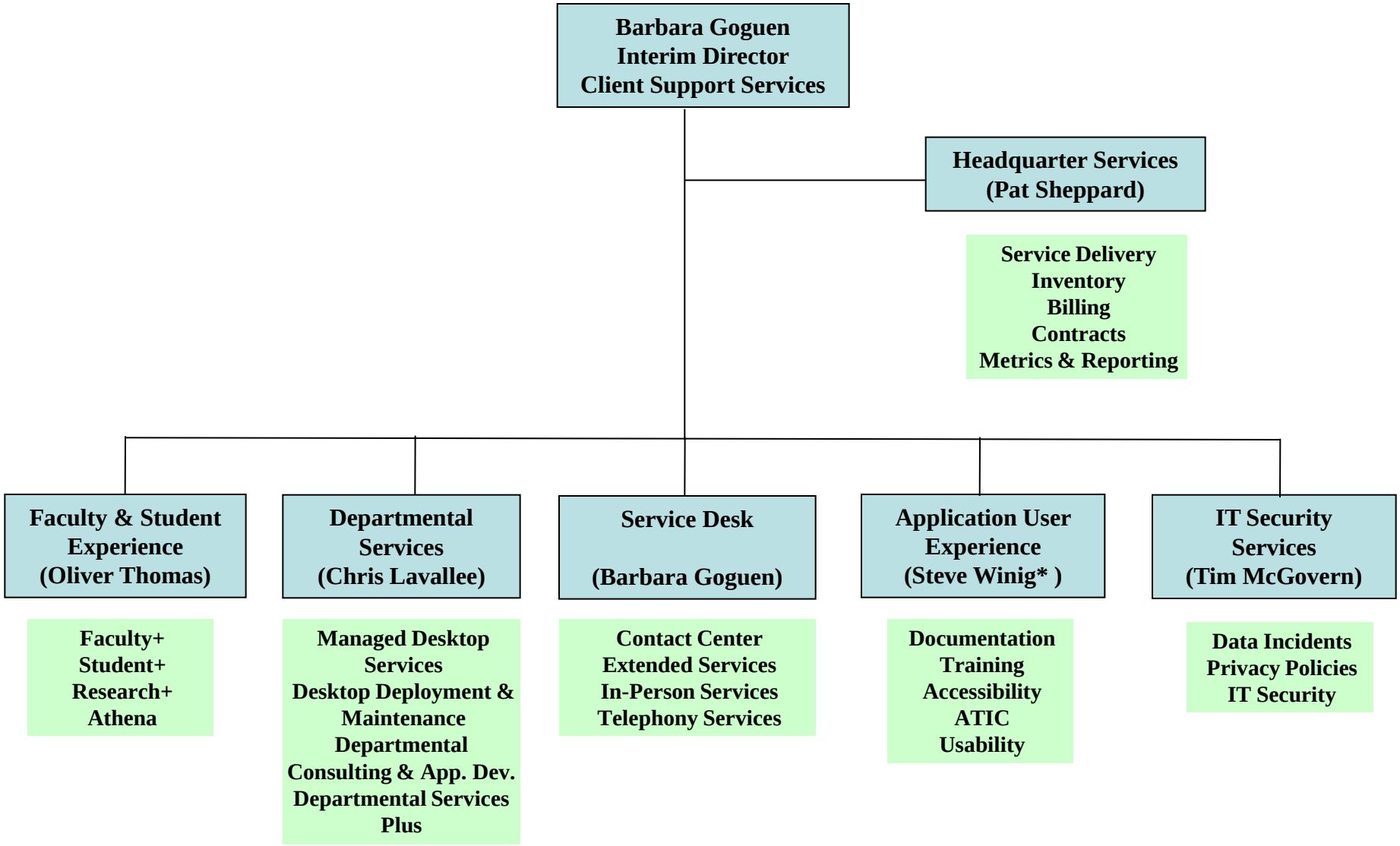

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Client Support Services

