

# FY12 Q1 Project Reviews July 26<sup>th</sup> and 27th, 2011 W92-106 Back Bay A&B

#### Project Review Goals

- To provide senior leadership an overview of IS&T's portfolio of work
- To provide status updates on individual projects with a focus on issues and risks
- To promote an environment of collaboration and transparency within IS&T

#### Projects Being Reviewed

Candidates for review were discussed by senior staff and prioritized. In general, the projects being reviewed meet one or more of the following criteria:

- Documented in the IS&T FY11 Operational Plan
- High visibility/high impact
- New work

#### The Project Review Team

IS&T extended senior staff are present at the reviews.

Project managers are encouraged to bring team members and project supporters for their individual presentations. FBCs also attend for the project presentations in their respective areas.

#### Project Review Process

Project Managers will have 15 minutes to present their project.

#### The discussion should include:

- A brief overview of the project's description
- Key milestones and dates
- Risks and issues that will impact the project's success, and
- Status of how the project is progressing in terms of project scope, project timeline and budget

To support the discussion, projects have an updated project snapshot from Daptiv. Project financials, which are reviewed on a quarterly basis by senior staff, are not part of the Project Reviews going forward.

#### The Project Review Sessions

The project reviews are being conducted during 2 1/2-day sessions in W92-106 Back Bay A&B. All participants are asked to refrain from using electronic devices during the reviews unless absolutely necessary.

#### Project Review Follow Up

Minutes from the project reviews will be documented and communicated out. The minutes will include accomplishments, themes and action items. Project managers are responsible for action items generated at the reviews, with status reports half way through the following quarter. Any status updates will be reviewed at the beginning of the next quarterly reviews.

Tuesday July 26, 2011 W92-106 Back Bay A&B			
Lunch	All	12:00	20 minutes
Welcome	Marilyn Smith and Pat Sheppard	12:20	10 minutes
AS: Enterprise Learning Phase II Implementation	Quintin Smith	12:30	15 minutes
AS: Hourly Student Appointment Automation Project -		12:45	15 minutes
Discovery	Karon McCollin		
AS: Pension Admin Change	Frank Quern	1:00	15 minutes
DM: Reporting & Forecasting Tool Phase II	Amon Horne	1:15	15 minutes
DM: DW Reporting Solution Implementation	Amon Horne	1:30	15 minutes
Break	All	1:45	15 minutes
ES: @Stellar Mobile/Stellar Mobile Web	Derek Jaeger	2:00	15 minutes
SE: Mobile Stellar	Justin Anderson	2:15	15 minutes
SE: Principles for Application User Interface	Justin Anderson	2:30	15 minutes
Break	All	2:45	15 minutes
SE: Daper Systems Integration	Myra Hope Eskridge/Jeff Reed	3:00	15 minutes
SE: IS&T Website Redesign and Service Catalog	Rich Murphy	3:15	15 minutes
CS: Hermes Upgrade	Oliver Thomas	3:30	15 minutes
CS: Long Term Athena Development	Oliver Thomas	3:45	15 minutes
Wrap Up	Marilyn Smith and Pat Sheppard	4:00	15 minutes

## 503 AS: Enterprise Learning Phase II Implementation

Last Update 7/21/11 4:41:56 AM

	Timeline	Scope	Budget	Sponsor
	Status	Status	Status	Status
Current				

#### **Project Information**

The project is intended implement a training needs identification and compliance management system by extending SAP standard functionality. The system will replace EHSWeb and serve as a foundation for similar requirements to other training departments e.g. OSP, VPF, Facilities, HR, IS&T.

#### Core Team

Project Sponsor Manager

Quintin Bill VanSchalkwyk, Maraget-Ann Smith Grey, Colleen Leslie

#### IS&T Organizational Dependencies

Dependencies Handoffs
DM, SE AS

#### **Key Dates**

Original Revised

Start Date 4/1/11 4/1/11

End Date 3/31/12 3/30/12

#### Top Issues and Risks for the Project

# Current Issues Owner Status

In order to limit user visible changes and to benefit from the enhanced functionality, it was decided to upgrade to NW7.3, prior to year-end support pack upgrade, for the 8/29 go-live. This resulted in some technical challenges with the Content Player which is required for Webbased training, a non negotiable In deliverable for the 8/29 go-live.

#### Risks Impact Probability

Medium Low

Medium Low

Low

Large

EPI-USE consultant was scheduled to roll off two weeks before 8/29 go-live. Plans are put in place to have her roll-off two weeks after go-live.

In order to maximize development time, the EL Project requested a parallel DEV system during the year end-support pack upgrade . This is an additional workload for R3-admin.

Reporting requirements gathering in process. Some historic reporting from DW might not might be possible due to required data transfer of object relationship data to warehouse.

#### Project Budget and Forecasts

	Estimated					
	Estimated Labor Total Actua					
Budget	Expenses	Cost	Labor Cost			
\$2,000,000.00	0	0	0			

#### Key Milestones and Deliverables

#	Name	Begin	Original End	Rev. End	Task Status
1	Usability testing	5/25/11	6/22/11	6/22/11	Completed
3	Training support strategy	4/4/11	7/29/11		In Progress
4	Traincaster Content Migration	4/1/11	9/30/11		In Progress
5	Feeds development	4/11/11	8/19/11		In Progress
6	Completion of TNI Development for Usability	4/4/11	6/8/11	6/8/11	Completed
7	Phase I deferred items	4/1/11	6/29/11	6/29/11	Completed
8	Go-live without EHS	8/29/11	8/29/11		Not Started
9	EHS Data migration	4/1/11	9/29/11		In Progress

#### Scope Status

Additional requirements requested by Lincoln Laboratory. Focussing on "quick wins". Wary of scope creep.

#### Budget/Resources Status

Sponsor Relationship Status

#### **Project Timeline Status**

On track, doing BPP and Test Cases in parallel, less overlap would be preferred.

Last minute decision to upgrade to NW7.3 brought some technical challenges.

#	Name	Begin	Original End	Rev. End	Task Status
10	Reporting	4/1/11	9/30/11		In Progress
11	EHS Testng	10/3/11	1/31/12		Not Started
12	Go-live with EHS	2/29/12	2/29/12		Not Started
13	Notifications	4/1/11	6/30/11	6/30/11	Completed
14	Integration Testing IIA	6/6/11	8/5/11		Not Started
15	How to?/What's new? Landing course	6/6/11	8/5/11		In Progress

# 507 AS: Hourly Student Appointments - Prototype Phase

Update Execute & 7/21/11 Control 6:34:57 Pl

	Curre
M	

Last

	Status	Scope Status	Budget Status	Sponsor
rrent				

#### Project Information

The project's goal is to fully automate the processing of Hourly-paid student appointment transactions. This involves:

- Creating a new web-based data-entry form from which student administrators will create, change and terminate hourly-paid student positions
- 2) Enabling SAP workflow and creating an inbox accessible from the web to allow approvers to approve or reject transactions 3) Automating the saving of transactions to SAP
- 4) Developing an SAP transaction log to allow the HR-Pay service center to review and resolve errors
- 5) Providing statistics and reporting

Key Stakeholders: Student Financial Services Office of the Dean for Graduate Education International Students Office HR-Payroll Service Center

#### Co-Sponsor: Betsy Hicks

#### Core Team

Project Manager Project Sponsor

Gerard O'Toole

#### IS&T Organizational Dependencies

Dependencies Handoffs
ES, SE ES, SE

#### **Key Dates**

Start Date 5/2/11 5/2/11 End Date 8/31/11 8/31/11

Original

Revised

#### Top Issues and Risks for the Project

#### **Issues Owner Current Status**

#### Risks

# Impact Probability

Current release of web dynpro does not adequately address accessibility standards. Good faith effort to implement standards is required to protect MIT.

Large Low

#### Project Budget and Forecasts

Budget Expenses Labor Cost Labor Cost

#### Key Milestones and Deliverables

	Nome	Danin	Original	Rev.	Task
#	Name	Begin	End	End	Status
1	Code Infrastructure Changes	5/2/11	7/8/11	7/8/11	Completed .
2	UI Design	5/2/11	8/31/11		In Progress
3	Code Create/Aprove Appointment Prototype	5/9/11	6/22/11	6/22/11	Completed
4	Interface Development - Create Appointment	5/25/11	8/31/11		In Progress
5	Interface Development - Approve Appointment	5/25/11	7/22/11		In Progress
6	Code Workflow	5/31/11	8/5/11		In Progress
7	Code MITSIS feeds	6/17/11	7/25/11		In Progress
8	Develop Test Cases	6/17/11	8/31/11		In Progress
9	Usability - Expert Review	6/27/11	7/6/11	6/30/11	Completed
10	Sign-off: Create/ Approve Appointment Prototype	6/30/11	6/30/11	7/11/11	Completed
11	Code SAP Batch Update Program	7/18/11	7/28/11		In Progress
12	Develop Training Plan	7/18/11	8/12/11		Not Started
13	Functional Test - Infrastructure Changes	7/25/11	8/9/11		Not Started
14	Functional Test - MITSIS to HSA feeds	7/25/11	8/19/11		Not Started
15	HSA-SAP Transaction Log	7/25/11	8/26/11		In Progress

#### Scope Status

On target to deliver functionality planned for the prototype phase.

