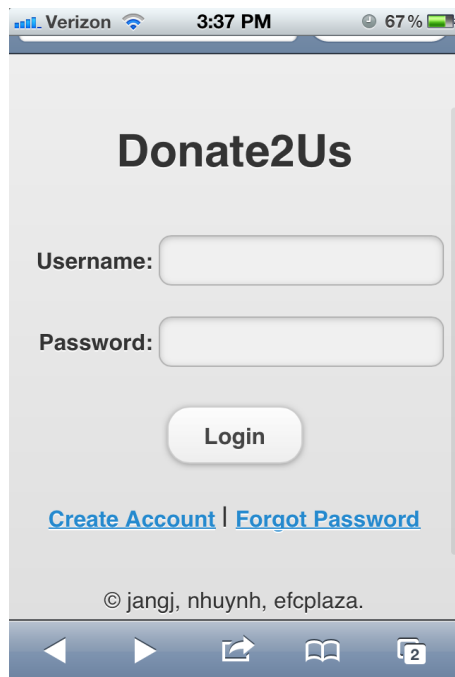


OPENING SCREEN

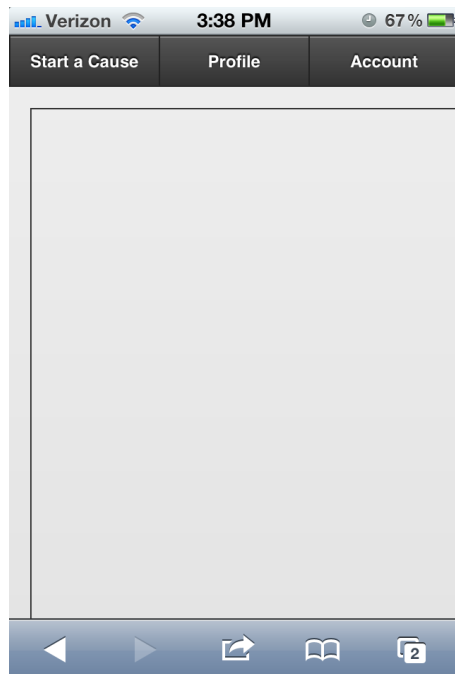


- GOOD (L): The create account and forgot password links are in blue and are underlined (external consistency)
- GOOD: Very little to distract the user from the intended task of logging in (minimalist design)
- GOOD (S): There is the option of retrieving a forgotten password (safety, recovery)

PROBLEMS:

- MINOR (L): There is no byline or statement of purpose for the website so a first time user unfamiliar with Donate2Us wouldn't know what the website is for (learnability, documentation)

FIRST SCREEN UPON LOGIN

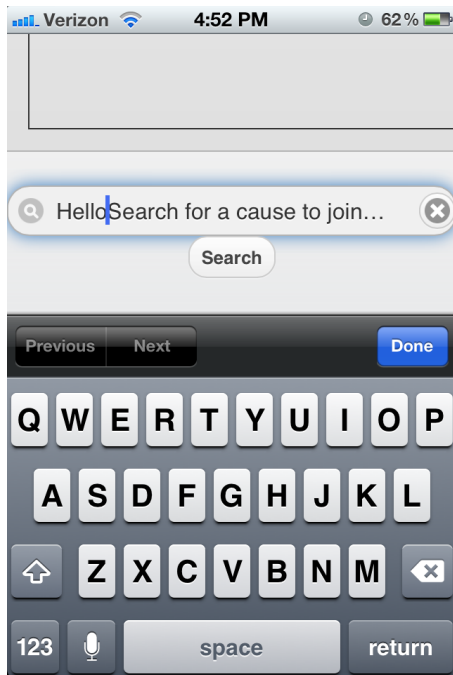


- GOOD (S): The top bar has direct links to all of the pages for each task (user control & freedom)

PROBLEMS:

- MAJOR (L): There is no content displayed upon entry which could confuse the user who might not know what to do first (feedback, minimalist design)
- MAJOR (L): The black border extends off the bottom and right side which implies the ability to scroll in those directions but in reality you can only scroll down (external consistency & standards, aesthetics)

SEARCHING FROM MAIN SCREEN



- GOOD (S): The search bar becomes highlighted in blue when you click on it (visibility of system status, feedback)

PROBLEMS:

- MINOR (E): When you click on the search bar to type, it does not automatically highlight the "Search for a cause to join..." so when you type that text is not automatically erased (efficiency)
- COSMETIC: There is no white space between the search text entry and the search button (aesthetics)