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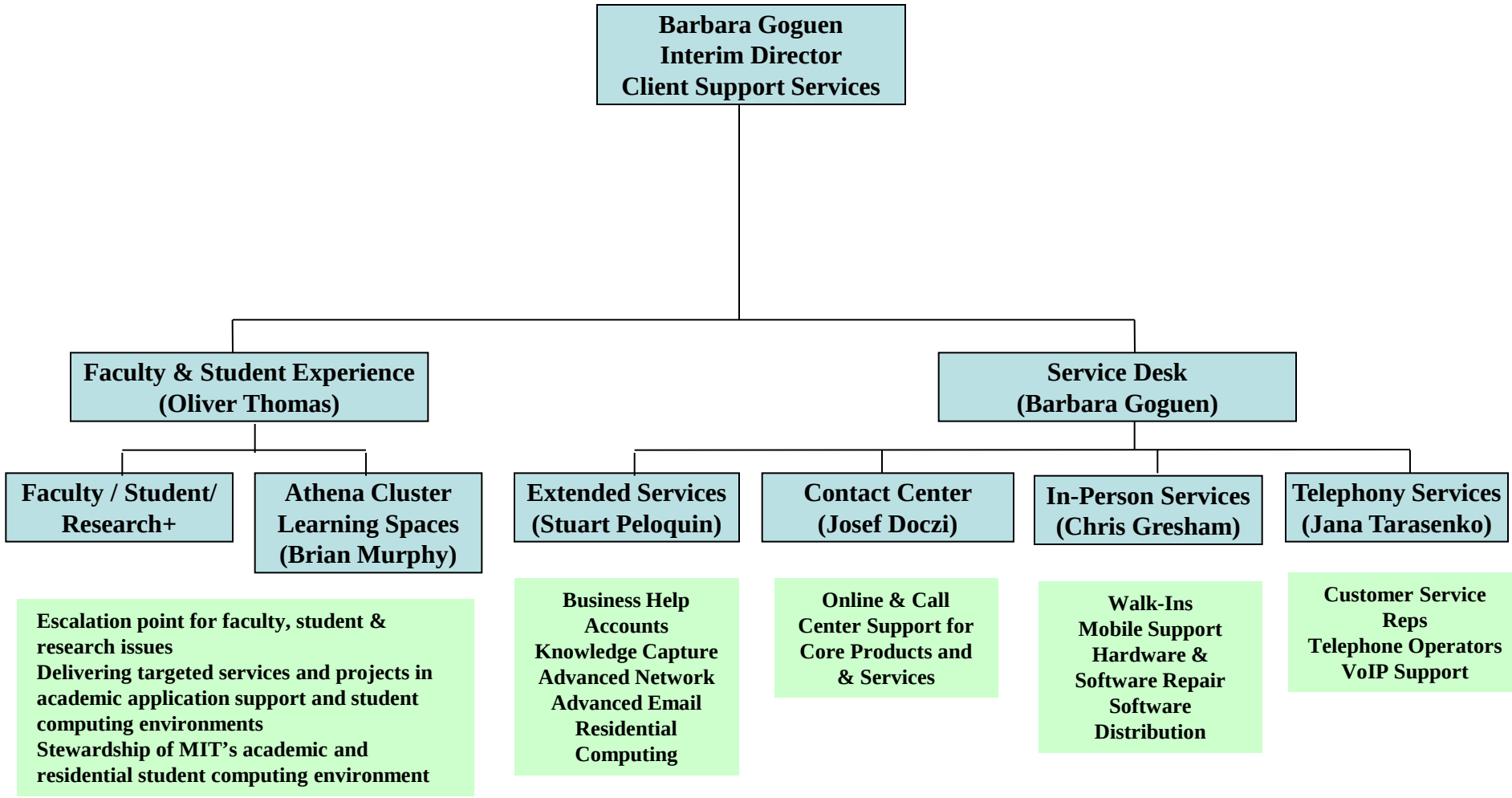

