

IS&T Change Communications Report April 18, 2012

Service Offering	Tier	Change	Date	Outage	Time	Status
Windows Automatic Update Service (WAUS)	PROD	Microsoft Security patches	4/13/12	N		
Mobile Web	PROD	Updates to mobile platform	4/17/12	N		
List Creation Service	PROD	Migration to new server and integration with Touchstone	4/17/12	N		
SAP Building Services (Facilities)	PROD	New requirement: enhancements to reserve visitor parking printing	4/18/12	N		SCHED
SAP Payroll	PROD	New requirement: new wage type for grad students	4/18/12	N		SCHED
SAP Environment Health & Safety	PROD	New requirement: increase timeout for supervisor injury report	4/18/12	N		SCHED
SAP Appointments	PROD	New requirement: new union pay grade	4/18/12	N		SCHED
Online Grading	PROD	Enhancements	4/18/12	N		SCHED
PowerFaiDs	PROD	Windows patches	4/18/12	N		
SAP Foundation	PROD	Implementing cron job to restart OpenText application	4/19 and 4/21/12	Y	3:00 AM	SCHED
Campus Preview Weekend	PROD	Website now live - conducting stress tests in preparation for this weekend)	4/20/12	N		SCHED
Database Administration	PROD	HST Glycan database upgrade to Oracle 11g	4/21/12	N		SCHED
Stellar	PROD	Stellar Classic - patch - Update 2.3.8	4/21/12	y	7-8 AM	SCHED
Unity	PROD	Iperia accounts will be decommissioned on 4/30. Voicemail broadcast was sent on 4/9/12	4/30/12	N		SCHED
iPhone App	PROD	Libraries hours correction	April	N		TBD
Pharos Infrastructure	PROD	Microsoft Security patches	April	N		TBD
Tivoli Storage Manager (TSM)	PROD	Backup I upgrade from TSM 5 to TSM 6 (NIST server)	April	N		SCHED
Learning Modules	PROD	Attendance module deployment	April	N		TBD
Electronic Transcripts	PROD	Enhancements	April	N		TBD
IPTV	PROD	Graduate student access	April	N		TBD
Distributed Software	PROD	IDFinder console upgrade from 5.1 to 5.7	5/6/12	N		SCHED
SAP Requisitions	PROD	Attachment functionality available (Open Text)	5/7/12	N		SCHED
Distributed Software	PROD	IDFinder 5.7 release	5/15/12	N		SCHED
Data Warehouse (MIT DW)	PROD	Servers virtualized on Linux (Memorial Day Weekend is critical)	May	N		TBD
Android App	PROD	C2DM (cloud device messaging implemented)	May	N		TBD
Drupal Cloud	PROD	Roll out of new service	June	N		TBD
Reporting and Forecasting Tool (RAFT)	PROD	Phase III (principal investigator view and enhanced modeling)	June	N		TBD
SAP Foundation	PROD	Reimplementation of Solution Manager (application monitoring)	June	N		TBD
Kerberos	PROD	For Windows	June	N		TBD
Assignment Supervisor	PROD	Enhancements and bug fix				TBD
Managed Printing	PROD	Virtualization of IPM server and software upgrade				TBD
MIT SECURE	PROD	Radius servers to point to Exchange Active Directory				TBD
MIT SECURE	PROD	Open Wireless retirement				TBD
Distributed Software	PROD	Decommissioning older versions of SAPgui for both Mac and Windows				TBD
VPN	PROD	Legacy application (native client) to be retired				TBD
Kerberos	PROD	For Android				TBD
Casper	TEST	Roll out to all IS&T	4/19/12	N		SCHED
Distributed Software	TEST	Office for Students: perpetual license activation script		N		TBD
SAP Enterprise Learning (eLearning)	DEV	F5 changes	April	N		TBD
SAP Hourly Student Appointments	DEV	Enhancements	May-June	N		TBD
Wikis (MIT Wiki Service)	DEV	Will archive older spaces in July (initial communications will be sent out in April)	July	N		TBD
MIT SECURE	DEV	Exploring auto configuration tools for computers		N		TBD
Macintosh Support	DEV	OS X 10.8 developer preview (Mountain Lion)		N		TBD
WebEx	DEV	Mac bug in Events Center and Training Center		N		TBD
Distributed Software	DEV	Evaluating Windows 8 developer preview (internal to IS&T only due to NDA)		N		TBD
SAP	DEV	Portal support package upgrade for Netweaver and Stock level 7 components				TBD

Status Key:

SCHED	Scheduled routine maintenance
EMER	Emergency change - problem if not addressed
LOW	Outage or problem with low user impact
HIGH	Outage or problem with high user impact
TBD	Exact change date or time to be determined