IS&T Change Communications Report March 21, 2012

Service Offering	Tier	Change	Date	Outage	Time	Status
Centralized Printing	PROD	New printers online and operational	3/20/12			
Moira	PROD	Web Moira patches (web app to no longer expose type KERBEROS as an option when adding list members or changing list administrators)	3/21/12	N		SCHED
SAP Payroll	PROD	New requirement: union temp code for campus police	3/22/12	N		SCHED
Events Calendar (events.mit.edu)	PROD	Missed in testing: group upload	3/22/12	N		SCHED
Events Calendar (events.mit.edu)	PROD	New requirement: Lobby 7 video kiosk listing	3/22/12	N		SCHED
SAP Journal Vouchers	PROD	New transaction: metrics for journal vouchers	3/22/12	N		SCHED
SAP Journal Vouchers	PROD	New requirement: add new metrics to role	3/22/12	N		SCHED
SAP Procurement	PROD	SAP defect: improved performance on address list population	3/22/12	N		SCHED
Data Warehouse (MIT DW)	PROD	New requirement: student extracts for Enterprise Learning Phase go live (see below)	3/22/12	N		SCHED
MITSIS	PROD	Database restart, table clean-up, and increased SGN	3/24/12	Y	7-9 am	SCHED
SAP Enterprise Learning	PROD	New functionality: PI and Activity selections, academic subject enrollment, training history view, EHS and OSP training on line access, basic reporting, group maintenance and completion record upload EHSweb will be disabled and no longer accessible	3/24-3/26/12	Y	5pm-5pm	LOW
MIT SECURE	PROD	Radius servers to point to Exchange Active Directory	Week of 3/26/12	N		TBD
Bent St	PROD	Dense Wavelength Division Multiplexing (DWDM) Optical Network: expansion with additional node (Sloan, Medical, Bates)	3/26 and 3/28/12	Y	after 7 pm	SCHED
Hourly Student Appointments	PROD	Go Live with pilot users	3/28/12	N		SCHED
Stellar	PROD	Additional memory to tomcats, Gradebook Module moved behind F5, and additional web servers to Gradebook Classic	3/28/12	Y	7-9 am	LOW
Email	PROD	All Exchange servers backing up via TSM	3/31/12	N		TBD
Distributed Software	PROD	New VM Ware Windows base image release	March	N		TBD
Distributed Software	PROD	IDFinder 5.6 release	March	N		TBD
Mobile Web	PROD	Update to mobile platform	March	N		TBD
IS&T Website	PROD	Go live (cutover 3/31/12)	4/2/12	N		SCHED
SAP Appointment Processing	PROD	APR 2.1: implementing attachment functionality (OpenText)	4/5/12	N		SCHED
IPTV	PROD	Access for all undergraduate students - planning and communication in progress	Week of 4/9/12	N		TBD
Unity	PROD	Transition DLCs to new voicemail system (Iperia to be decommissioned) Intermittent service expected over weekend (27 hour process)	4/14-4/15/2012	N		SCHED
Electronic Transcripts	PROD	Enhancements	April	N		TBD
Online Grading	PROD	Instructor Assignments go live	April	N		TBD
IPTV	PROD	Graduate student access	May	N		TBD
Wireless Network	PROD	Possible firmware upgrades to Access Points		Y	?	HIGH
Request Tracker (RT)	PROD	Contextual menus (currently in test)		Y	?	LOW
WebEx	PROD	Service pack postponed		N		TBD
MIT SECURE	PROD	Open Wireless retirement		N		TBD
Distributed Software	PROD	Decommissioning older versions of SAPgui for both Mac and Windows		N		TBD
SAP Requisitions	PROD	Attachment functionality available (IXOS)		N		TBD
VPN	PROD	Legacy application (native client) to be retired		N		TBD
Distributed Software	TEST	Evaluating Windows 8 developer preview (internal to IS&T only due to NDA)		N		TBD
Distributed Software	TEST	Office for Students: perpetual license activation script		N		TBD
Casper	TEST	Managed environment for Mac		N		TBD
MIT SECURE	DEV	Exploring auto configuration tools for computers		N		TBD
Macintosh Support	DEV	OS X 10.8 developer preview (Mountain Lion)		N		TBD
WebEx	DEV	Mac bug in Events Center and Training Center		N		TBD

Status Key:

SCHED	Scheduled routine maintenance
EMER	Emergency change - problem if not addressed
LOW	Outage or problem with low user impact
HIGH	Outage or problem with high user impact
TBD	Exact change date or time to be determined