If Information Services and Technology

481 AS: Pension Admin Change

Prepare

Last Update 1/31/11 9:34:32 AM

	Timeline	Scope	Budget	Sponsor
	Status	Status	Status	Status
Current				

Project Information

Activities associated with changing to a new Pension administrator.

Core Team

Project Manager Project Sponsor
Julie Block Jean Samuelson

IS&T Organizational Dependencies

Dependencies Handoffs
AS ES

Key Dates

Original Revised

Start Date 11/1/10 10/1/10

End Date 8/1/11 8/1/11

Top Issues and Risks for the Project

Issues Owner Current Status

Risks Impact Probability

Project Budget and Forecasts

Budget Expenses Labor Cost Labor Cost
0 0 \$44,550.00 \$440.00

Key Milestones and Deliverables

#	Name	Begin	Original End	Rev. End	Task Status
1	Analysis	10/1/10	6/30/11		In Progress
2	Design	10/1/10	6/30/11		Not Started
3	Development	10/1/10	6/30/11		Not Started
4	UAT	1/3/11	6/30/11		Not Started
5	Implementation	2/1/11	8/1/11		Not Started
6	TW Requirements Approved	11/29/10	12/30/10	1/27/11	Completed
7	MIT SAP Requirements Approved	2/4/11	2/4/11		Not Started
8	1st Test File to TW	2/28/11	2/28/11		Not Started
9	Prod data from 3/1 sent to TW	6/10/11	6/10/11		Not Started
10	Go-live with production feeds	7/1/11	7/1/11		Not Started
11	Go live with TW feed to SAP	7/22/11	7/22/11		Not Started

Scope Status

Occasionally, new information is learned that impacts the project scope. These seem to have subsided but cannot be ruled out as new rulings from legal or regulatory bodies are presented.

Budget/Resources Status

Sponsor Relationship Status

Project Timeline Status

The timeline is very aggressive given that requirements were signed 1 month late.

High

490 AS: Appointment Process Redesign 2.0

Execute & Control

1/27/11 10:15:6 PM

Cu	rrent

Large

Timeline	Scope
Status	Status

Budget Status Sponsor Status

Project Information

Project to plan and deliver additional enhancements and features for the already exisiting APR application.

New features include the following:

- 1. Ability to attach documents
- 2. Edit functionality
- 3. Other action form
- 4. several other enhancements

Planning phase includes collecting and analyzing requirements, proposing solution options.

Implementation phase includes detailed design, developement, testing, and roll out.

Planning phase is from 11/01/2010 to 02/18/2011

There may be a gap between the end of Planning phase and the begining of the implementation phase due to resource constraints.

Core Team

Project Manager	Project Sponsor
Shridhar Kulkarni	Gerry O'Toole

IS&T Organizational Dependencies

Dependencies	Handoffs
AS	AS

Key Dates

	Original	Revised
Start Date	11/1/10	11/1/10
End Date	6/29/12	6/1/12

Top Issues and Risks for the Project

Issues Owner Current Status

Risks Impact Probability

We are finding it hard to get all the Asst. Deans together, review the options, and get consensus on the solution option for the edit functionality.

We need that absolute clarity before we go into design and development of this large effort.

Project Budget and Forecasts

			Total Actual
Budget	Expenses	Labor Cost	Labor Cost
I ^	Λ	0	0

Key Milestones and Deliverables

#	Name	Begin	Original End	Rev. End	Task Status
1	Collect requirements	11/1/10	11/26/10	11/1/10	Completed
2	Conduct Stakeholder meetings	11/29/10	2/11/11		In Progress
3	Develop solution options	12/13/10	2/11/11		In Progress
4	Sign off on requirements and solution options	2/18/11	2/18/11		Not Started
5	Design	3/1/11	5/31/11		Not Started
6	Development	6/1/11	12/30/11		Not Started
7	System Integration Testing	1/2/12	3/30/12		Not Started
8	User Acceptance Testing	4/1/11	5/31/11		Not Started
9	Go live	6/1/12	6/1/12		Not Started

Scope Status

Planning phase:

Meetings with key stakeholders identified and conducted.