Note 1: some test cases removed from this phase because we lost three months of test case development time due to not having a QA resource. (QA resource issue was resolved by extending the contract BA to assume QA role.)

Note 2: current plan is to move changes to existing programs to production prior to go-live. This strategy allows us to keep working through the development freeze.

#### Budget/Resources Status

On target.

Resources: Decision made to find a different WD4A consultant to coach the MIT developers. It was determined that the consultant was not the right fit for the job. Consultant's contract will end at the end of July, one month early. The goal is to find a replacement by early August. MIT developers have requested 3 months of coaching time. We only have one month remaining in the budget for the project.

#### Sponsor Relationship Status

Excellent! Sponsor is very engaged.

#### Project Timeline Status

On target; however keeping an eye on a few tasks that missed initial due date or in danger of missing due date.

-MITSIS to HSA feeds - discovered performance issue and data not populated during unit test -Code create appointment - other tasks/projects outside HSA project could potentially cause us to miss due date

# **Monthly Project Snapshot**

Jul 22, 2011 Project Services Office

#	Name	Begin	Original End	Rev. End	Task Status
16	Code Update infotype func. module	8/1/11	8/31/11		Not Started
17	Develop UAT Plan	8/1/11	8/16/11		Not Started
18	Planning: Implementation Phase	8/22/11	8/31/11		Not Started
19	Prototype Phase Retrospective	8/31/11	8/31/11		Not Started
20	End Prototype Phase	8/31/11	8/31/11		Not Started

ponsor

481 AS: Pension Admin Change

**Execute &** Control

**Last Update** 7/18/11 11:28:20 AM

	Timeline	Scope	Budget	Sponsor
	Status	Status	Status	Status
Current				

#### **Project Information**

Activities associated with changing to a new Pension administrator.

Project being Managed in Three Areas: Benefits Office (TW Interfacing) TW (Pension Outsourcer) IS&T (SAP changes)

#### Core Team

Project Manager **Project Sponsor** Alison Alden Frank Quern

## IS&T Organizational Dependencies

Dependencies Handoffs AS AS

## **Key Dates**

Original Revised Start Date 11/1/10 10/1/10 **End Date** 8/1/11 9/1/11

## Top Issues and Risks for the Project

#### **Issues Owner Current Status**

#### Impact Probability **Risks**

UAT of ESS on the TW System is 3 Large Medium weeks behind schedule (was scheduled to start 6/23 - for 2 weeks, actual start 7/19).

## Project Budget and Forecasts

**Estimated Total Actual Estimated Labor Cost Labor Cost** Budget Expenses \$7,150.00 \$24,420.00

#### Key Milestones and Deliverables

#	Name	Begin	Original End	Rev. End	Task Status
1	Analysis	10/1/10	2/15/11	2/15/11	Completed
2	Design	2/15/11	3/4/11	3/4/11	Completed
3	Development	3/4/11	3/18/11	3/18/11	Completed
4	UAT	6/1/11	7/13/11	7/13/11	Completed
5	Implementation TW	7/26/11	8/10/11		Not Started
6	Requirements Approved	11/29/10	12/30/10	1/27/11	Completed
7	MIT SAP Requirements Approved	3/1/11	3/1/11	2/4/11	Completed
8	1st Set of Test File to TW	3/14/11	3/14/11	3/14/11	Completed
9	Go-live with production feeds	9/1/11	9/1/11		Not Started
10	Go live with TW feed to SAP	8/25/11	8/25/11		Not Started
11	SIT Preparation	4/4/11	4/19/11	4/19/11	Completed
12	Unit Test	3/18/11	4/1/11	4/1/11	Completed
13	SIT	4/18/11	5/31/11	5/31/11	Completed
14	2nd Set of Test Files to TW	4/21/11	4/21/11	4/21/11	Completed
15	3rd Set of Test Files to TW	5/6/11	5/6/11	5/6/11	Completed
16	PP Testing	6/27/11	7/26/11		In Progress

#### Scope Status

Occasionally, new information is learned that impacts the project scope. These seem to have subsided but cannot be ruled out as new rulings from legal or regulatory bodies are presented.

#### **Budget/Resources Status**

#### Sponsor Relationship Status

Sponsor Relationship is good.

Steering Committee meetings being held monthly. Last status meeting held 6/8/2011. Next meeting is scheduled for 7/27/2011.

#### **Project Timeline Status**

The timeline is very aggressive given that requirements were signed 1 month

Go live date has been renegoatiated to 8/10/2011 (with data effective 8/1/2011).

#### Update:

Marking timeline as yellow due to TW ESS UAT beginng 3 weeks late (org start date 6/23; actual start date 7/19; orignal completion date scheduled for 7/8).

Current

**Owner Status** 

# 422 DM: Reporting & Forecasting Tool (Raft) - Phase II

Execute & Control

Update 7/15/11 12:39:55 PM

Last

	Timeline Status	Scope Status	Budget Status	Sponsor Status
Current				

#### **Project Information**

The RAFT (Reporting and Forecasting Tool) project provides a targeted tool for departments', labs and centers to view the financial health of particular cost objects at a particular point in time according to a user-defined collection of GL categories. Features include:

- Development of user-friendly scenario and forecasting system that address PI resources, group resources and overall DLC resources.
- Provide a comprehensive view of DLC resources that takes into account financial commitments, existing resources, staff, faculty and student appointments and support requirements.
- Development of a forecasting and reporting that can be adapted for Institution-wide roll out
- Develop basic modeling and forecasting using "what if" scenarios, hypothetical appointments and funding.
- Download and/or create pre-defined reports
- Demonstrate the integration of data from multiple sources. (including SAP,COEUS, and ESDS)

This tool will help users to track the causes of variance against expectations. It is also useful for reporting the current financial status to primary investigators.

#### Phase II includes:

Extension and development of additional functionality to support departmental needs. This includes:

- COEUS Proposal and Award Budgets
- \* COEUS Rate integration
- Ability to enter expense and person forecasts
- Multiple what-if scenarios encompassing multiple projects/people per user
- Ability to store and label search criteria for later reuse
- Ability to define project years/periods
- · Additional collection of standard reports

#### Core Team

Project Manager Project Sponsor
Amon Horne Claude Canizares

## IS&T Organizational Dependencies

Dependencies	Handoffs
DM	CS

### Key Dates

	Original	Revised
Start Date	2/22/10	3/1/10
End Date	1/31/11	10/24/11

#### Top Issues and Risks for the Project

# Resource constraints

Issues

The following resources are still open for the project:

- \* Javascript/Jquery programmer (required)
- \* PHP Programmer (preferred)

Front-end development is being held until a resource for the first item is identified.

Consultant candidates are in review

Impact: Project Timeline Complete

Scenario Functionality

Users have confirmed that the scope for the scenario component is correct but have specific issues in regards to requirements need to review with Steering Committee + Testing Team & Focus Groups

Impact: Usability/Functional Match Overdue
Testing Group concerns

Members of the testing team have expressed concerns in that we are addressing Financial Analyst/Financial Officer needs before we address Primary Investigator(PI) concerns. This is due to the fact that we do not expect direct usage of the system by PIs until baseline forecast information (currently entered in Excel) is available in the product

Impact: Expectations

Remediation: Secondary review of scope and initial module deployments with steering committee (completed) and project sponsors.

Overdue

#### Risks Impact Probability

# Project Budget and Forecasts

	<b>Estimated</b>	<b>Estimated</b>	<b>Total Actual</b>
Budget	<b>Expenses</b>	<b>Labor Cost</b>	<b>Labor Cost</b>
\$429 780 00	0	0	0

#### Key Milestones and Deliverables

#	Name	Begin	Original End	Rev. End	Task Status
1	Requirements Gathering	3/1/10	4/7/10	6/1/10	Completed
2	Design	4/12/10	5/31/10	5/31/10	Completed
3	RAFT PI: Release 1.2	4/15/10	4/15/10	4/15/11	Completed
4	Release 1	10/26/10	10/26/10	10/26/10	Completed

#### Scope Status

In review with sponsor/key stakeholders:

- \* All scope for PII except for scenarios complete
- \* Scenario functionality identified and confirmed with SC

This item will get reviewed in release 3

### Budget/Resources Status

Budget utilization is increased due to use of consultants.

#### Sponsor Relationship Status

On track.

Strong Steering Committee support Strong core sponsor support

#### Project Timeline Status

Timeline pushed out due to:

- \* Matching timeline with COEUS
- \* Resource constraints

Resource constraints have been resolved.

