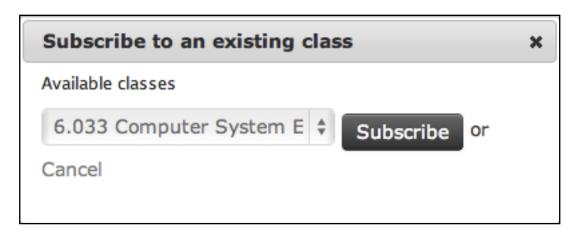
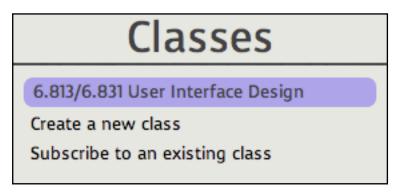
Heuristic Evaluation: HAAG

Classes



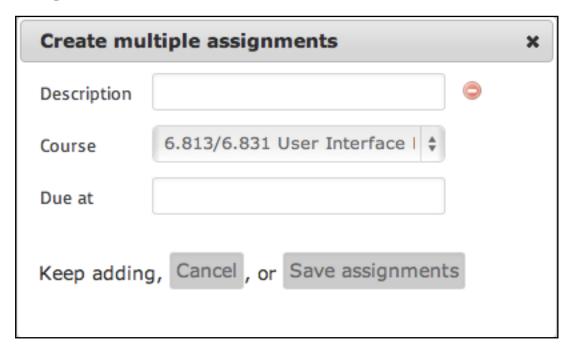
- 1. It doesn't seem necessary to include the word "or" next to the Subscribe button on the right. It's not really conventional, nor is it particularly helpful. This problem relates to the aesthetic and minimalist design heuristic. This does, however, seem like a minor problem (very easy to fix, though).
- 2. The alignment is a little off here. It'd be nice if the subscribe button were vertically aligned with the drop-down menu. This problem relates to the aesthetic and minimalist design heuristic. It's entirely cosmetic.
- 3. In addition, the Cancel option probably isn't necessary, as there is already an X in the upper right corner of this window, which will perform the same function. This also relates to the aesthetic and minimalist design heuristic. It is very minor.



- 4. The options "Create a new class" and "Subscribe to an existing class" can be combined into one, perhaps. They could both be handled in one window very neatly, I think, as neither of the tasks is very complicated at all. This would also make for a more minimalist design, but it is a minor problem.
- 5. It's very important that a user is allowed to delete a class that he has added, as the user may drop a class or simply add a class by mistake. As far as I could tell, there

was no option for this. This is mainly a violation of user control and freedom, and seems like a major problem.

Assignments



- 1. It may be good to change the word "Course" to "Class" in this window, simply because it would be more consistent with the rest of the website, and the word "course" isn't necessarily commonly used. This problem mostly concerns consistency and matching between the system and the real world. It is, however, a very minor problem.
- 2. It is not customary to put commas and "or"s in between button options, and it doesn't look too good here. This problem relates to aesthetics and minimalist design. I would say it's a cosmetic problem, but it's odd enough to be considered major.
- 3. Once again, the "Cancel" option here is unnecessary, as the X is already present in the upper right hand corner. See #3 under the Classes category.
- 4. The "Keep adding" option here looks out of place. Either encase it in a button like "Save assignments" or move it to right under the "Due at" label, with perhaps a (+) icon of some sort. This is again a problem related to aesthetics and minimalist design, and I would consider it cosmetic/minor.
- 5. This is very minor, but the "Due at" label should be changed to "Due on," just for grammatical correctness. This is a problem because the language of the system here does not match with that of the real world. But it is, again, a very minor problem.

6. I also think it should be possible to make assignments private. A user may wish to add a personal task to his agenda that may not apply to the whole class. This could be accomplished by simply adding a checkbox for the option. This problem violates user control and freedom, and I think it's a major problem.

Assignments

Create an assignment

Create multiple assignments

7. Also, as just a general note, I think the options for creating an assignment and creating multiple assignments should not be separate tasks. The "Create multiple assignments" box pictured previously entirely takes care of the case of creating a single assignment. The user simply doesn't need to "Keep adding" if he doesn't want to. This, again, violates minimalist design, and just has a general feeling of redundancy. I would pin it at somewhere in between minor and major.



- 8. The strikethrough designation for a done assignment is a little bit unfriendly to the eye. Specifically, a user should, for instance, be able to squint and easily/quickly distinguish between a done assignment and an awaiting assignment. This would be better accomplished by possibly graying task descriptions instead of striking through. This is an aesthetic problem (cosmetic in terms of severity).
- 9. Finally, a user should be able to delete and edit assignments that they have already created. As far as I could tell, there was no option for this. This violates user control and freedom and is, in my opinion, a major problem.

General Comments

Logged in as (sign out)

1. I imagine this may just be a feature that isn't implemented yet, but there should be a username specified here. This is mostly concerned with visibility of system status, and is a major problem if not corrected.



2. The Haag sign in the upper left corner is clickable, and doesn't really perform any function (other than possibly returning to the home screen, which is the only screen). I'm honestly not sure which heuristic to categorize this as, but it's a minor/cosmetic problem.

Class added successfully.

3. The feedback messages above the schedule display are really not necessary, as all actions performed by the user are displayed somehow anyway. For instace, the user would have seen the class appear in his class list, so it is not necessary to inform him that the class was added successfully. This also holds true for assignments. This also just concerns minimalist design, and is a minor problem.