All the Asst. Deans need to agree on one solution option for the edit functionality. If they don't, then we have a huge issue with scope management as we may need to revisit it down the line and it will be a very expensive process. We have NOT been able to meet with ALL the Asst. Deans in one room and get consensus on an option yet.

Implementation phase:
Implementation phase should not be started until the requirements and development option for edit functionality are signed off.

Budget/Resources Status

Sponsor Relationship Status

Project Timeline Status

Planning phase:

Timeline may get affected if we can't get all the Asst. Deans to get together and agree on a solution option. it has been a challenge to get them all in one room and review the options.

Implementation phase:

The design work may not start on time if the requirements and edit function options are not signed off. Resource constraints may also affect the start of the phase. Timeline for the implementation phase can't be defined yet but it is very likely to be over a year.

489 AS: Request For Payment 1.1

Execute & Control

Last Update 1/27/11 11:54:48 PM

	Timeline	Scope	Budget	Sponsor
	Status	Status	Status	Status
Current				

Project Information

Provide payment method and payment notification options for expense reimbursements to the MIT community. Includes self selection of payment method (ACH or check), ability to enter a second bank account for ACH of expense reimbursements, and selection of a payment notification when expenses are paid.

Core Team

Project Manager Project Sponsor Robert Casey Israel Ruiz

IS&T Organizational Dependencies

Dependencies Handoffs CS, OI CS

Key Dates

Start Date 12/13/10 12/13/10 End Date 3/4/11 3/4/11

Original

Revised

Top Issues and Risks for the Project

Current Issues Owner Status

Development of the email notification page changes have not been Due completed. Today If the user opts to receive a check

delivered to their home address, some international addresses will not appear properly formatted on the check.

Due

Out of the box SAP web themes do not match existing InsideMIT web application look and feel. Fonts are smaller and background colors are not the same.

Request for reimbursement web page changes have not been agreed to. Potential requirement to continue to allow checks to be returned to AP / third party on campus delays the definition and development of the required change.

Impact Probability

Due Today

Due

Today

Accessibility testing has not been Medium Low scheduled yet.

Help documentation requirements Small Low have not been reviewed with the

have not been reviewed with the CSS member of the project team yet.

SIT test cases are not as far along Medium Medium as expected.

Project Budget and Forecasts

Estimated Estimated Total Actual Budget Expenses Labor Cost Labor Cost

Key Milestones and Deliverables

#	Name	Begin	Original End	Rev. End	Task Status
1	Requirements Gathering	12/13/10	12/29/10	12/29/10	Completed
2	Design & Review	12/20/10	1/21/11	1/21/11	Completed
3	Development	12/20/10	2/4/11		In Progress
4	SIT	1/3/11	2/11/11		Not Started
5	UAT	2/14/11	2/25/11		Not Started
6	Rollout to production	2/28/11	3/4/11		Not Started

Scope Status

1/28/11

Final project scope has been defined and agreed to. Several changes to the scope of the project occurred, but these changes were driven by the business offices during requirements gathering and requirements review.

Budget/Resources Status

1/28/11

Project is on budget for this reporting period. Project financial review scheduled for 2/1/11.

Sponsor Relationship Status

1/28/11

Project Timeline Status

1/28/11

The original timeline was agressive. Changes to requirements and solution details led to replanning of original timeline. Solution playback scheduled for 1/28/11. Unit, SIT and UAT testing to be completed in February.

492 AS: Enterprise Learning Phase II Requirements & Design

Execute & Control

Last **Update** 1/28/11 12:39:11 PM

	Timeline Status	Scope Status	Budget Status	Sponsor Status
Current				

Project Information

The project is intended to gather requirements and design a training needs identification and compliance management system by extending SAP standard functionality. The system will replace EHSWeb and serve as a foundation for similar requirements to other training departments e.g. OSP, VPF, Facilities, HR, IS&T.