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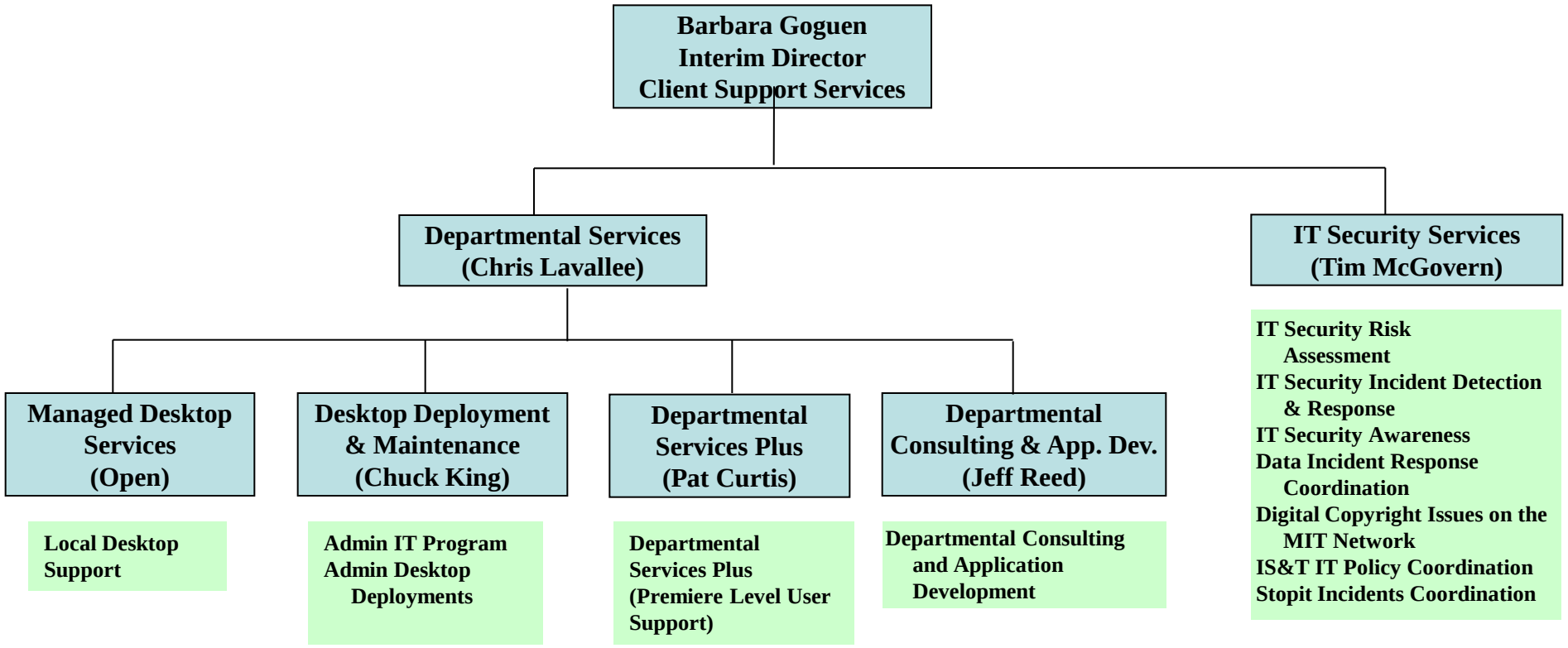
Client Support Services