#	Name	Begin	Original End	Rev. End	Task Status
	(Internal)				
5	Release 2 (Internal)	12/23/10	12/23/10	12/23/10	Completed
6	Release 3 (Internal)	4/22/11	4/22/11		Overdue
7	Scenarios Focus Group	5/2/11	5/10/11	7/21/11	Completed
8	Scenarios Development	5/9/11	5/30/11		Overdue
9	Scenarios Deployment	6/1/11	6/7/11		Overdue
10	Base Deployment Testing	5/9/11	5/9/11		Overdue
11	Internal Deployment/ Testing	6/6/11	6/6/11		Overdue
12	Client Onboarding process begins	6/13/11	6/28/11		Overdue
13	COEUS: Initial Public Deployment	7/1/11	7/1/11	7/21/11	Completed
14	External Deployment	9/1/11	9/1/11		Not Started
15	Accelerated Client training/ rollout	9/12/11	10/17/11		Not Started
	Full Deployment RAFT Steady				Net
16	State Transition	10/24/11	10/24/11		Not Started

# 505 DM: Reporting Solution Implementation

	Last Update		Timeline Status	Scope Status	Budget Status	Sponsor Status
Execute & Control	7/21/11 2:23:32 AM	Current				

Implem	entation		Cor	ntrol	2	2:23:32	2 AM		TOTAL
oject Inform	nation		То	p Iss	ues and	d Risks	s for the	e Pro	pject
o not provided									
				sues				(	Owne
					side avai	-			
					consisten groups/u				
			Pi	eke li	mpact	Droba	hility		
					Budget			ts	
e Team					Estima	ated	Estima	ated	
ject Manag	er Proj	ect Sponsor	Bu	dget 0	Expen 0	ses	Labor (	Cos	t La
, ,		eb Leitch	Ke	ey Mile	estones	and D	elivera	bles	
							_		Rev.
			#	Na Form	ame	Begir	n En	d	End
			1	Group	s	7/18/1	1 9/30/	11	9/30/11
			2	trainin	op initial g/ nentation	7/18/1	1 9/30/	11	
Organiz	ational Dep	endencies	3	Initial Config of Cog Produ		7/18/1 <sup>2</sup>	1 8/5/ <i>′</i>	11	
Dependenc	cies	Handoffs		Cogno	os	.,,,,,,	. 0,0,		
OI		OI	4	Produ	nment in ction	10/3/1	1 10/3/	11	
			5	report	Froup of s for area are	10/3/1	1 1/2/ <i>′</i>	12	
				Initial	training				
				report	op basic writing	10/3/11			
			′	materi Secon	als id group	10/3/11	1 1/2/	12	
Dates				of repo	orts				
	Original	Revised		each f					
tart Date nd Date	7/18/11 6/30/12	7/18/11 4/2/12	8	group Next 1	-2 focus	10/3/1	1 1/2/	12	
u Dal <del>c</del>	0/30/12	7/2/12	9	groups	s ied and	10/3/1	1 1/2/ <i>*</i>	12	
			10	Repor trainin availa	_	1/2/12	4/2/	12	
				Catalo pre-bu	ıilt				

oject	Scope Status
Current Owner Status	
Not Started	
d Total Actual	
t Labor Cost	Budget/Resources Status
;	Base purchase of product completed
Rev. Task End Status	
9/30/11 Completed	
Not Started	
In Progress	
Not Started	Sponsor Relationship Status
Not Started Not Started Not Started	
Not Started	Project Timeline Status
Not Started	
Not Started	
Not Started	

# 504 ES: @Stellar Mobile / Stellar Mobile Web

Last Update
Prepare 7/18/11
12:14:20 PM

	Timeline	Scope	Budget	Sponsor
	Status	Status	Status	Status
Current				

# Project Information

This project has two distinct but related end goals:

- 1. It will satisfy a significant user community requirement by developing and deploying a mobile web version of @Stellar, which displays personalized role-dependent course affiliation information for Stellar users (courses, enrollment info, etc).
- 2. It will develop and deploy functionality to support additional Stellar-based mobile development, including the development of additional mobile web services as well as native mobile phone applications.

Core Team					
Project Mana	ger F	Project Sponsor			
Derek Jaeg	er	Eamon Kearns			
IS&T Organi	zational [	Dependencies			
Dependencies Handoffs					
ES		ES			
Key Dates					
	Origina	ll Revised			
Start Date End Date	7/18/11 9/2/11	7/18/11 9/1/11			

Top Issues and	Risks for	the Project
----------------	-----------	-------------

#### **Issues Owner Current Status**

#### Risks Impact Probability

Project Budget and Forecasts

Budget Expenses Labor Cost Labor Cost \$12,500.00

#### Key Milestones and Deliverables

#	Name	Begin	Original End	Rev. End	Task Status
1	Development begins	7/18/11	7/18/11	7/18/11	Completed
2	JSON interface defined	8/2/11	8/2/11		Not Started
3	JSON service from @Stellar webapp ready	8/23/11	8/23/11		Not Started
4	@Stellar mobile web page ready	8/29/11	8/29/11		Not Started
5	Deploy service	9/1/11	9/1/11		Not Started

#### Scope Status

Project is within planned scope as of 07.22.2011

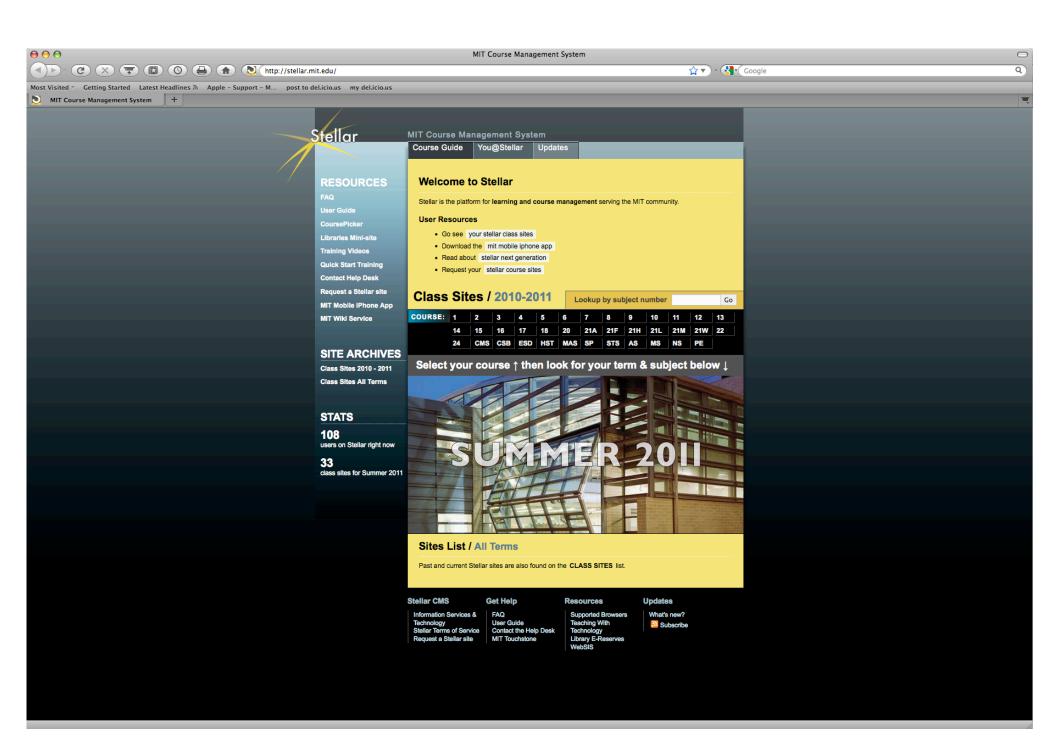
#### Budget/Resources Status

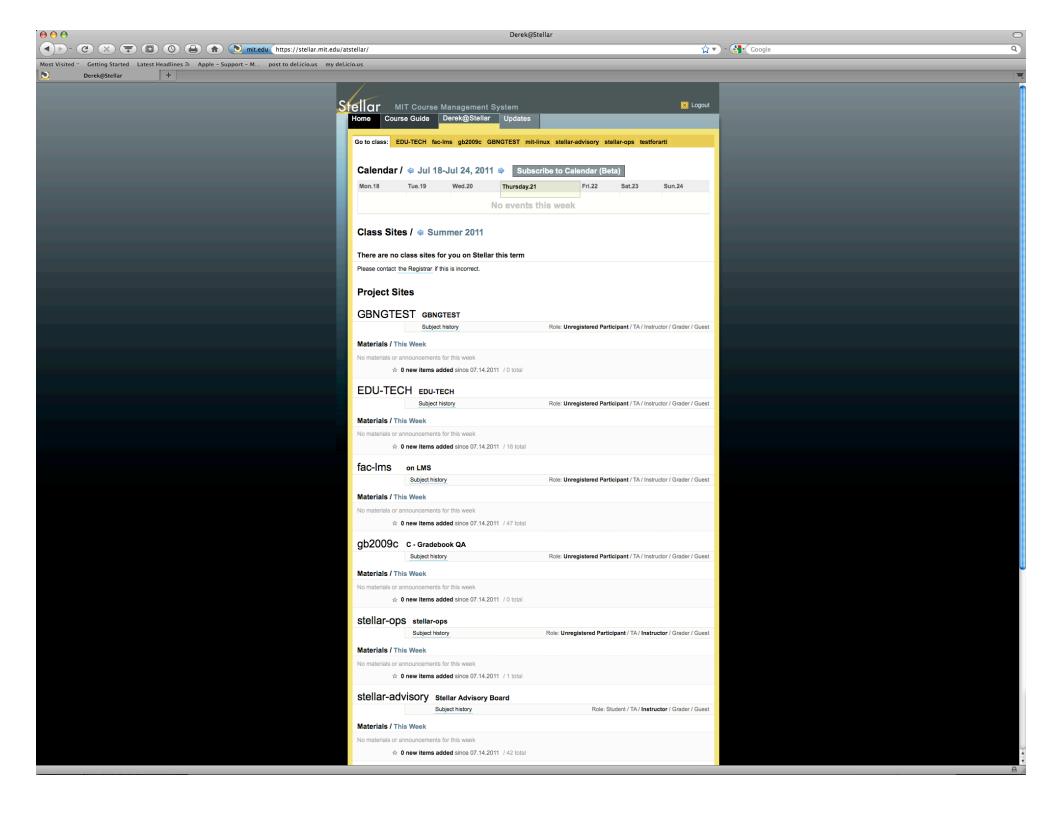
Project is within planned budget as of 07.22.2011