Core Team

Project Project Sponsor Manager

Quintin BIll VanSchalkwyk, Maraget-Ann Smith Grey, Colleen Leslie

IS&T Organizational Dependencies

Handoffs Dependencies DM, SE AS

Key Dates

Original Start Date 5/1/10 5/3/10 **End Date** 3/31/11 3/31/11

Revised

Top Issues and Risks for the Project

Current Issues **Owner Status**

Users are familiar with Web based reports specifically designed for EHS and are adamant about keeping them similar

In **Progress**

Risks Impact Probability

Large

Reporting design - Alignment of COGNOS pilot to create EHS report with project go-live

Medium

Tight sign-off time line Small Medium

Project Budget and Forecasts

Estimated Total Actual Budget Expenses Labor Cost Labor Cost

\$515,000.00

Key Milestones and Deliverables

#	Name	Begin	Original End	Rev. End	Task Status
1	Security design	1/3/11	2/11/11		In Progress
2	Working group walkthrough	1/4/11	2/16/11		In Progress
3	Implementation estimate	1/12/11	2/18/11		In Progress
4	Reporting strategy	1/10/11	3/2/11		In Progress
5	ASPCC Presentation	1/14/11	3/16/11		In Progress
6	Data model verification	1/10/11	2/11/11		In Progress

Scope Status

Lincoln was originally out of scope, but due to delays in Lincoln's SAP Training and Events initiative, this is reconsidered. This is currently being discussed with project sponsors.

Budget/Resources Status

Within budget

Sponsor Relationship Status

Project Timeline Status

On track, with very little slack.

484 ADMIN: Accounting and Reporting Process Standardization

Execute & Control

Last Update 1/19/11 2:26:10 PM

	Timeline Status	Scope Status	Budget Status	Sponsor Status
Current				

Project Information

Develop and implement standard processes around accounting, forecasting and budgeting of expenses.

Core Team

Project Manager Project Sponsor

Allen Wallace Marilyn Smith and VPF

IS&T Organizational Dependencies

Dependencies Handoffs
Admin AS, ES, DM, SE, CS, OI

Key Dates

Start Date 7/1/10 7/1/10 End Date 6/30/11 6/30/11

Original

Revised

4 repository

Т	Top Issues and Risks for the Project						
Is	Issues Owner Current Status						
R	isks Impac	t Prob	ability				
Р	roject Budg	et and I	Forecasts				
Rı	Estimated Estimated Total Actual Budget Expenses Labor Cost Labor Cost						
ָר. י	•	0	0	ot Lar	0		
K	ey Mileston	es and I	Deliverable	es			
#	Name	Begin	Original End	Rev. End	Task Status		
1	New Accounting Structure and remapped FY11 budget	7/1/10	9/30/10	9/30/10	Completed		
2	Standard SWD Project accounting, forecasting, and budgeting processes	7/1/10	12/31/10	12/31/10	Completed		
3	FY12 IS&T Budget developed and sumitted to EVP/VPF	11/1/10	2/8/11		In Progress		
	Finance Team policies, forms, reports located in central				In		

10/1/10 6/30/11

Scope Status

No Change

Budget/Resources Status

Internal resouces (GIB Funded)

Sponsor Relationship Status

No Change

Progress

Project Timeline Status

Budget Letter one week behind, but on target for February 8th Budget Presentation.

485 ADMIN: Talent Management Plan and Implementation

Execute & Control

Update 1/28/11 2:16:47 PM

Last

	Timeline Status	Scope Status
Current		

Budget Sponsor Status Status

Project Information					
Develop and implement strategy allowing IS&T to recruit, develop, and retain key talent.					
Core Team					
Project Manager	Project Sponsor				
Steve Filipiak	Marilyn Smith / Alison Alden				
IS&T Organiz	ational Dependencies				
Dependencies	Handoffs				
	AS. ES. DM. SE. CS. OI.				

