

Homework 2: Heuristic Evaluation – Schnap It!

1. When clicking the trash button after taking one picture, I would expect it to go back to the take picture screen, but it just removes the most recent box, until you only have one left.

Relevant Usability Heuristics (Nielsen): Match the Real World, Consistency and Standards,

Severity: Minor

2. Wasn't aware I could drag the box around until I discovered it accidentally, although it seems to be pretty intuitive since it matches how most other apps do it.

Relevant Usability Heuristics (Nielsen): Consistency & Standards, Help & Documentation

Severity: Minor

3. The plus button is confusing; I wasn't sure what it meant especially after I had already specified one item

Relevant Usability Heuristics (Nielsen): Consistency and Standards,

Severity: Major

4. Wasn't sure what the trash button did after I already selected one item – did it delete the picture or delete the box?

Relevant Usability Heuristics (Nielsen): Consistency and Standards, Match the Real World

Severity: Minor

5. It took a second for me to find the Look Up in the upper right corner, since my first thought was to initially click the “+” button.

Relevant Usability Heuristics (Nielsen): Flexibility & Efficiency, Consistency and Standards

Severity: Cosmetic

6. I like the camera in the upper left, since it's like going back and the back button is usually in the upper left

Relevant Usability Heuristics (Nielsen): Consistency and Standards

Severity: Good

7. Rating is tough to process; how good is great? I feel like a star system may be better or being able to see reviews in the actual app

Relevant Usability Heuristics (Nielsen): User Control & Freedom, Consistency & Standards, Aesthetic & Minimalist Design

Severity: Minor

8. The review seemed like it was closed off, made it seem like everything was limited.

Relevant Usability Heuristics (Nielsen): Aesthetic & Minimalist Design

Severity: Cosmetic

9. I feel like if trying to compare items, two items should be on the same screen since it's slightly annoying when comparing to have to go back and forth between the screens

Relevant Usability Heuristics (Nielsen): Flexibility & Efficiency,

Severity: Major

10. Not sure what the point of the Clear button is

Relevant Usability Heuristics (Nielsen): Aesthetic and Minimalist Design

Severity: Cosmetic

11. Buy button was very intuitive and well placed

Relevant Usability Heuristics (Nielsen): Aesthetic and Minimalist Design

Severity: Good

12. Camera on the initial screen very intuitive – similar to iPhone camera

Relevant Usability Heuristics (Nielsen): Consistency and Standards

Severity: Good

13. Image doesn't freeze when you take a picture, so not sure if picture is taken, even though there is sound feedback

Relevant Usability Heuristics (Nielsen): Visibility of System Status,

Severity: Minor

14. If taking a picture and accidentally click look up without specifying the correct item, there is no way to go back – have to retake the picture

Relevant Usability Heuristics (Nielsen): Flexibility and Efficiency, Error Prevention

Severity: Major

15. When you take a picture, and then click add, another box pops up, then when you click the trash button, it removes the 2nd box, but then it doesn't disable for the last box

Relevant Usability Heuristics (Nielsen): Aesthetic and Minimalist Design, Error Prevention

Severity: Cosmetic

16. When fails to find any items, it's nice that it takes you back to the camera

Relevant Usability Heuristics (Nielsen): Flexibility and Efficiency, Error Reporting, Diagnosis, and Recovery

Severity: Good