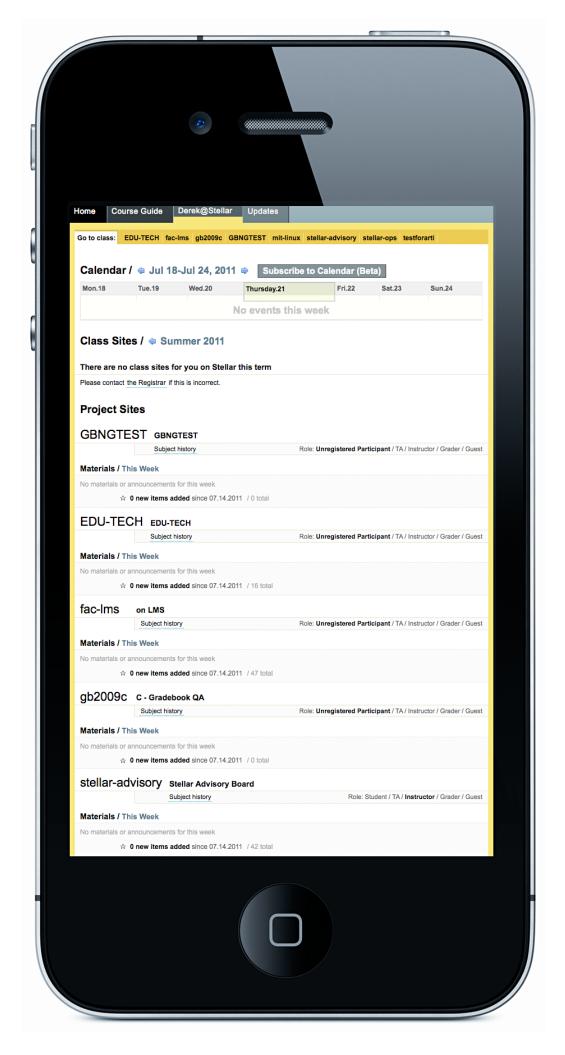
### Sponsor Relationship Status

# Project Timeline Status

Project is within planned timeline as of 07.22.2011







# **Departmental Consulting and Application Development**

## **DAPER Systems Integration**

IS&T Project Review: July 26, 2011

#### Program Information

DAPER has contracted with IS&T DCAD to map and analyze the existing processes and systems, explore options for systems integration, and to liaise between DAPER management and IS&T for best practices. The projects in the DAPER Systems Integration program represent workflows and collections of processes which span several, if not all, groups across DAPER. Each will be managed separately: defined by its own set of requirements and following its own timeline for completion.

Sponsor: Julie Soreiro

Business Liaison: Carrie Sampson Moore IS&T DCAD Consultant: Myra Hope Eskridge

#### Top Issues and Risks for the Program

#### Issues:

1. Slate of projects requires a Program Manager to coordinate project interdependencies and timelines. Status: DCAD is partnering with Edgerock to fill the position

#### Risks:

# Status of All Projects

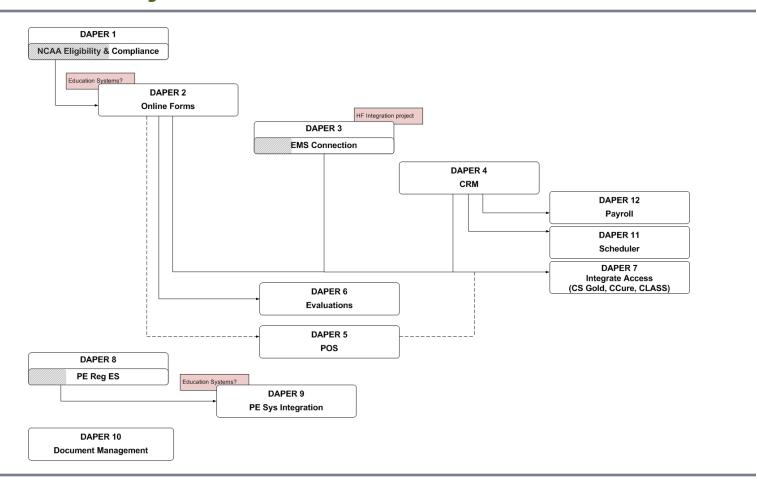
- 1. **NCAA Eligibility & Compliance** Upgrade or replace the existing FM5 Eligibility and Compliance database. a. *Upgrade complete; b. Replacement/Enhancement discovery in process*
- 2. Online Forms Facilitate student online forms submission for DAPER, Athletics, and MIT Medical workflow not started possible dependency on Electronic Forms project in ES
- 3. **EMS Connection** Simplify facilities scheduling and integrate with Rec, P.E., and Athletic systems. *dscovery in process*
- 4. Contact Relationship Management (CRM) Integrate DAPER "people" data, including team roster, compliance, and facilities. not started possible Sharepoint solution
- 5. Point of Sale Streamline Point of Sale payment processing. not started
- 6. Evaluations Simplify and centralize all Program Evaluations processing.— *not started possible Sharepoint solution*
- 7. Integrate Access (CSGold, CCure, etc.) with memberships- not started
- 8. **PE Reg ES** complete the slated enhancements to PE Reg *not started*
- 9. PE Systems Integration integrate the PE Reg and PE Plan databases– not started
- 10. Document Management store documentation for all systems and processes, including contracts, procedure manuals, and correspondence. *not started possible Sharepoint solution*
- 11. Scheduler Centralize (where possible) the staff meeting schedulers. not started
- 12. Payroll Centralize (where possible) the multiple payroll systems in use at DAPER- not started







# **DAPER Projects**









# **DAPER Projects**

- NCAA Eligibility & Compliance Upgrade or replace the existing FM5
   Eligibility and Compliance database.
- Online Forms Facilitate student online forms submission for DAPER, Athletics, and MIT Medical workflow.
- **3. EMS Connection** Simplify facilities scheduling and integrate with Rec, P.E., and Athletic systems.
- **4. Contact Relationship Management (CRM)** Integrate DAPER "people" data, including team roster, compliance, and facilities.
- 5. Point of Sale Streamline Point of Sale payment processing.





# **DAPER Projects, continued**

- 6. Evaluations Simplify and centralize all Program Evaluations processing.
- 7. Integrate Access (CSGold, CCure, etc.) with memberships
- 8. PE Reg SAIS complete the slated enhancements to PE Reg
- 9. **PE Systems Integration** integrate the PE Reg and PE Plan databases
- **10. Document Management** store documentation for all systems and processes, including contracts, procedure manuals, and correspondence.
- 11. Scheduler Centralize (where possible) the staff meeting schedulers.
- **12. Payroll** Centralize (where possible) the multiple payroll systems in use at DAPER



# 482 SE: IS&T Website Redesign and Service Catalog

Execute & Control

**Update** 7/20/11 5:05:56 PM

Last

	Status	Status
Current		

Complete

Complete

Not

Started

Complete

Timeline Scone Sponsor **Budget Status Status** 

#### **Project Information**

IS&T Website Redesign and Service Catalog

**Project Summary** 

The IS&T Website Redesign and Service Catalog Project team will hire someone to redesign and develop templates for our website and service catalog in Drupal. The purpose of the site is to help the MIT community understand, get, and use IS&T services. The website will also help to expand the IS&T brand that promotes MIT's commitment to excellence. IS&T is a service organization. Our website's look and feel should embody and directly reflect our mission of service provider and our vision of making IT easy for our customers and ourselves. It should support our vision of selfservice. It should reflect the major themes of automation, mobility, simplification, decustomization, and removing pain points. The site's look and feel/design should focus on "What members of the MIT community want from IS&T." The site design should revolve around the service catalog.

# Core Team

Project Project Sponsor Manager

Rich Murphy Marilyn T. Smith & Barbara Goguen

## IS&T Organizational Dependencies

Dependencies Handoffs SE, CS SE, CS

#### **Key Dates**

Original Revised 11/1/10 Start Date 11/1/10 End Date 3/23/12 3/20/12

#### Top Issues and Risks for the Project

#### Current Issues **Owner Status**

4 of 6 design firms have declined to respond primarily due to the implementation date.

We extended the deadline and sent the RFP out to 4 additional firms.

A scope change was approved to included expanded user interviews and to make a recommendation on the content location for "How to" content. This resulted in a budget increase of \$4,500.

During the wire frame review we have noted that there is a need to have a non-technical writing resource available. This would be an external resource requirement and budget increase.

We have had issues with scheduling interview sessions with Faculty and Students. Oliver Thomas gracefully suggested we reach out to the Faculty Liaison group.