Last Updated October 6, 2009



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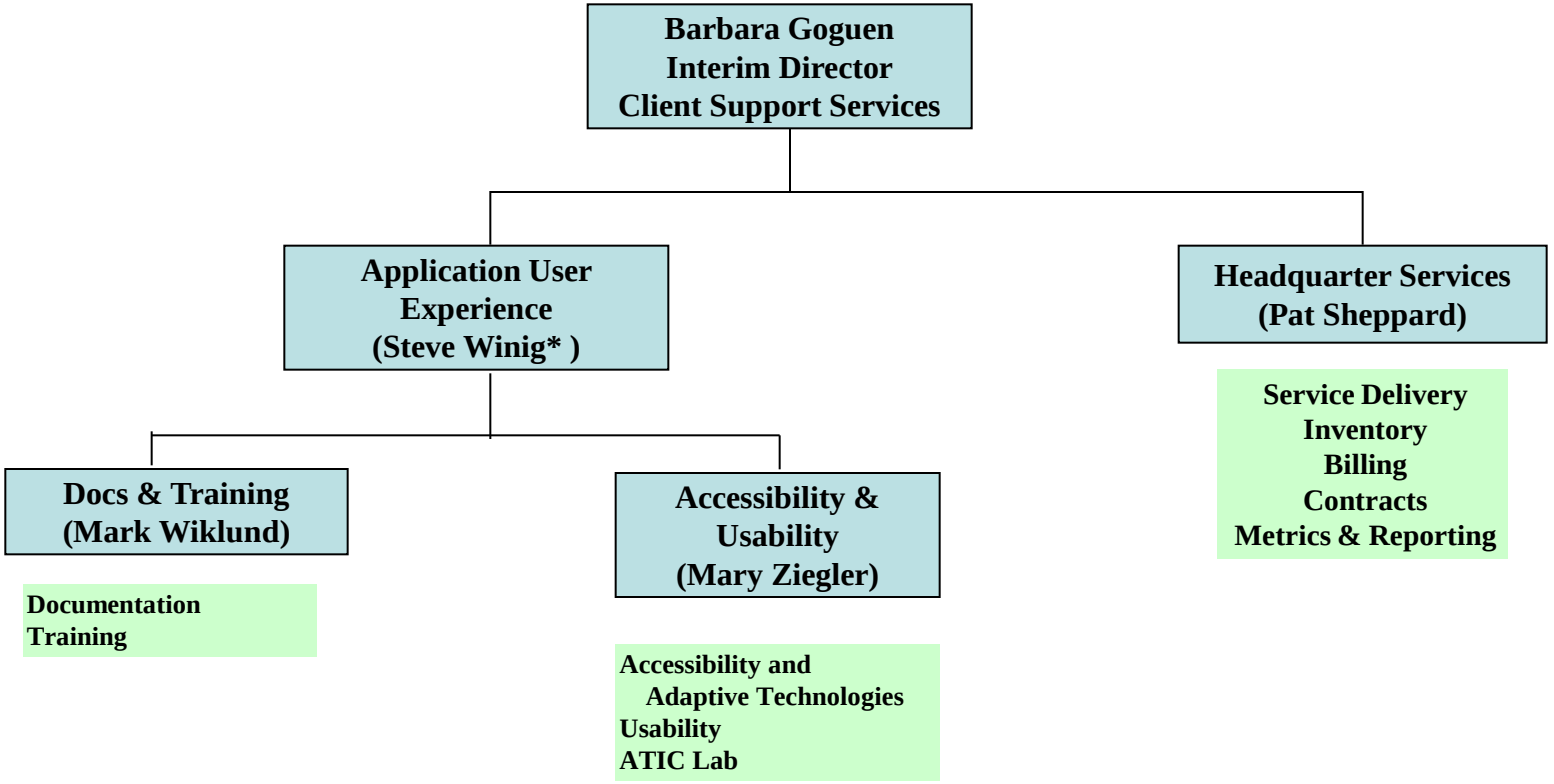
Client Support Services

