EVALUATING TNSC

① Who Would/Might Find It Useful?

- MDS — monthly billing of annual SLAs
- DDM/MDS — one-time OnCall SLAs
- SWRepair — two G/L and one G/L Repairs
- VSLS — Abaqus and similar 'one-time' small charges now in IP requisitions

② Process Questions...

backup to finance?
email?
paper? → check w/ Finance about IS&T-side

✓ reversing charges?
∴ special screens for credit & back-billing

✓ expired or invalid cost objects?
∴ not allowed by system
∴ updates from warehouse chart of accounts

✓ tie-back to transaction system...
non-phone one-time charge "serial #" → RT#
error correction?
↓
SAP document #

Why Is It Useful?

- don't have to queue up pending JV line items yourself; system does it.
- many agents can book charges independently, rather than merging many charges into a single JV file.
  - do it "in the moment" likely to be right, and catch
    - TL local control
    - load off Quentin

③ Technical Questions

✓ Windows-only?
∴ oracle forms 6
✓ Oracle 8 only?
∴ for now, because ICE-9

Vmware packaging?

Action Items

? Shall we pursue prototyping a CSS BS based on this?
if yes, who and how | Web version on Oracle 10g? | ❋
∴ plan the charging structure, list of products... or bust
∴ create accounts in
the X-platform, web solution would take months to make.   by Aug 1st?

⑤ a version that works for "many" needs X-platform;

- a current version could use a "billing laptop"

④ Other Issues?

- loose dependencies on ICE-9
- the "nice screen" is in ICE-9 — ∴ we'd build a web version of it, where the structure of a charge is created
- sometimes sw/hw → IS&T ⊂ 2 IS&T cos hardware
  - client ⊂ rarely asked for split but it happens
- need to incorporate complete chart of accounts
- we need a one-screen invoice/receipt engine.
- a separate meeting for JV streamlining