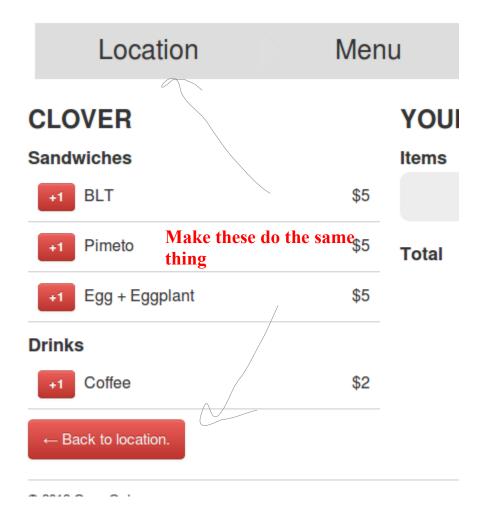1.
Description: Making the text in the progress bar clickable so that I can jump back to a certain step would be helpful. I first tried clicking on "Location" at the top to do what the "Back to location." button at the bottom did.
Usability Heuristic: Nielson 2 - Consistency and Standards
Severity: minor

2.

Description: Good font style choices. Important steps are bolded and capitalized so I immediately know what the workflow will be. Plenty of leading makes it easy to read.
Usability heuristic: Nielson 10 - Aesthetic

1. **ORDER** food by 11:00.

2. **DELIVERED** to your lab at 12:30

3. **EAT** with your colleagues

3.

Description: On the Location page, I expect to be able to select multiple trucks if people in my group want to order from different places. It's hard to tell right now since only one truck is implemented, but since it is a button that immediately takes me to the menu, I don't expect the the current interface will allow me to choose more than one truck.
Usability heuristic: Nielson 1 - Match the real world, Nielson 6 - Flexibility and efficiency
Severity: Major

Would be nice to order food from different trucks, either by returning to this page several times or selecting multiple trucks the first time around.

CHOOSE your truck

Clover →

Ramen House →

4.

Description: Menu page is very well designed. Background color indicates a clear separation between menu and my order. Spacing between items in the same column makes it very readable.
Usability heuristic: Nielson 10 - Aesthetic

5.

Description: Placing and editing order is great: +1 and -1 buttons are easy to understand.
Usability heuristic: Nielson 10 - Aesthetic

6.
Description: GroupOrder makes me think the whole group orders together, but there's no way to separate items ordered per person or a way to help people split the bill.
Usability heuristic: Nielson 1 - Match the real world, Nielson 6 - Flexibility and efficiency
Severity: major

7.
Description: I was never asked which lab I'm in so I'm wondering how it will be delivered to me.
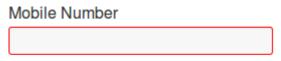Usability heuristic: Nielson 7 - Error prevention
Severity: major

8.
Description: I think the text "For delivery notification" is a bit misleading since the phone number could be used for all sorts of other things (e.g. something you ordered ran out and they need to notify you). I don't really think a note explaining why they need your phone number is necessary anyways since every existing online ordering system asks for it.
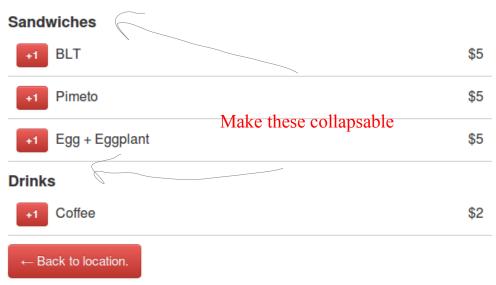Usability heuristic: Nielson 3 - Help and documentation
Severity: minor

9.
Description: On the menu page, all the menu items are in the left column. When the list is longer, it might take a lot of scrolling to find what you're looking for. Making each category (like Sandwiches, Drinks) collapsible with maybe an accordion-like widget could be better.
Usability heuristic: Nielson 6 - Efficiency
Severity:

10.

Description: If I want to cancel an order or change it later, there seems to be no way to do it. Maybe providing contact info for each truck ordered from would help.
Usability heuristic: Nielson 7 - Error Prevention, Nielson 9 - Error reporting and recovery
Severity: major

11.

Description: There is no way to recall confirmation of my order once I've placed it. Maybe adding an email address field to the "Your Info" section and emailing a summary of the order would help.
Usability heuristic: Nielson 7 - Error prevention, Nielson 5 - System status
Severity: major

12.

Description: I see no information about who to contact if I have technical difficulties with the site. A "Contact Us" link at the bottom might be helpful.
Usability heuristic: Nielson 3 - Help and documentation
Severity: major

13.

Description: It might be helpful to add a textbox in which the user can add any message he wants to the order. For example, he might want to ask for cream and sugar with his coffee, or he might want a sandwich but with no onions.
Usability heuristic: Nielson 7 - Error prevention
Severity: major

14.

Description: A short description of each item would be helpful in case I've never ordered an item before. For example, I've never ordered a Pimeto and I'm not sure what's in it.
Usability heuristic: Nielson 3 - Help and documentation
Severity: minor

Offer a way to explain what each type of sandwich is.

15.

<u>Description:</u> A short description of the type of food available at each truck would be helpful on the location page in case I've never been to that truck before. For example, helpful text for clover might be "Vegetarian sandwiches".

<u>Usability heuristic:</u> Nielson 3 - Help and documentation

<u>Severity:</u> minor

CHOOSE your truck

Help me figure out what kind of food I can get at each truck.

Clover →

Ramen House →