#### Risks Impact Probability

Medium **Budget resources** Medium Time line may be in jeopardy Medium based on feedback from

#### Project Budget and Forecasts

**Estimated Estimated Total Actual Budget Expenses Labor Cost Labor Cost** \$125,000.00

# Key Milestones and Deliverables

#	Name	Begin	Original End	Rev. End	Task Status
1	Project Start	11/1/10	11/1/10	11/1/10	Completed
2	Define Steering Committee	12/1/10	12/1/10	12/1/10	Completed
3	Project kickoff with Steering Committee	1/27/11	1/27/11	1/27/11	Completed
4	Define Service Catalog	12/13/10	12/13/10	12/13/10	Completed
5	Create/ Update Service Catalog	1/3/11	1/3/11	4/22/11	Completed
6	RFP out to design firms	12/6/10	12/6/10	12/6/10	Completed
7	RFP back from design firms	1/14/11	1/14/11	1/14/11	Completed
8	Design firm selection	1/28/11	3/31/11	3/31/11	Completed
9	Complete all	4/4/11	4/29/11	4/29/11	Completed

#### Scope Status

Scope was increased to include analysis of the best location for "How To" and "User Generated" content.

#### Budget/Resources Status

Moth Design submitted a proposal \$85,500. There has been a subsequent increase in scope and budget of \$4,500. Bringing the total vendor cost to \$90,000. I feel we are still within the original estimate of \$125,000 which includes IS&T personnel time.

We are examining the option and cost of adding a writing resource to the project.

#### Sponsor Relationship Status

#### Project Timeline Status

We feel we have a solid time line although it is extremely tight.

#	Name	Begin	Original End	Rev. End	Task Status
	requirement gathering meetings				
	Present and review creative brief and				
10	personas	5/2/11	5/20/11	5/4/11	Completed
11	Sign off on personas	5/23/11	5/23/11	5/12/11	Completed
12	Present sitemap and homepage wireframes	5/23/11	6/29/11	5/25/11	Completed
13	Test wireframes in usability lab	7/4/11	8/5/11	6/1/11	Completed
14	R01: Design	8/11/11	8/11/11		Not Started
15	R01: Design Feedback	8/11/11	8/19/11		Not Started
16	R02: Design	8/22/11	9/7/11		Not Started
17	R02: Usability	9/8/11	9/14/11		Not Started
18	R03: Design	9/15/11	9/28/11		Not Started
19	R03: Design Feedback	9/29/11	10/3/11		Not Started
20	R04: Final for review	10/4/11	10/19/11		Not Started
21	R04: Final Edits	10/20/11	10/28/11		Not Started
22	Final Design for sign off	10/31/11	11/3/11		Not Started
23	Sign Off	11/4/11	11/10/11		Not Started
24	Style Guide Delivered	11/11/11	11/24/11		Not Started
25	Development begins	12/1/11	2/6/12		Not Started
26	User Testing/ Training	2/7/12	2/28/12		Not Started
27	Content Load/Data Migration	2/29/12	3/19/12		Not Started
28	Site Launches	3/20/12	3/20/12		Not Started

Scope Status

None

Budget/Resources Status

Sponsor Relationship Status

Project Timeline Status

488 CS: Hermes Upgrade Initiate 1/24/11 3:09:53 PM

Project Information				
The version of C Hermes runs ne				
NOTE: NOT FOR FEB 2011 PROJECT REVIEW. Intended as a placeholder only at this time. (Jan '11)				
Core Team				
Project Manager Project Sponsor				
	Bart	oara Goguen		
IS&T Organiz	zational Dep	endencies		
Depender	ncies	Handoffs		
CS		CS		
Key Dates				
	Original	Revised		
Start Date End Date	7/1/11 10/28/11	7/1/11 10/28/11		

Top Issues and Risks for the Project				
Issues	Owner C	urrent Sta	atus	
Risks I	mpact Pr	obability		
Project	Budget ar	nd Forecas	sts	
Budget 0	Estimate Expense			tal Actual bor Cost
Key Mil	estones ar	nd Delivera	bles	
# Name	e Begin	Original End		Task Status

Wednesday July 27, 2011 W92-106 Back Bay A&B				
Lunch	All	12:00	20 minutes	
Welcome	Marilyn Smith and Pat Sheppard	12:20	10 minutes	
OI: Critical Network Security Controls	Tim McGovern/Paul Acosta	12:30	15 minutes	
OI: Exchange 2010 Server Upgrade	Deborah Bowser/Rich Edelson	12:45	15 minutes	
OI: Unity Transition	Dennis Baron	1:00	15 minutes	
OI: Ubiquitous Indoor Coverage of Mobile	Taeminn Song	1:15	15 minutes	
Break	All	1:30	15 minutes	
OI: Remedy Change Management Implementation	Garry Zacheiss	1:45	15 minutes	
ES: Digitizing Forms and Petitions Assessment	Zahida Taher	2:00	15 minutes	
ES: Electronic Transcript Implementation	Madge Lewis	2:15	15 minutes	
ES: Stellar NG Pilot	Derek Jaeger	2:30	15 minutes	
Break	All	2:45	15 minutes	
ES: Online Registration	Lakshmi Thanga-Raja	3:00	15 minutes	
ES: Students Accounts Implementation	Lori Singer	3:15	15 minutes	
ADMIN: Career Development Program	Steve Filipiak	3:30	15 minutes	
FY11 Q4 Action Item Update	Pat Sheppard	3:45	15 minutes	
Wrap Up	Marilyn Smith and Pat Sheppard	4:00	15 minutes	

Complete

Complete

# 466 OI: Critical Network Security Controls

Execute & Control

7/20/11 12:57:49 PM

	Timeline	Scope	Budget	Sponso
	Status	Status	Status	Status
Current				

#### **Project Information**

Assessment and implementation of critical network security controls (including log management, firewall, intrusion prevention/detection & firewall, and authenticated wireless security)

#### Core Team

Project Manager Project Sponsor Timothy McGovern EVP

# IS&T Organizational Dependencies

Dependencies Handoffs
OI OI

#### **Key Dates**

Start Date 7/1/10 7/1/10 End Date 1/31/12 1/31/12

Original

Revised

# Top Issues and Risks for the Project

# Status Current Owner Status

A concern has surfaced that some unspecified number of current MITnet connected devices may not have sufficient support for continued, uninterrupted, operation under our new authenticated 802.1x design. Further investigation is required on this potential failure mode.

The first product presented by CISCO -for a key component in our design -- was
incompatible with our current network
environment. MIT and Cisco have
identified a suitable replacement to use
until Cisco updates our original
hardware. We expect to receive, install
and begin testing within two weeks.

#### **Risks Impact Probability**

#### Project Budget and Forecasts

Budget Expenses Labor Cost Labor Cost

# Key Milestones and Deliverables

#	Name	Begin	Original End	Rev. End	Task Status
1	Preliminary review	7/1/10	9/1/10	9/1/10	Completed
2	Recommendation on feasibility study	7/1/10	9/1/10	9/1/10	Completed
3	Technical evaluation & PILOT of network security products and Technical analysis	1/3/11	10/31/11		In Progress
4	Logging & Analysis System Installation	1/17/11	3/8/11	3/30/11	Completed
5	Roll-out of secure wireless	1/10/11	1/31/12		Not Started
6	Implement selected network security product	4/1/11	1/31/12		Not Started
7	Campus Wide Communications on Security Wireless	7/20/11	12/30/11		Not Started

#### Scope Status

Analyze, evaluate, and pilot network security products.
Roll-out of secure wireless.

Implement selected network security product(s).
Select and implement log management

**Budget/Resources Status** 

#### Sponsor Relationship Status

Project Timeline Status

# 465 OI: Exchange 2010 Server Upgrade and mailbox migration

Prepare

Last Update 7/21/11 8:29:59 AM

	Timeline	Scope	Budget	Sponsor
	Status	Status	Status	Status
Current				

#### **Project Information**

Upgrade Exchange infrastructure to Exchange 2010 server to prepare for community mailbox migration.

### Core Team

Project Manager Project Sponsor Deborah Bowser EVP

#### IS&T Organizational Dependencies

Dependencies Handoffs
CS CS

# Key Dates

Original Revised

Start Date 6/1/10 6/1/10
End Date 8/31/11 2/23/12

#### Top Issues and Risks for the Project

#### **Issues Owner Current Status**

Risks Impact Probability
Replace the SAN Large Medium

There have been some staffing Medium Medium changes which has resulted in a timeline shift.

#### Project Budget and Forecasts

Estimated Estimated Total Actual Budget Expenses Labor Cost Labor Cost

#### Key Milestones and Deliverables

#	Name	Begin	Original End	Rev. End	Task Status
	Set up Development Test				
1	Environment	6/3/11	7/15/11	6/3/11	Completed .
2	Migration Plan	6/3/11	7/29/11		In Progress
3	Community Migration	8/1/11	8/17/11		Not Started
4	Implement support model	6/3/11	2/23/12		In Progress
5	Order New Hardware	6/1/10	6/1/10	6/1/10	Completed
6	Training	6/1/11	8/1/11		Not Started
7	Comunications Plan	2/1/11	7/26/11		Not Started
8	Documentation	4/1/11	7/29/11		Not Started
9	Exchange POs moved to USC	11/5/10	11/5/10	11/5/10	Completed
10	Install physical servers	5/13/11	5/13/11	5/13/11	Completed
11	Install Windows Server 2008 R2	6/1/11	6/1/11	6/1/11	Completed
12	Install Exchange Server 2010 Enterprise	6/1/11	6/27/11	6/27/11	Completed
13	Configure Exchange 2010 Mailbox servers.	6/3/11	7/13/11	7/13/11	Completed
14	Switch owa.exchange. mit.edu to	7/25/11	7/25/11		Not Started
15	Support providers test period	7/18/11	7/22/11		In Progress
16	Decommission Exchange	8/29/11	9/30/11		Not Started

#### Scope Status

Upgrade the Exchange infrastructure to Exchange Server 2010 installed on new servers that are housed in the OC11 and W92 Data Centers. After the 2010 infrastructure is ready and tested, community mailbox migrations will begin to the new environment with minimal or no disruption.

