

IS&T Change Communications Report January 25, 2012

Service Offering	Tier	Change	Date	Outage	Time	Status
Exchange	PROD	Main campus mailbox migrations completed!	1/25/12	N		SCHED
SAP Environment Health and Safety	PROD	New requirement: link on SAPweb	1/26/12	N		SCHED
SAP Facilities	PROD	New requirement: invoice tracking and report buttons	1/26/12	N		SCHED
SAP HR Payroll	PROD	Bug fix: change theme for Safari	1/26/12	N		SCHED
SAP HR Payroll	PROD	New requirement: update to drop down menu for 1-9 forms	1/26/12	N		SCHED
SAP Travel	PROD	New requirement: authorizations for Concur report	1/26/12	N		SCHED
Accounts	PROD	Deactivations	1/26/12	N		SCHED
Moira	PROD	Webmoira and Moira web service 90 minute outage to enable account deactivations (see above)	1/26/12	Y	9:30-11pm	SCHED
IMAP	PROD	PO Server (po9, po10, po11, po12, and po14) operating system patches	1/27/12	Y	10-11pm	SCHED
Zephyr	PROD	Server restart	1/29/12	N		SCHED
Data Centers	PROD	OC11 7th floor expansion	1/30/12	N		SCHED
Online Registration	PROD	Open to all students	1/30/12	N		SCHED
End Point Protection	PROD	McAfee (for Windows) 8.8 with patch and unified installer available for download	1/31/12	N		SCHED
WAUS	PROD	McAfee (for Windows) 8.8 with patch and unified installer pushed out	1/31/12	N		SCHED
Unity	PROD	Transition IS&T to new voicemail system (http://ist.mit.edu/services/telephony/voip/userguide/vm/unity)	As early as next week	N		TBD
Exchange	PROD	Mailbox migrations: Washington DC Office	Next Week	N		TBD
Mobile Devices	PROD	iPhone and Android application bug fixes	2/1/12	N		SCHED
Macintosh Support	PROD	Mac OS X 10.5 desupport	2/1/12	N		SCHED
Email	PROD	Access to outgoing legacy being closed to off-campus IPs (article to be published this week)	2/2/12	N		SCHED
Distributed Software	PROD	VM Workstation 7 (Linux and Windows) desupport - communication pending	2/8/12	N		SCHED
Distributed Software	PROD	VM Ware Fusion 3 desupport (v.4 available for download) - communication pending	2/8/12	N		SCHED
Mobile Support	PROD	Desupport of Windows Mobile	2/29/12	N		SCHED
Electronic Transcripts	PROD	Enhancements	February	N		TBD
WebEx	PROD	IS&T migration to new service	February	N		TBD
Unity	PROD	Transition MIT Alumni, DUE, Libraries, Resource Development to new voicemail system	February	N		TBD
Distributed Software	PROD	VM Windows base image rebuilt - staff and student images to follow	February	N		TBD
SAP	PROD	Portal Netweaver 7.3 updates	3/3/12	N		SCHED
WebEx	PROD	Community migration to new service	3/23/12	N		SCHED
SAP Enterprise Learning	PROD	Go Live	3/26/12	N		SCHED
MIT SECURE	PROD	Open Wireless retirement		N		TBD
Distributed Software	PROD	Decommissioning older versions of SAPgui for both Mac and Windows		N		TBD
VPN	PROD	Legacy application (native client) to be retired		N		TBD
SAP	TEST	Portal Netweaver 7.3 updates completed	1/19/12	N		SCHED
IPTV	TEST	Limited student trial (pending contract negotiations) - Maseeh Hall	February	N		TBD
Distributed Software	TEST	Office for Students: perpetual license activation script		N		TBD
IDFinder	TEST	Testing version 5.5 for release		N		TBD
SAP	DEV	Portal Netweaver 7.3 updates completed	January	N		SCHED
Andrew File System (AFS)	DEV	Decommissioning dev.mit.edu AFS cell (unaccessible as of 2/2/12). Data being migrated to the athena.mit.edu AFS cell	2/2-2/9/2012	N		SCHED
MIT SIS	QA	Environment being built to replicate test environment	ON HOLD	N		TBD

Status Key:

SCHED	Scheduled routine maintenance
EMER	Emergency change - problem if not addressed
LOW	Outage or problem with low user impact
HIGH	Outage or problem with high user impact
TBD	Exact change date or time to be determined