Last Updated October 6, 2009



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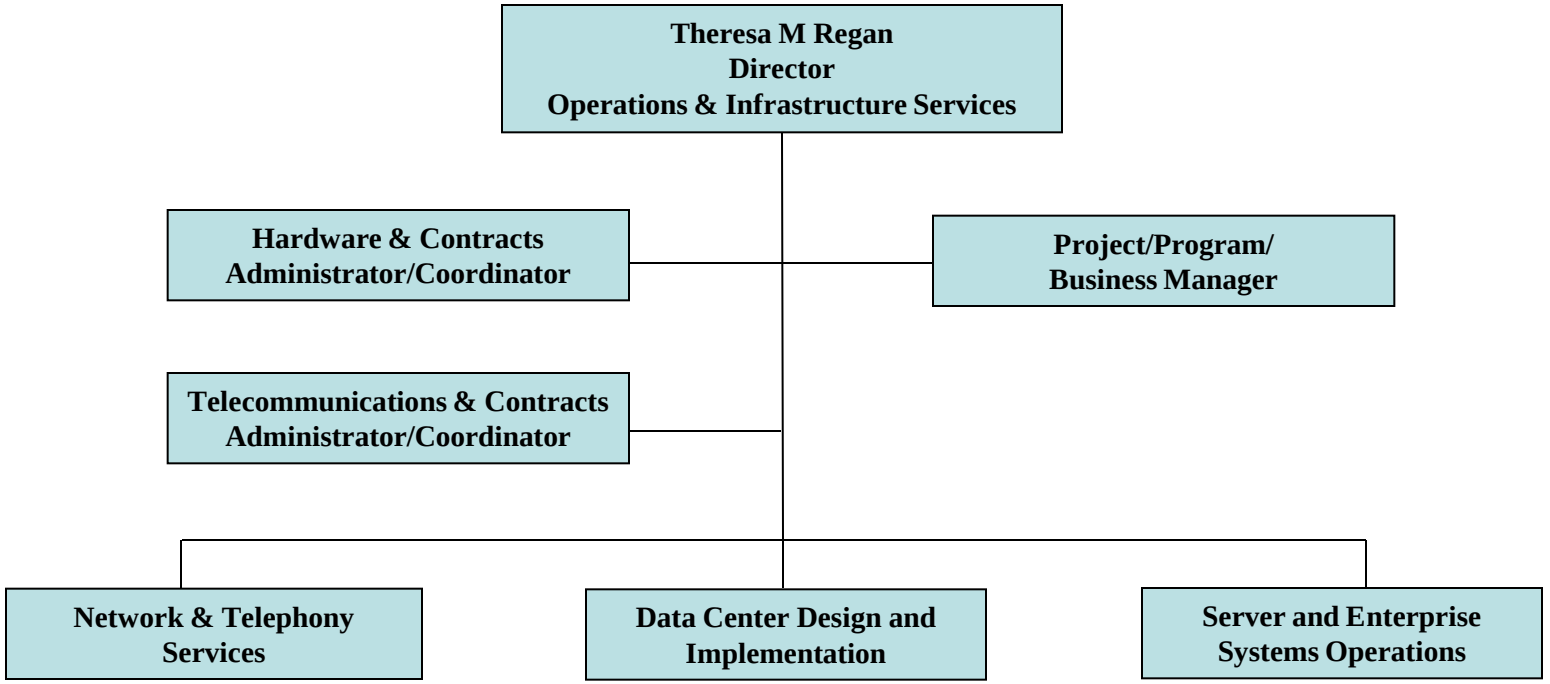
Operations & Infrastructure Services