Admin

Revised

11/1/10

6/30/11

Original

9/1/10

6/30/11

Admin

Key Dates

Start Date

End Date

T	Top Issues and Risks for the Project						
	Issues Owner Current Status Risks Impact Probability						
Р	roject Budget a	nd Fo <u>re</u>	casts				
Ві	Estimated Estimated Total Actual Budget Expenses Labor Cost Labor Cost						
K	Key Milestones and Deliverables						
#	Name	Begin	Original End		Task Status		
1	Management Skills Development Series	11/1/10	6/30/11		In Progress		
2	Support Staff PA Process	1/3/11	3/31/11		In Progress		
3	Workforce Assessment and Career Path Program	1/3/11	6/30/11		In Progress In		
4	Comp Analysis	11/3/10	3/31/11		Progress		
5	Admin Staff PA Process	3/15/11	6/30/11		Not Started		

Scope Status
No change in scope.
Budget/Resources Status
Internal Resources. GIB funded.
Sponsor Relationship Status
No change.
Project Timeline Status
Online HR Guidelines and Best Practices Manual. Due 1/31. Currently two weeks behind.

478 ADMIN: Project Management **Process Standards**

Last **Update** Initiate 1/26/11 1:52:31 PM

	Timeline	Scope	Budget	Sponsor
	Status	Status	Status	Status
Current				

Project Information

Develop common project management guidelines and tools for each phase of a project life cycle.

Core Team

Project Manager **Project Sponsor** Patricia Sheppard **IS&T Senior Staff**

IS&T Organizational Dependencies

Dependencies Handoffs AS, ES, DM, SE, AS, ES, DM, SE, CS, OI, CS, OI Admin

Key Dates

Original Revised Start Date 11/3/10 11/3/10 **End Date** 10/28/11 10/17/11

Top Issues and Risks for the Project

Current Issues **Owner Status**

Experiencing scope creep for FY11. Working Group will reprioritize deliverables and amend time line as appropriate **Progress**

Impact Probability Medium Medium

In

Communication and adoption of standards may meet resistance

Risks

Staff are over committed and project Large Medium management standards may take a back seat to other work

Project Budget and Forecasts

Estimated Estimated Total Actual Budget **Expenses Labor Cost Labor Cost** \$141,500.00 0 n 0

Key Milestones and Deliverables

1/6	ey Pilicatories	and Deli	verables		
#	Name	Begin	Original End	Rev. End	Task Status
1	Charter	11/3/10	11/10/10	11/10/10	Completed
2	Work Plan	11/10/10	12/1/10	12/1/10	Completed
3	Roles & Responsibilities	11/16/10	12/17/10	12/17/10	Completed
4	Tool Inventory	11/30/10	2/1/11		Progress
5	Project Review Improvements	12/1/10	4/27/11		In Progress
6	Conceptual Modeling and Reporting Requirements	12/15/10	1/25/11	1/25/11	Completed
7	Draft Task List by Project Phase	12/15/10	3/1/11		In Progress
8	Create Community of Practice	1/11/11	10/17/11		In Progress
9	Budget Templates and Forecasting Process	2/2/11	3/1/11		Not Started
10	Partnership Opportunities (Facilities, LL)	2/15/11	5/2/11		Not Started
11	Business Case	3/1/11	3/15/11		Not Started
12	Stakeholder Analysis	3/1/11	4/14/11		Not Started
13	QA Processes	3/15/11	3/30/11		Not Started
14	Vision & Scope	4/15/11	5/2/11		Not Started
15	User Interface Design	5/2/11	5/16/11		Not Started
16	Requirements Gathering	5/16/11	6/30/11		Not Started

Scope Status

Develop shared set of steps and roles/responsibilities for initial phases of the project life cycle, identify common tools for stakeholder analysis and engagement adopted across project teams, develop standard set of requirements gathering tools (including conceptual modeling and reporting requirements), piloted by IS&T project teams.

Currently running the risk of scope creep - taking on more deliverables than originally planned.

Budget/Resources Status

Sponsor Relationship Status

Project Timeline Status

Working group currently meets every week.