Test period for support teams 7/18 - 7/22 Help Desk, DITR, Mobile Devices Email/Calendarl advisory board

Community mailbox migration - 8/1 - 8/15

#### Communications:

Work w/Communications team to ready community announcement including new features and time line to set expectations.

Include in: MIT Spotlight IS&T News MIT News Twitter

#### Documentation:

Document the new features, changes to existing and issues found:
Outlook Web App (OWA)
Point to MS docs as needed.
Update Hermes articles.

#### Training:

Create Captivate demos for new OWA lynda.com
MS site

#### **Budget/Resources Status**

Project is on budget.

Sponsor Relationship Status

# Project Timeline Status

In order to correct a more critical issue within our SAN environment that supports Exchange and our entire virtualization environment the upgrade was delayed.

Our Exchange failures have been primarily related to failures of the SAN and before moving forward with an upgrade to Exchange server 2010 we need to stabilize our existing environment.

Key learning's from the BES upgrade and other migration efforts have highlighted the need for a measured approach.

Exchange 2010 Server upgrade = Q4 Mailbox migration = Q1

#	Name	Begin	Original End	Rev. End	
	Server 2007				
17	Configure F5 rule and install legacy certificate	7/25/11	7/25/11		Not Started
18	Build and Configure Edge servers	7/12/11	7/14/11	7/14/11	Completed Not
19	CAS cutover	7/27/11	7/27/11		Started
20	Install McAfee on CAS	7/27/11	7/27/11		Not Started
21	Migrate support providers po box	7/27/11	7/29/11		Not Started
22	Set up Test accounts	7/18/11	7/19/11	7/19/11	Completed

Milestones:

Configured incoming hub connectors Configured CAS EWS

Milestones to reach:

- 1) SCOM Upgrade and Agent install
- 2) BackupExec upgrade on First node
- a. Upgrade using service account "exbackup.service"
- 3) Edge Build and Configure
- 4) F5 config for production
- 5) CAS cutover
- 6) BES RPC setup access to CAS servers
- 7) OC11ExBES2 repair 8) Install SP3 on OC11EXBES1
- 9) TSM on H,C, E
- 10) Install McAfee on the CAS

494 OI: Unity **Transition** 

Execute & Control

**Last Update** 4/25/11 3:57:27 PM

	Timeline	Scope	Budget	Sponsor
	Status	Status	Status	Status
Current				

### **Project Information**

The project encompasses migrating the MIT Community from legacy Octel and current iPeria and Sylantro users to the new Cisco Unity service for phone and voicemail.

# Core Team

Project Sponsor Project Manager Mark Silis Dennis Baron

#### IS&T Organizational Dependencies

Handoffs Dependencies CS, OI SE, CS, OI

# Key Dates

Original Revised Start Date 1/3/11 1/3/11 **End Date** 6/30/11 8/31/11

#### Top Issues and Risks for the Project

#### **Issues Owner Current Status**

#### **Risks Impact Probability**

Project Budget and Forecasts

**Estimated Estimated Total Actual** Budget Expenses Labor Cost Labor Cost 0 0 0

Key Milestones and Deliverables

#	Name	Begin	Original End	Rev. End	Task Status
1	Install Servers	1/3/11	2/28/11	1/3/11	Completed
2	System Integration	2/1/11	2/28/11	2/1/11	Completed
3	Pilot with 5ESS User	3/1/11	3/31/11	4/29/11	Completed
4	Documentation and Training	2/1/11	3/31/11		Overdue
5	Provisioning Integration	3/1/11	3/31/11		Overdue
6	Email Integration	3/1/11	3/31/11	3/31/11	Completed
7	5ESS Transitions	4/1/11	6/30/11		Overdue
8	OpenSER Transitions	7/1/11	7/29/11		Not Started
9	Sylantro Transitions	5/2/11	8/31/11		Not Started

# Scope Status

**Budget/Resources Status** 

Sponsor Relationship Status

### Project Timeline Status

Transition from Iperia not expected to be completed until FY12Q1.

483 OI: Ubiquitous Indoor Coverage of Mobile/Cellular Services

Execute & Control

Last Update 4/13/11 4:25:28 PM

	Timeline Status	Scope Status	Budget Status	Sponsor Status
Current				

### **Project Information**

Plan, prepare for and coordinate installation of equipments and network throughout the buildings used by MIT in Cambridge area to provide indoor coverage for cellular and mobile signals.

## Core Team

Project Manager Project Sponsor
Taeminn Song Terry Stone

# IS&T Organizational Dependencies

Dependencies Handoffs
OI OI

### Key Dates

Original Revised

Start Date 7/1/10 7/1/10
End Date 8/31/13 12/2/13

### Top Issues and Risks for the Project

#### **Issues Owner Current Status**

# Risks Impact Probability

DAS equipments selected and deployed might not be effective.

Medium Low

During the installation, findings of hazardous materials can create delays and sub-optimization of effective DAS

Medium Medium

Task

#### Project Budget and Forecasts

Estimated Estimated Total Actual Budget Expenses Labor Cost Labor Cost

Original Rev.

### Key Milestones and Deliverables

#	Name	Begin	End	End	Status
1	Develop business concepts and possible models	7/1/10	10/29/10	10/29/10	Completed
2	Develop/ Negotiate contract	7/1/10	12/31/10	12/31/10	Completed
3	Contract/ Agreement on DAS with AT&T	12/31/10	12/31/10	12/31/10	Completed
4	Survey buildings and develop preliminary plan for implementation	10/1/10	2/28/11	1/31/11	Completed
5	Phase 1 Survey and Data Collection	10/1/10	1/31/11	1/31/11	Completed
6	Phase 1 Design and Review	2/1/11	7/29/11		In Progress
7	Phase 1 Construction and Installation	1/3/11	9/30/11		In Progress
8	Phase 1 On-air Optimization	9/1/11	10/31/11		Not Started
9	Phase 1 Complete	10/31/11	10/31/11		Not Started
10	Phase 2 Survey and Data Collection	2/1/11	7/29/11		Not Started
11	Phase 2 Design and Review	2/1/11	8/31/11		Not Started
12	Phase 2 Construction and Installation	7/1/11	9/28/12		Not Started
13	Phase 2 On-air Optimization	9/3/12	10/30/12		Not Started

### Scope Status

MIT provides project coordination. Installation and maintenance are to be done by the contract party and its vendor.

# Budget/Resources Status

#### Sponsor Relationship Status

Positive.

# Project Timeline Status

On schedule so far. Very aggressive schedule but AT&T wants to push the limit per their interest and visibility.

#	Name	Begin	Original End	Rev. End	Task Status
14	Phase 2 Complete	10/30/12	10/30/12		Not Started
15	Phase 3 Survey and Data Collection	1/1/13	4/30/13		Not Started
16	Phase 3 Design and Review	5/1/13	7/31/13		Not Started
17	Phase 3 Construction and Installation	6/3/13	9/30/13		Not Started
18	Phase 3 On-air Optimization	9/2/13	10/31/13		Not Started
19	Phase 3 Complete	10/31/13	10/31/13		Not Started
20	Project Review and Close-out	11/1/13	12/2/13		Not Started

Sponsor

Status

# 498 OI: Remedy Change **Management Implementation**

**Execute &** Control

Update 7/21/11 3:32:37 PM

Last

	Timeline	Scope	Budget
	Status	Status	Status
Current			

Timeline Scope

#### **Project Information**

This goal of this project is to explore the use of the BMC Remedy OnDemand Change Management module for use by IS&T O&I. Additional work includes exploration of the Asset Management, Incident Management, Problem Management, and Service Portfolio modules to assess how well they meet our existing needs with an eye towards future implementation.

Having completed our proof-of-concept, we've chosen to move forward with the Remedy tool for managing our change processes, have completed a purchase, and are engaging in implementation tasks.

#### Core Team

Project Manager Project Sponsor Garry Zacheiss Mark Silis

#### IS&T Organizational Dependencies

Dependencies Handoffs DM, CS, OI, Admin DM, CS, OI, Admin

### **Key Dates**

Original Revised Start Date 3/1/11 3/21/11 **End Date** 10/5/11 12/31/11

#### Top Issues and Risks for the Project

#### **Issues Owner Current Status**

#### Risks Impact Probability

#### Project Budget and Forecasts

**Estimated Estimated Total Actual** Budget Expenses Labor Cost **Labor Cost** 

### Key Milestones and Deliverables

#	Name	Begin	Original End	Rev. End	Task Status
#		Degiii	Ella	Ellu	Status
1	Evaluate Change Management module	3/21/11	5/2/11	5/2/11	Completed
2	Explore Asset Management functions	4/8/11	5/2/11	5/2/11	Completed
3	Explore Service Desk functions	4/8/11	5/2/11	5/2/11	Completed
4	Make "Go/No- Go" decision	5/6/11	5/6/11	5/6/11	Completed
5	Negotiate pricing	5/6/11	6/10/11	5/16/11	Completed
6	Execute PO	6/10/11	6/29/11	5/27/11	Completed
7	Vendor-led "On-boarding" process	7/1/11	10/5/11		In Progress
8	Map key O&I business processes	7/14/11	9/1/11		In Progress
9	Implement VPN tunnel	7/18/11	7/27/11		Not Started
10	Implement LDAP synchronization	7/27/11	8/8/11		Not Started
11	Implement Single Sign-On	7/27/11	8/9/11		Not Started
12	Vendor on-site for training, templating	8/9/11	8/9/11		Not Started
13	Configure standard Change templates	8/15/11	8/31/11		Not Started
14	System testing	9/1/11	9/8/11		Not Started
15	User acceptance testing	9/8/11	9/19/11		Not Started
16	Sign-off for service readiness	9/23/11	9/23/11		Not Started
17	•	9/26/11	9/26/11		Not Started
18	Vendor training	9/27/11	10/5/11		Not

#### Scope Status

We've chosen to scope this project very carefully, limiting the official implementation target to the change management module, but doing sufficient due diligence that we will end the project with certainty that we could do deploy the overall product stack if we chose to do so.