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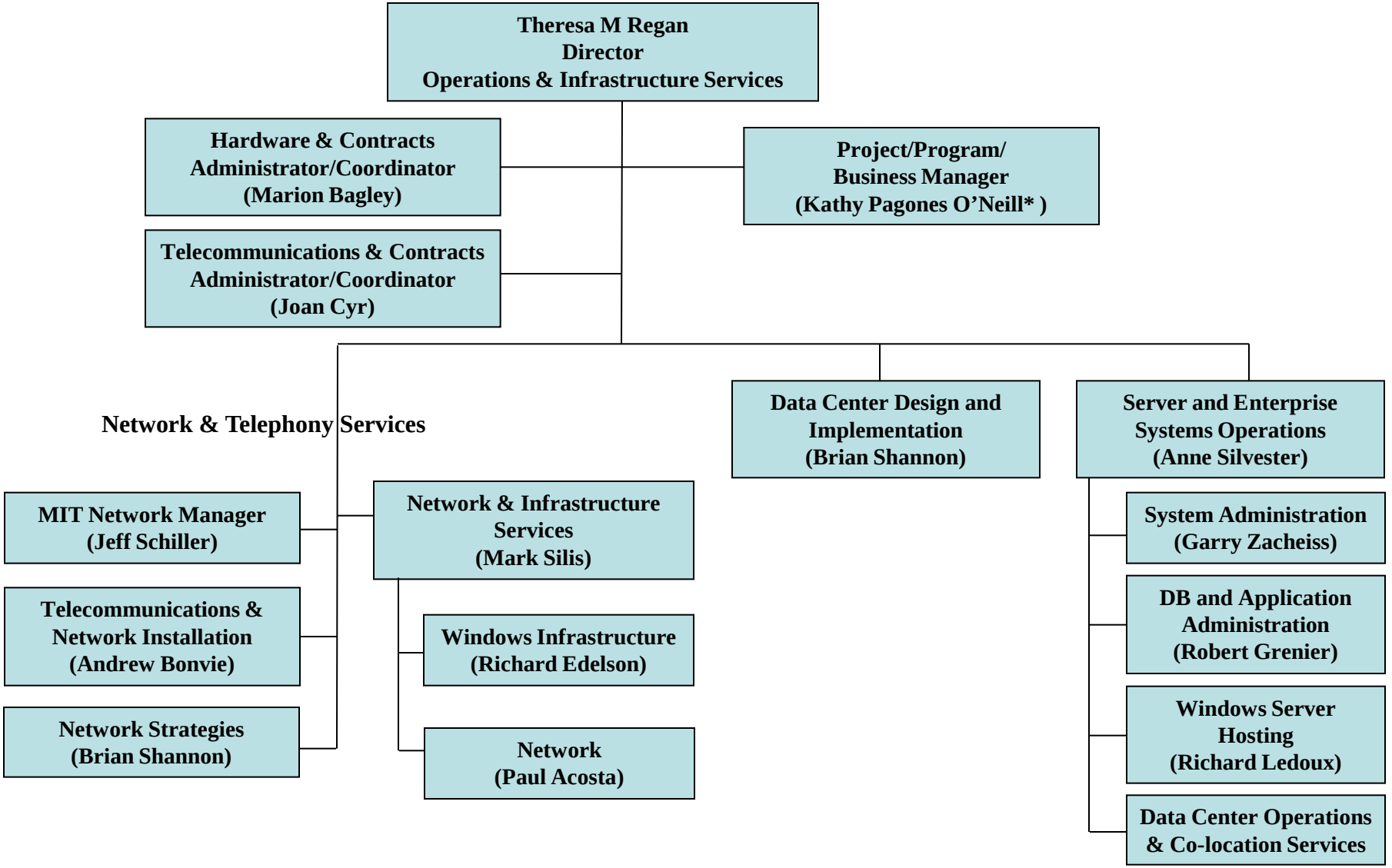
Operations & Infrastructure Services

Last Updated October 6, 2009



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Operations & Infrastructure Services

Theresa M Regan
Director
Operations & Infrastructure Services

MIT Network Manager (Jeff Schiller)

- Network Services Dev'l
- Internal Standards
- Network and Information Security

Network & Infrastructure Services (Mark Silis)

- Network Architecture
- External Connectivity and Relations
- Central Windows Infrastructure
- Citrix Environment
- MIT Network
- External connectivity, campus backbone, connectivity to remote MIT sites
- Network Infrastructure Svcs
- MIT EMAIL and Calendar Svcs
- MIT Web Services
- MIT.EDU Namespace
- Authentication & Authorization
- MIT Remote Access Services
- VoIP and Voice Mail
- Carrier Provisioning
- Cable Television

Telecommunications & Network Installation (Andrew Bonvie)

- Physical Layer Consulting
- Jack Installations
- MITnet Activations
- Wireless Installations
- Fiber Circuit Installation
- IP Addressing
- Network Upgrades
- Network Troubleshooting
- IS&T Physical Layer Maintenance and Repair
- 5E Switch Mgt

Network Strategies (Brian Shannon)

- Data Center Planning
- IS&T outside plant planning and installation
- IS&T outside plant maintenance, relocation and coordination

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Operations & Infrastructure Services

Theresa M Regan
Director
Operations & Infrastructure Services

Data Center Design and Implementation (Brian Shannon)

Data Center Planning

Server and Enterprise Systems Operations (Anne Silvester)

Systems Administration (Garry Zacheiss)

- Install and maintain centrally managed servers and software
- Supported environments, technologies and software
- Manage Tivoli Storage Management (TSM) and Netback-up Applications

Database and Application Admin (Robert Grenier)

- Maintain centrally managed Databases and Applications, including EDI services

Windows Server Hosting (Rich Ledoux)

- Provide a range of Co-location services, including, installation and maintenance of centrally managed windows servers.