477 ADMIN: Product and Service Portfolio Management Phase II - IS&T Service Portfolio

	Last pdate		Timeline Status	Budget Status	
Execute 12 & 3: Control	/10/10 C 17:39 PM	urrent			

Project Information

In support of the product and service delivery, create a service portfolio to support the release processes (identify owners, orphans, levels of support and escalation paths). In addition, create software advisory board to manage the portfolio, answer questions and make recommendations to staff doing releases, evaluate and improve the processes, and address community requests and issues.

Core Team

Project Manager Project Sponsor Patricia Sheppard Barbara Goguen

IS&T Organizational Dependencies

Dependencies Handoffs
AS, ES, DM, SE, CS, OI,
DM Admin

Key Dates

Original Revised

Start Date 9/16/10 9/16/10

End Date 8/15/11 8/15/11

Top Issues and Risks for the Project

Current Issues Owner Status

Dependency: Service Catalog needs to formalize high level taxonomy for In Service Portfolio to consume Progress

Risks Impact Probability

Medium Medium

Integration and reconciliation of data with Service Catalog could take longer than expected and delay delivery of the Service Portfolio

Project Budget and Forecasts

Budget Expenses Labor Cost Labor Cost \$44,600.00 0 0 0

Key Milestones and Deliverables

	NI	D	Original		
#	Name	Begin	End	End	Status
1	Planning	9/16/10	10/14/10	9/15/10	Completed
2	Service Portfolio Conceptual Model	10/6/10	11/2/10	11/4/10	Completed
3	Coordination with Service Catalog Effort	11/10/10	6/9/11		In Progress
4	Service Portfolio: Requirements	11/18/10	2/9/11		In Progress
5	Library of Procedures	11/4/10	4/1/11		In Progress
6	Service Portfolio: Data Dictionary	12/2/10	5/2/11		In Progress
7	Service Portfolio: Development	2/3/11	6/1/11		Not Started
8	Service Portfolio: Data Reconcilliation	5/19/11	6/9/11		Not Started
9	Service Portfolio: Roll Out	6/16/11	8/15/11		Not Started

Scope Status

Need to make sure that this effort is coordinated with the implementation of the IS&T Service Catalog and redesign of the IS&T Website.

Scope was scaled back from a software development project to a content delivery project.

Budget/Resources Status

Sponsor Relationship Status

Meeting every month for status briefs and issue resolution.

Project Timeline Status

Conceptual modeling took longer than first anticipated.

482 SE: IS&T Website Redesign and Service Catalog

Execute & Control

Last Update 1/25/11 4:40:9 PM

	Timeline	Scope	Budget	Sponso
	Status	Status	Status	Status
Current				

Project Information

IS&T Website Redesign and Service Catalog

Project Summary

The IS&T Website Redesign and Service Catalog Project team will hire someone to redesign and develop templates for our website and service catalog in Drupal. The purpose of the site is to help the MIT community understand, get, and use IS&T services. The website will also help to expand the IS&T brand that promotes MIT's commitment to excellence. IS&T is a service organization. Our website's look and feel should embody and directly reflect our mission of service provider and our vision of making IT easy for our customers and ourselves. It should support our vision of selfservice. It should reflect the major themes of automation, mobility, simplification, decustomization, and removing pain points. The site's look and feel/design should focus on "What members of the MIT community want from IS&T." The site design should revolve around the service catalog.

Core Team

Project Manager	Project Sponsor
Rich Murphy	Marilyn T. Smith & Barbara Goguen

IS&T Organizational Dependencies

Dependencies	Handoffs
SE, CS	SE, CS

Key Dates

	Original	Revised
Start Date	11/1/10	11/1/10
End Date	7/31/11	7/15/11

Top Issues and Risks for the Project

Current Status

4 of 6 design firms have declined to respond primarily due to the implementation date.