# Budget/Resources Status

Estimated FTE is approximately 0.5 FTE (across a project team of approximately 7 people) for the duration of the PoC.

For implementation, FTE is approximately 1.5 FTE, distributed across all of O&I, as teams are trained and begin to incorporate the tool into their daily work.

### Sponsor Relationship Status

#### Project Timeline Status

#	Name	Begin	Original End	Rev. End	Task Status
					Started
19	O&I teams begin use	10/5/11	10/5/11		Not Started

# 501 ES: Digitizing Forms and Petitions Assessment

# Last Update Execute & 7/20/11 Control Control

#### **Project Information**

The objectives of the Assessment phase are:
- Gather requirements for the 5 selected forms in each of the business areas

- Map requirements to the capabilities of the OS workflow tool
- Identify potential functionality across forms (landing page, messaging, notification)
- Create prototype for 2 of the forms
- Evaluate requirements and formulate options

_			-		
r ma	$\circ$	ra	_	0	am
v	w		_	Ler.	711111

Project Project Sponsor
Manager

Zahida Taher Mary Callahan, Eamon
Kearns

#### IS&T Organizational Dependencies

Dependencies Handoffs
ES ES

#### **Key Dates**

Original Revised

Start Date 1/17/11 1/17/11

End Date 7/31/11 8/31/11

Top	ssues	and	Risl	ks fo	or tl	ne l	⊃roi	ect

#### **Issues Owner Current Status**

#### **Risks Impact Probability**

#### Project Budget and Forecasts

Estimated Estimated Total Actual Budget Expenses Labor Cost Labor Cost

### Key Milestones and Deliverables

Name	Begin	Original End	Rev. End	Task Status
Create and Finalize Requirement Documents	1/17/11	6/17/11	6/17/11	Completed
Map requirements to Workflow tool	4/11/11	5/31/11	5/31/11	Completed
Review findings and approach with sponsors and Department Heads	7/18/11	8/31/11		In Progress
	Create and Finalize Requirement Documents Map requirements to Workflow tool Review findings and approach with sponsors and Department	Create and Finalize Requirement Documents 1/17/11 Map requirements to Workflow tool 4/11/11 Review findings and approach with sponsors and Department	Name Begin End  Create and Finalize Requirement Documents 1/17/11 6/17/11  Map requirements to Workflow tool 4/11/11 5/31/11  Review findings and approach with sponsors and Department	Create and Finalize Requirement Documents 1/17/11 6/17/11 6/17/11 6/17/11 Map requirements to Workflow tool 4/11/11 5/31/11 5/31/11 Review findings and approach with sponsors and Department

## Scope Status

Scope for the project is defined and has buy-in from the sponsors

#### Budget/Resources Status

Project is in the Assessment phase. Project is within budget

#### Sponsor Relationship Status

Sponsors are engaged and are working with the team

#### **Project Timeline Status**

Project is in the Assessment phase, expected to be followed by an implementation phase Work done to-date

- Created and reviewed requirement documents for Add/Drop, HASS Concentration, Credit Balance Authorization, Late Add/Drop and Graduate Student Petitions
- Mapped requirements to OS workflow capabilities matrix
- Created and reviewed prototype with the sponsors

#### Next Steps:

 Meet with Department Heads and review work done to-date and plan for moving forward (meetings to be setup by July end)

Sponsor

**Status** 

Budget

**Status** 

# 476 ES: Electronic Transcript Implementation

# Project Information

This project covers the implementation of a third party service to handle the request and delivery of electronic transcripts. This would allow both current and former students the ability to request and pay for an electronic copy of their transcript, which would be stored and delivered through a secure server using encryption and digital signatures for verification. The project was broken out into two phases, analysis and implementation. The analysis phase completed in October 2010 with the selection of a third party solution provider. As part of this implementation we will be automating transcript processing for the majority of orders thereby reducing manual labor in both the SSC and the Registrar's Office.

## Core Team

Project Manager Project Sponsor Madge Lewis Mary Callahan

#### IS&T Organizational Dependencies

Dependencies Handoffs
ES ES

## Key Dates

Original Revised

Start Date 11/4/10 12/8/10
End Date 8/2/11 8/23/11

# Last Update Execute & 7/20/11 Control 5:05:44 PM

Top Issues and Risks for the Project

	Status
Current	

**Timeline** 

Current

In

**Progress** 

#### Scope Status

Scope

**Status** 

No current scope issues.

# Issues Owner Status

Although not serious yet, it is becoming increasingly difficult to obtain stakeholder's time given his involvement in three other high priority projects. In addition, from mid-May through early June, Registrar resources will be much less available due to commencement and end of term activities. The project schedule is extrememely tight with no available slack.

Lewis Complete

Madge

Potential need for additional testing days may require rescheduling user training for the week of 8/15 when the trainer is on vacation. Stakeholders have been informed.

have been informed.

The project sponsor wants a July implementation; the current schedule provides for deployment on 8/2 which will be satisfactory. However this means that testing must occur in July

which puts it in direct conflict with

Registrar's office.

other higher priority projects for the

Madge Lewis Complete

# Risks Impact Probability

Potential need for additional testing days may require user training to be rescheduled to a time when the trainer and some participants are on vacation.

Large High

#### Project Budget and Forecasts

Budget			Total Actual Labor Cost
0	0	0	0

### Key Milestones and Deliverables

#	Name	Begin	Original End		Task Status
1	Business Analysis	12/8/10	1/26/11	1/26/11	Completed
2	Design	1/24/11	5/9/11	7/13/11	Completed
3	Development	2/11/11	7/20/11		Overdue
4	QA	7/21/11	8/3/11		Not Started
5	User Testing	7/27/11	8/19/11		Not Started
6	Implementation	8/3/11	8/23/11		Not Started

# Budget/Resources Status

No current budget issues.

#### Sponsor Relationship Status

Sponsor relationship is healthy.

#### **Project Timeline Status**

As of 7/21 we are migrating to TEST as planned and SIT will begin on schedule. Development is expected to complete by Monday 7/25 and UAT will start on 7/27 as planned. SFS has been engaged in the planning of UAT, training, and deployment.

However, we discovered within the last month that additional development is required in order to validate the integrity of the transcript data - a mission critical exercise - which will add 10 days of coding, plus time to run 78k transcripts and generate results. The volume and nature of the discrepancies will then determine the extent of effort required to clean up the data.

Given that, the stakeholders have agreed to move the go-live date out to 8/23. This allows 4 weeks for transcript validation work while keeping testing and training on track.

# Information Services and Technology

464 ES: Stellar NG setup

Last Update
Close 1/26/11 3:40:56
PM

	Timeline	Scope	Budget	Sponsor
	Status	Status	Status	Status
Current				

#### **Project Information**

This project covers the technical work and customer outreach/training/support effort involved in setting up the Stellar NG application for the Spring 2011 pilot. Departmental outreach included the following individuals (by department):

Sciences: John Belcher Boleslaw Wyslouch George Stephans Krishna Rajagopal Barton Zwiebach

Sloan: James Orlin Michael Braun Don Lessard

SHASS: Alisa Braithwaite Wyn Kelley Rebecca Faery Diana Henderson James Howe Shankar Raman

Engineering: Patrick Hale Dava Newman Chad Galts William Litant John Williams Chris Turman

SA&P: Caroline Jones Nasser Rabbat Ann Spirn James Wescoat

Libraries/ESD: Steve Gass Elaine Mello Kevin Tierney

Physical Education: Carrie Moore Meredith Volker

We have exceeded our initial target of 10 evaluation course sites by 2: there are currently 12 confirmed courses for the Spring NG evaluation, encompassing some 250 expected users.

Core Team			
Project Mana	ger F	Project Sponsor	
Derek Jaege	er	MITSIS	
IS&T Organizational Dependencies			
Dependencies Handoffs			
OI		ES	
Key Dates			
	Origina	l Revised	
Start Date	10/4/10 1/28/11	10/6/10 1/14/11	

Top Issues and Risks for the Project

**Issues Owner Current Status** 

**Risks Impact Probability** 

Project Budget and Forecasts

Estimated Estimated Total Actual Budget Expenses Labor Cost Labor Cost

\$154,000.00 \$154,000.00 0

Key Milestones and Deliverables

#	Name	Begin	Original End	Rev. End	Task Status
1	Application setup and course import	10/6/10	10/26/10	10/26/10	Completed
	Building block setup	10/26/10	11/15/10		Completed
3	Front-end and workflow setup	11/8/10	12/3/10	12/3/10	Completed
4	Participant support training	12/22/10	1/14/11	1/14/11	Completed

Scope Status

Within scope.