Data Center Operations & Co-location Services

- Data Center Mgt (W91, E40, W20, OC11)
- Server Management (hardware, de/installation, console monitoring, tape mounting for backups)
- Print services
- Co-location Services

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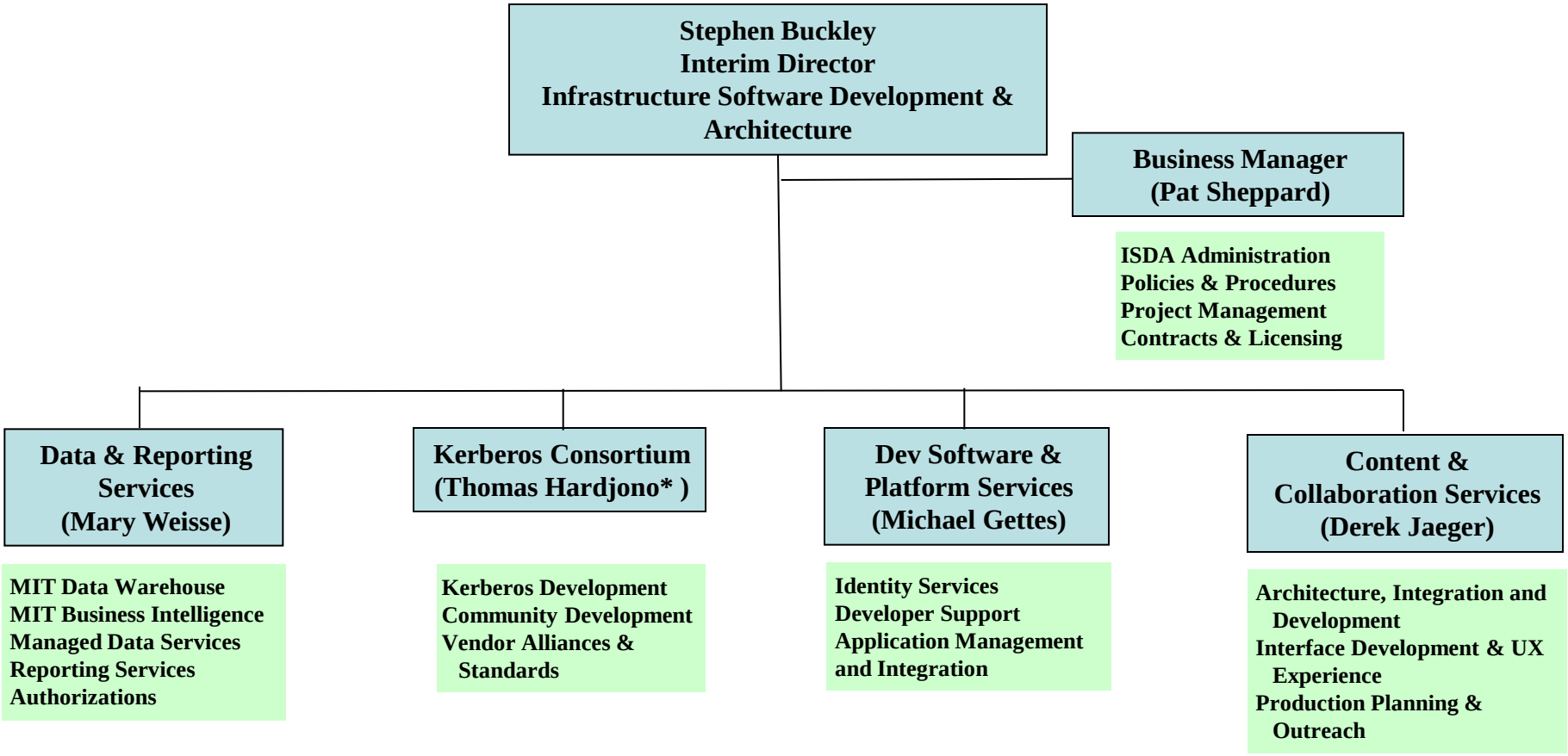
Infrastructure Software Development and Architecture



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Information Services & Technology

Infrastructure Software Development and Architecture

Last Updated October 6, 2009

Stephen Buckley
Interim Director
Infrastructure Software Development & Architecture

