

IS&T Change Communications Report March 7, 2012

Service Offering	Tier	Change	Date	Outage	Time	Status
SAP Appointment Processing	PROD	New requirement: 1-9 work authorization end date	3/8/12	N		SCHED
SAP Compensation	PROD	New requirement: link update for new hire Benefits enrollment	3/8/12	N		SCHED
SAP Compensation	PROD	New requirement: Update Benefits checkbox for dependents	3/8/12	N		SCHED
SAP Environment Health and Safety	PROD	Missed in testing: update to roomset status	3/8/12	N		SCHED
SAP Journal Vouchers	PROD	New requirement: SAP Gateway change and additional java web application	3/8/12	N		SCHED
SAP Purchase Orders	PROD	Routine maintenance: new purchasing group	3/8/12	N		SCHED
SAP Requisitions	PROD	New requirement: assignment and change report	3/8/12	N		SCHED
SAP Travel	PROD	Routine maintenance: enhancement as per updates to Concur	3/8/12	N		SCHED
Online Grading	PROD	Instructor Assignments go live 9am	3/8/12	N		SCHED
WebEx	PROD	Service pack upgrade (video quality notification)	3/10/12	Y	9pm-12am	LOW
Online Decisions	PROD	Go live/access 6pm	3/14/12	N		SCHED
SAP Building Services	PROD	SAPWeb Keys transition from RT to Facilities (SEMO). Also implementing attachment functionality (IXOS)	3/15/12	N		SCHED
Online Financial Aid (OFA)	PROD	Go live (MyMIT/Stargate dependencies)	3/15/12	N		SCHED
SAP Enterprise Learning	PROD	First set of transports for go live (see below)	3/16/12	N		SCHED
IS&T Website	PROD	Content freeze for authoring environment	3/16-4/6/2012	Y	?	LOW
Hourly Student Appointments	PROD	Feeds from MITSIS and transports for go live (see below)	3/17/12	N		SCHED
Unity	PROD	IS&T migration from Iperia to Unity (communication next week)	Week of 3/18/12	N		TBD
Remedy	PROD	Change Management go live (Server Ops and DITR)with daily use	3/19/12	N		SCHED
SAP Enterprise Learning	PROD	Second set of transports for go live (see below)	3/23/12	N		SCHED
SAP Enterprise Learning	PROD	Environmental Health and Safety web gateway (EHSweb) down for go live (see below)	3/24-26/2012	Y	?	HIGH
SAP Enterprise Learning	PROD	Phase III functionality go live (complete with feeds from MITSIS)	3/26/12	N		SCHED
Holyoke	PROD	Regional Optical Network spoke	Week of 3/26/12	N		TBD
Wireless Network	PROD	Possible firmware upgrade to Access Points	Week of 3/26/12	Y	?	HIGH
Hourly Student Appointments	PROD	Go Live	3/28/12	N		SCHED
Email	PROD	All Exchange servers backing up via TSM	3/31/12	N		TBD
Centralized Printing	PROD	IPM hardware upgraded for second (last) machine (Paychecks, W2s and GL Statements)	March	N		TBD
Distributed Software	PROD	New VM Ware Windows base image release	March	N		TBD
Electronic Transcripts	PROD	Enhancements (still in test)	March	N		TBD
Distributed Software	PROD	IDFinder 5.6 release	March	N		TBD
Mobile Web	PROD	Update to mobile platform	March	N		TBD
Mobile Application Development	PROD	iPhone application 3.3.2 (bug fixes) release	March	N		TBD
IPTV	PROD	All undergrads transition to service	March	N		TBD
IS&T Website	PROD	Go live (cutover 3/31/12)	4/2/12	N		SCHED
SAP Appointment Processing	PROD	Go live of version 2.0 attachment functionality (IXOS)	4/5/12	N		SCHED
Unity	PROD	Transition DLCs to new voicemail system	April	N		TBD
Online Grading	PROD	Supervisor Assignments go live	April	N		SCHED
Request Tracker (RT)	PROD	Contextual menu (currently in test)		Y	?	LOW
WebEx	PROD	Training Center		N		TBD
MIT SECURE	PROD	Open Wireless retirement		N		TBD
Distributed Software	PROD	Decommissioning older versions of SAPgui for both Mac and Windows		N		TBD
SAP Requisitions	PROD	Attachment functionality available (IXOS)		N		TBD
VPN	PROD	Legacy application (native client) to be retired		N		TBD
Distributed Software	TEST	Evaluating Windows 8 developer preview (internal to IS&T only due to NDA). Production release expected late summer/early fall		N		TBD
SAP Foundation	TEST	SH2 update and refresh	3/12/12	N		SCHED
Distributed Software	TEST	Office for Students: perpetual license activation script		N		TBD
Casper	DEV	Open to IS&T for testing	3/15/12	N		SCHED
MIT SECURE	DEV	Exploring auto configuration tools for computers	March	N		TBD
Macintosh Support	DEV	First OS X 10.8 developer preview available (Mountain Lion). Production expected this summer. Please note that students will arrive with new operating system in fall		N		TBD

Status Key:

SCHED	Scheduled routine maintenance
EMER	Emergency change - problem if not addressed
LOW	Outage or problem with low user impact
HIGH	Outage or problem with high user impact
TBD	Exact change date or time to be determined