DESCRIPTION OF CAUSE FROM SEARCH RESULTS

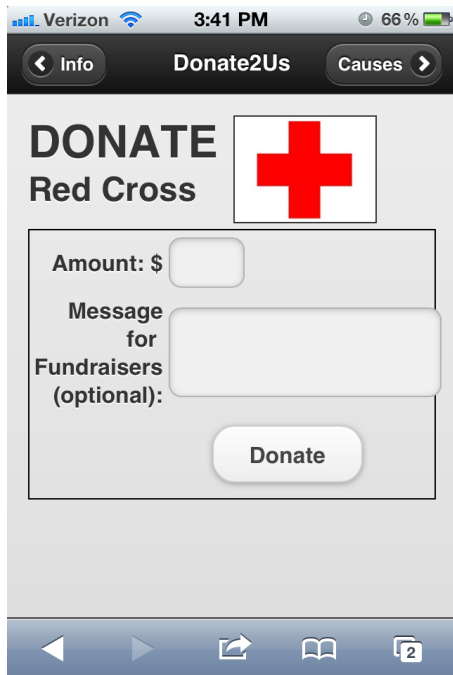


- GOOD: The name of the cause is centered and displayed clearly along with a corresponding image (minimalist design & aesthetics)

PROBLEMS:

- MINOR: The back to search results button partially covers up the Donate2Us title (aesthetics, visibility)
- MAJOR: The view only scrolls down even though the border and text get cut off on the right as well as the bottom (external consistency, aesthetics, visibility)

DONATION PAGE




- GOOD: The name of the cause and corresponding image are still displayed as well as DONATE being displayed boldly (minimalist design & aesthetics)

PROBLEMS:

- COSMETIC: The message text box is larger than the border for the form (aesthetics)
- COSMETIC: The amount box might be too small for large donations, could just make it longer (aesthetics)

SHARE PAGE

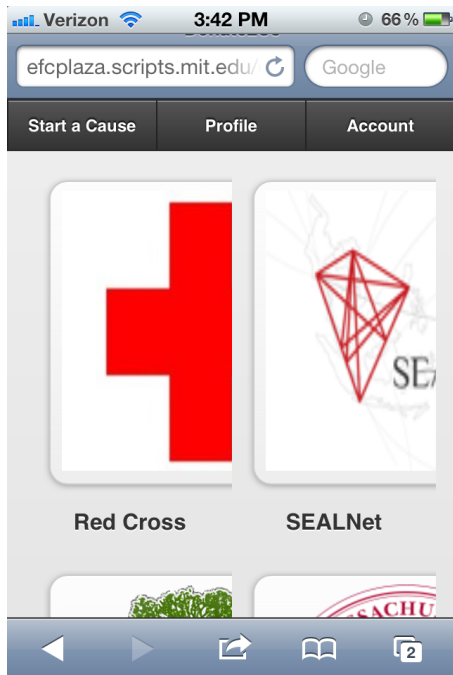


- GOOD (S): Colored tabs clearly show what type of sharing is selected and allow user to easily switch (user control & freedom, visibility of system status)

PROBLEMS:

- COSMETIC: The text boxes touch the border of the form, there should be some white space (aesthetics)

POST ACTIVITY COMPLETION MAIN PAGE



PROBLEMS:

- MINOR: The links to the causes are cut in half images rather than whole images (aesthetics)

ACCOUNT PAGE

- GOOD (S): The fields for credit card number and CVV show stars to hide private information (safety, external consistency)

PROBLEMS:

- COSMETIC (S): The cancel and save buttons look the same and are nearby so users might press one or the other by accident (error prevention)

CAUSE INFORMATION PAGE

The image shows two screenshots of a mobile application interface for creating a cause. The left screenshot displays the 'Cause Information' form with fields for 'Cause Name', 'Category' (set to 'Education'), and 'Description', along with a 'Start a Cause' button. The right screenshot shows a dropdown menu for the 'Category' field, listing options: 'Education' (checked), 'Health', 'Environment', 'Culture', and 'Technology'.

- GOOD (L): dropdown arrow affordance (external consistency)

PROBLEMS:

- MINOR: The category dropdown should have other be an option as well (consistency & standards, user control)

FORGOT PASSWORD PAGE

The image shows a screenshot of the 'Forgot Password' page. It includes input fields for 'Username' and 'Email Address', and a 'Reset Password' button with a back arrow icon.

PROBLEMS:

- MINOR: Forgot Password forms usually only require the username or email, not both, since they will send the password to the email associated with the username (external consistency)
- COSMETIC (L): The reset password button has a back arrow which is slightly confusing since it isn't a back button, it is just a submit button (external consistency)