Business Manager (Pat Sheppard)

- Process Improvement
- Project Coordination
- Contracts & Licensing
- Service Delivery

Data & Reporting Services (Mary Weisse)

- MIT Data Warehouse
- MIT Business Intelligence
- Managed Data Services
- AAUDE Data Warehouse

Reporting Services (Maija Ahlquist)

- Hyperion Intelligence
- MIT Business Intelligence

Authorizations (James Repa)

- Roles Database
- MIT ID
- DLC Authorizations
- Master Department Hierarchy

Kerberos Consortium (Thomas Hardjono*)

- Kerberos Development
- Community Development
- Vendor Alliances & Standards

Dev Software & Platform Services (Michael Gettes)

Identity Services

- MIT Touchstone
- PerMIT

Developer Support

- Web Services
- Developer Tools

Software Platform (Patrick McNeal)

- Software Platform
- Desktop Virtualization

Application Management & Integration Team (Steve Landry)

- ISDA Tech Services
- Application Integration
- Athena Development
- MIT Chat

Mobile Platform

- Mobile Platform Applications

Content & Collaboration Services (Derek Jaeger)

- Stellar
- Stellar Next Gen.
- Wiki Service
- Thalia

Prod. Planning & Outreach (Jeanne Chiang)

- User Research & Support

Interface Dev. & UX (Joanna Proulx)

- Front-end Development
- Interface Development

Architecture, Integration & Dev. (Ajay Bhandari)

- Back-end Development
- Application Integration

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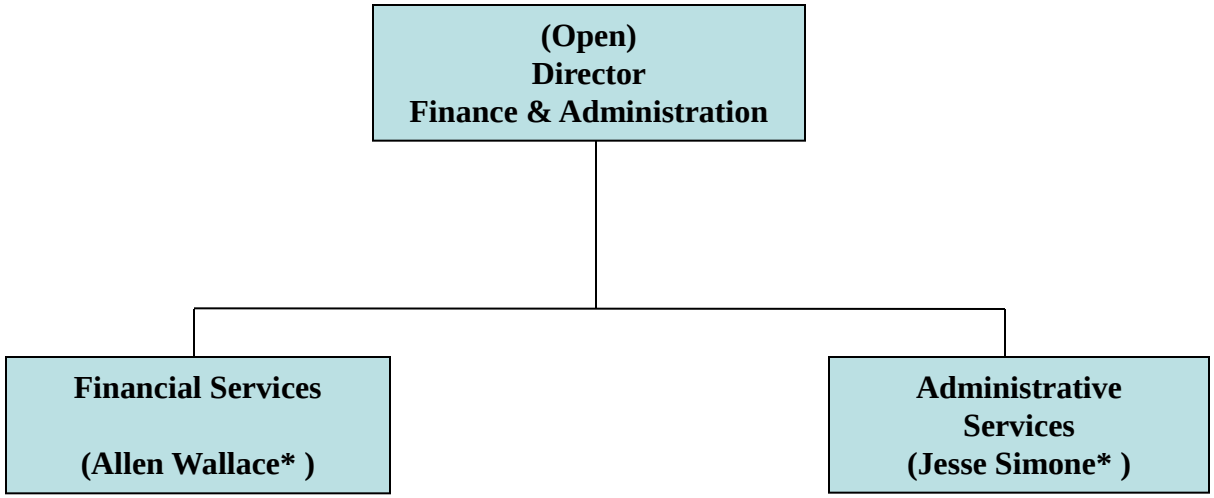
IS&T Finance & Administration



Financial Services

- Strategic Planning
- Budgeting
- Financial analysis
- Financial business consulting
- Reporting
- Modeling
- Processing, monitoring & reconciling transactions

Administrative Services

- Facilities Management / Building Services
- Space planning, renovations & moves
- Meeting, event & travel arrangements
- Admin services for staff
- Parking
- Building Security

* Interim Assignment

Human Resources

Last Updated October 6, 2009

Jesse Simone
Director
Human Resources

Recruitment and Staffing
Employee Relations
Performance Management
Training and Instruction
Organizational Development
Rewards and Recognition
Benefits, Compensation, and Policy Administration