

IS&T Change Communications Report February 22, 2012

Service Offering	Tier	Change	Date	Outage	Time	Status
Wikis (MIT Wiki Service)	PROD	Additional memory	2/22/12	Y	6-7 pm	SCHED
SAP Building Services (Facilities)	PROD	New requirement: print temporary Parking passes	2/23/12	N		SCHED
SAP Journal Vouchers	PROD	New requirement: transports for Schedule Manager	2/23/12	N		SCHED
SAP Enterprise Learning	PROD	New requirement: additional delivery methods for course types	2/23/12	N		SCHED
Data Warehouse (MIT DW)	PROD	New requirement: additional fields for EHS incident extract	2/23/12	N		SCHED
Data Warehouse (MIT DW)	PROD	New requirement: additional field for EL relationship extracts	2/23/12	N		SCHED
Data Warehouse (MIT DW)	PROD	Missed in testing: person extract typo	2/23/12	N		SCHED
Distributed Software	PROD	New VM Ware Windows base image release	2/29/12	N		SCHED
Mobile Devices Support	PROD	Desupport of Windows Mobile	2/29/12	N		SCHED
Moira	PROD	Patch deployment (not user visible) for future functionality	February	Y	5 min	SCHED
Electronic Transcripts	PROD	Enhancements (still in test)	February	N		TBD
Mobile Application Development	PROD	iPhone application 3.3.2 (bug fixes) release	February	N		TBD
Unity	PROD	Transition IS&T from Iperia to new voicemail system (communication pending)	3/1/12	N		SCHED
SAP Financial Accounting	PROD	Schedule Manager goes live with first automated financial close (Sponsored Accounts., Facilities and General Ledger)	3/1/12	N		SCHED
Online Grading	PROD	Supervisor Assignments go live	3/8/12	N		SCHED
Online Financial Aid (OFA)	PROD	Goes live (available 3/15/12)	3/9/12	N		SCHED
Online Decisions	PROD	Go live	3/14/12	N		SCHED
SAP Building Services	PROD	SAPWeb Keys transition from RT to Facilities (SEMO). Also implementing attachment functionality (IXOS)	3/15/12	N		SCHED
Hourly Student Appointments	PROD	Feeds from MITSIS go live	3/17/12	N		SCHED
SAP Enterprise Learning	PROD	Phase III functionality go live (complete with feeds from MITSIS)	3/26/12	N		SCHED
Hourly Student Appointments	PROD	Go Live	3/28/12	N		SCHED
Online Grading	PROD	Instructor Assignments go live	Late March	N		TBD
Distributed Software	PROD	IDFinder 5.6 release	March	N		TBD
SAP Requisitions	PROD	Attachment functionality available (IXOS)	4/6/12	N		SCHED
Request Tracker (RT)	PROD	Contextual menus (currently in test)		Y	?	TBD
WebEx	PROD	Service pack postponed - Mac bug still exists for Events Center and Training Center		N		TBD
MIT SECURE	PROD	Open Wireless retirement		N		TBD
Distributed Software	PROD	Decommissioning older versions of SAPgui for both Mac and Windows		N		TBD
VPN	PROD	Legacy application (native client) to be retired		N		TBD
Unity	PROD	Transition DLCs to new voicemail system		N		TBD
SAP Foundation	TEST	Hypervisor network update	2/23/12	N		SCHED
IPTV	TEST	Maseeh Hall student trial: onboard final 160 students and evaluate next steps	2/24/12	N		SCHED
Distributed Software	TEST	Evaluating Windows 8 developer preview (internal to IS&T only due to NDA). Production release expected late summer/early fall	2/28/12	N		SCHED
SAP Foundation	TEST	SH2 update and refresh complete	3/12/12	N		SCHED
Distributed Software	TEST	Office for Students: perpetual license activation script		N		TBD
Casper	DEV	Open to IS&T for testing	3/15/12	N		SCHED
MIT SECURE	DEV	Exploring auto configuration tools for computers	March	N		TBD
Macintosh Support	DEV	First OS X 10.8 developer preview available (Mountain Lion). Production expected this summer. Please note that students will arrive with new operating system in fall		N		TBD

Status Key:

SCHED	Scheduled routine maintenance
EMER	Emergency change - problem if not addressed
LOW	Outage or problem with low user impact
HIGH	Outage or problem with high user impact
TBD	Exact change date or time to be determined