**Budget/Resources Status** 

Within budget.

Sponsor Relationship Status

Stakeholders have been apprised of goals and timeline.

Project Timeline Status

Within announced timeline.



**Monthly Project Snapshot** 

Jul 21, 2011 Project Services Office

Original Revised

**End Date** 

Timeline

**Status** 

# 461 ES: Online Registration - Pilot Release

Execute & Control

7/19/11 11:44:1 AM

Current

Scope Status Budget Status Sponsor Status

## **Project Information**

The purpose of this project is to deliver a solution in FY '11 that will meet online registration requirements and focus on short term business needs. The Summer pilot has been successfully completed with 7 departments and over 600 students. Preparation is underway for an expanded Fall pilot that will include the same departments.

The scope of the pilot release is:

- Student Access and Maintain Registration Selections
- Student -Submit Registrations
- Advisor Access and Maintain Registration Selections
- Advisor Approve Registrations
- Registrar Online Registration Administration

The scope of the August release is:

- Advisor Advisor Assignment
- Advisor Mobile Approval
- Student Mobile Submission

#### Core Team

Project Manager	Project Sponsor
Lori Singer	Mary Callahan and Eamon Kearns

# IS&T Organizational Dependencies

Dependencies	Handoffs
ES	ES

### **Key Dates**

ŭ	
8/16/10	8/16/10
8/31/11	8/31/11

Original

Revised

#### Top Issues and Risks for the Project

#### **Issues Owner Current Status**

#### **Risks Impact Probability**

### Project Budget and Forecasts

			Total Actual
Budget	Expenses	<b>Labor Cost</b>	<b>Labor Cost</b>
0	0	0	0

#### Key Milestones and Deliverables

#	Name	Begin	Original End	Rev. End	Task Status
1	Plan	8/16/10	9/7/10	9/7/10	Completed
2	Design	9/8/10	3/18/11	3/18/11	Completed
3	Development	12/6/10	4/4/11	4/4/11	Completed
4	QA	2/14/11	4/22/11	4/22/11	Completed
5	User Testing	4/11/11	5/2/11	5/2/11	Completed
6	Deployment	4/27/11	5/6/11	5/6/11	Completed
7	Expanded Pilot - Plan	5/16/11	7/29/11		In Progress
8	Expanded Pilot - Design	5/10/11	7/25/11		In Progress
9	Expanded Pilot - Development	5/16/11	8/1/11		In Progress
10	Expanded Pilot - QA	5/10/11	7/29/11		In Progress
11	Expanded Pilot - UAT	7/12/11	8/5/11		In Progress
12	Expanded Pilot - Training	6/13/11	8/1/11		In Progress
13	Expanded Pilot - Launch	8/5/11	8/5/11		Not Started
14	Expanded Pilot - Rollout and Support	8/1/11	8/31/11		Not Started

## Scope Status

There are additional enhancement and scope items that have been excluded from the Fall release due to scope, analysis and design and timeline considerations. Effort estimations will be completed after the go-live and discussions with the business will be ongoing to determine appropriate staffing and timeline for these items

#### Budget/Resources Status

There are no budget or resource concerns.

#### Sponsor Relationship Status

There are no sponsor relationship concerns.

### Project Timeline Status

Testing is going well yet the Bulk Advisor Assignment function may launch after Aug 5. The users have approved that, if this functionality isn't fully ready, it isn't needed for the initial launch.

#### Status:

- Mobile testing is in UAT
- Advisor Assignment is in UAT
- Bulk Advisor Assignment is in SIT

# 506 ES: Student Accounts Implementation

**Execute &** Control

**Last Update** 7/19/11 1:23:39 PM

	Timeline Status
Current	

**Status** 

Scope

**Budget Status** 

**Sponsor Status** 

#### **Project Information**

In FY'11, the Student Accounts Requirements project was initiated to take an overall view of the existing business processes and systems to determine areas of improvement. The project team identified many areas of research to address and worked together with SFS to analyze areas of concern.

For FY'12, the Student Accounts Implementation project will focus on two short-term projects to help reduce the manual effort required in SFS and technical research to identify future strategic projects.

- Sponsor Billing Replacement
- Charge Assessment Application
- Technical Research of the Application of Payments and Statement Programs

$\hat{}$	
Coro	Team

Project Manager Project Sponsor Lori Singer Betsy Hicks

#### IS&T Organizational Dependencies

Dependencies Handoffs ES

## **Key Dates**

Original Revised Start Date 7/5/11 7/13/11 **End Date** 6/29/12 3/14/12

#### Top Issues and Risks for the Project

#### **Issues Owner Current Status**

#### Risks Impact Probability

#### Project Budget and Forecasts

Estimated **Estimated Total Actual Labor Cost** Budget Expenses Labor Cost

### Key Milestones and Deliverables

#	Name	Begin	Original End	Rev. End	Task Status
1	SB: Business Requirements	7/13/11	9/15/11		In Progress
2	SB: Functional Specifications	9/19/11	12/5/11		Not Started
3	SB: Technical Design	9/12/11	12/16/11		Not Started
4	SB: Development	12/19/11	2/3/12		Not Started
5	SB: QA	12/12/11	2/29/12		Not Started
6	SB: User Testing	3/1/12	3/9/12		Not Started
7	SB: Deployment	3/12/12	3/14/12		Not Started
8	SB: Launch	3/14/12	3/14/12		Not Started

# Scope Status

Through the initial analysis, the scope of both implementation projects has been identified.

### Budget/Resources Status

No budget or resource issues

#### Sponsor Relationship Status

SFS has assigned an internal resource to be our main contact on these projects.

#### **Project Timeline Status**

The first project to be addresses is the Sponsor Billing Replacement. The timeframes for Business Requirements and Functional Specifications have been set. The remaining timeframes are estimates and will be adjusted after the design is complete.

Both projects have a common Business Analyst who will start work on the Charge Assessment application after the design of the Sponsor Billing Replacement is complete

Sponsor Status

485	ADMIN: Career Development Program
	Development i rogium

Execute & Control

7/20/11 4:24:53 PM

	Timeline	Scope	Budget
	Status	Status	Status
Current			

#### **Project Information**

Develop and implement strategy allowing IS&T to recruit, develop, and retain key talent.

#### Core Team

Project Manager Project Sponsor Steve Filipiak Marilyn Smith / Alison Alden

# IS&T Organizational Dependencies

Dependencies Handoffs
AS, ES, DM, SE, CS, OI,
Admin Admin

### Key Dates

Original Revised

Start Date 9/1/10 1/3/11

End Date 6/30/11 12/17/12

Top Issues and Risks for the Projec	Top	Issues	and	Risks	for	the	Project
-------------------------------------	-----	--------	-----	-------	-----	-----	---------

#### **Issues Owner Current Status**

Risks Impact Probability

This project is a "human driven" Large High project and depends on staff availablity, socialization and support.

# Project Budget and Forecasts

Estimated Estimated Total Actual Budget Expenses Labor Cost Labor Cost

# Key Milestones and Deliverables

#	Name	Begin	Original End	Rev. End	Task Status
1	Document Current State	1/3/11	2/22/11	2/22/11	Completed
2	Develop Draft Job Families	4/25/11	5/26/11	5/26/11	Completed
3	Create PM And BA Job Family Matrices	7/22/11	9/15/11		Not Started
4	Map Employees To PM And BA Job Families	9/30/11	11/15/11		Not Started
5	Create Remaining Job Family Matrices	11/15/11	5/16/12		Not Started
	Map Employees To Remaining				
6	Job Families And Levels	6/15/12	8/15/12		Not Started
7	Create Career Paths For PM And BA	11/15/11	2/15/12		Not Started
8	Roll Out PM And BA Career Paths	3/15/12	5/31/12		Not Started
9	Create Career Paths For Remaining Job Families	10/15/12	12/17/12		Not Started
	Roll Out Remaining Career Paths		12/17/12		Not Started

# Scope Status

No change in scope.

### Budget/Resources Status

Internal Resources. GIB funded.

# Sponsor Relationship Status

No change.

# Project Timeline Status

Change of scope and approach (using pilots) put project 2-3 months behind.

# **FY11 Q4 Action Item Update**

# AS: Global Template Proof of Concept

 Separate out the short term improvements vs long term efforts, package the short term enhancements as its own project and present to sponsor: completed. Agreed upon scope of work to be completed for 9/1. All long term discussions are on hold

# AS: Request For Payment 1.1

• RFP 1.1 went live 7/7

# CS: Concurrent Licensing with Keyserver Phase II

- Need to identify product advocate/coordinator for Adobe: in progress
- Need release engineer resources in order to go to production: in progress
- Need to discuss distribution mechanisms and support in the larger context of software release processes: in progress

# OI: Virtual Desktop

 Figure out what are the use cases and document: our intended initial use cases are 1) administrative desktops in selected areas TBD, and 2) public windows kiosks/cluster systems (such as Building 37 Windows cluster)

# OI: MITSIS/UA Infrastructure Upgrades

 Need to provide Education Systems with outage schedule two weeks in advance where possible: in progress