Not Started

Risks Impact Probability

Budget resources Medium Medium
Time line may be in jeopardy Medium Medium based on feedback from Medium

Project Budget and Forecasts

	Estimated	Estimated	Total Actual
Budget	Expenses	Labor Cost	Labor Cost
\$125,000.00	0	0	0

Key Milestones and Deliverables

#	Name	Begin	Original End	Rev. End	Task Status
1	Project Start	11/1/10	11/1/10	11/1/10	Completed
2	Define Steering Committee	12/1/10	12/1/10	12/1/10	Completed
3	Project kickoff with Steering Committee	1/27/11	1/27/11	1/27/11	Completed
4	Define Service Catalog	12/13/10	12/13/10	12/13/10	Completed
5	Create/ Update Service Catalog	1/3/11	2/11/11		In Progress
6	RFP out to design firms	12/6/10	12/6/10	12/6/10	Completed
7	RFP back from design firms	1/14/11	1/14/11	1/14/11	Completed
8	Design firm selection	1/28/11	2/11/11		Not Started
9	Site Prototype Delivered	2/14/11	2/14/11		Not Started
10	Prototype Reviewed/ Approved	3/18/11	3/18/11		Not Started
11	Accessibility & Usability Testing	3/21/11	3/21/11		Not Started
12	Update smoke and unit test scripts	3/21/11	3/21/11		Not Started
13	Touchstone integration	6/1/11	6/1/11		Not Started
14	Beta version delivered	5/23/11	5/23/11		Not Started

Scope Status

We may need to scale back on the scope in order to meet the implementation date of June 30.

Budget/Resources Status

The \$125k is an early estimate. Once the responses to the RFP have been received we will have a better handle on the budget.

Sponsor Relationship Status

Project Timeline Status

We have had several design firms decline the RFP primarily due to the June 30 implementation. We may need to extend the implementation date or scale back on the scope.

#	Name	Begin	Original End	Rev. End	Task Status
15	Test tier migration	6/17/11	6/17/11		Not Started
16	Production Deployment	7/15/11	7/15/11		Not Started

432 SE: Online Learning

Execute & Control

Last Update 1/27/11 3:47:20 PM

	Timeline	Scope	Budget	Sponsor
	Status	Status	Status	Status
Current				

Project Information

The SAP Enterprise Learning project will deliver a system capable of hosting online training courses. The Online Learning project intends to implement the capability to build and deliver online courses within the EL environment. To that end, the Online Learning project will establish clear definitions for what Online Learning is, evaluate and recommend best fit authoring tools, execute a pilot project that validates the tool selection, and establish quality standards and best practices.

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Project Manager Project Sponsor Mark Wiklund TAT

IS&T Organizational Dependencies

Dependencies Handoffs SE SE

Key Dates

Original Revised

Start Date 6/7/10 6/15/10
End Date 12/31/10 12/31/10

Top Issues and Risks for the Project

Issues Owner Current Status

Risks Impact Probability

Project Budget and Forecasts

Estimated Estimated Total Actual Budget Expenses Labor Cost Labor Cost 0 \$1,400.00 0 \$600.00

Key Milestones and Deliverables

#	Name	Begin	Original End	Rev. End	Task Status
1	Research Recommend Tools	6/15/10	7/15/10	7/15/10	Completed
2	Evaluate Tools	7/19/10	8/13/10	8/20/10	Completed
3	Pilot Tools	8/16/10	9/17/10	9/17/10	Completed
4	Develop Online Course	10/18/10	12/31/10	1/27/11	Completed

Scope Status

Budget/Resources Status

The budget estimation is for the cost of authoring software licenses.

Sponsor Relationship Status

TAT is the sponsor - IS&T is a charter member of TAT

Project Timeline Status

IS&T Software Development Projects

Values as 12/31/10

	Annual Budget	Year to Date Actuals	Full Year Forecast	Budget to Forecast Variance
Administrative Systems		-		
APR Release 2.0 - Planning Only	150,000	99,247	150,535	(535)
RFP Release 1.1	105,000	5,169	110,263	(5,263)
Enterprise Learning - P2 - Discovery ONLY	490,000	100,181	446,674	43,326

IST Finance 1 of 3