

IS&T Change Communications Report May 9, 2012

| Service Offering                      | Tier | Change   | Date         | Outage | Time    | Status |
|---------------------------------------|------|--|--------------|--------|---------|--------|
| Distributed Software                  | PROD | PGP 9 archived and PGP 10 available for download   | 5/4//2012    |        |         |        |
| MIT Campus Network                    |      | Rules of Use revised and published:<br><a href="http://ist.mit.edu/network/rules">http://ist.mit.edu/network/rules</a>   |              |        |         |        |
| Tivoli Storage Manager                | PROD | TSM self-service web pages ( <a href="https://backup-w.mit.edu/cgi-bin/changeservice.cgi">https://backup-w.mit.edu/cgi-bin/changeservice.cgi</a> etc) have been upgraded to support Touchstone authentication      | 5/9/12       | N      |         | SCHED  |
| Financial Aid                         | PROD | PoweFAIDS virtualization   | 5/9/12       | N      |         | SCHED  |
| SAP Payroll                           | PROD | Routine maintenance: pension postings  | 5/10/12      | N      |         | SCHED  |
| SAP Payroll                           | PROD | Missed in testing: fix to pension check address  | 5/10/12      | N      |         | SCHED  |
| SAP Payroll                           | PROD | Routine maintenance: FSA deduction account changes   | 5/10/12      | N      |         | SCHED  |
| SAP Payroll                           | PROD | New requirement: health care costs on 2012 W2  | 5/10/12      | N      |         | SCHED  |
| SAP Payroll                           | PROD | New requirement: posting changes for LTD federal taxes   | 5/10/12      | N      |         | SCHED  |
| SAP Financial Accounting              | PROD | SMART Fixed Assets implementation  | 5/10/12      | N      |         | SCHED  |
| SAP Enterprise Learning (eLearning)   | PROD | Missed in testing: fix to Learner Training History   | 5/10/12      | N      |         | SCHED  |
| SAP Enterprise Learning (eLearning)   | PROD | Missed in testing: fix to authorization for Learner role   | 5/10/12      | N      |         | SCHED  |
| IPTV                                  | PROD | Graduate student access announcement   | 5/10/12      | N      |         | SCHED  |
| Casper                                | PROD | DITR roll out with all new Mac images  | 5/15/12      | N      |         | SCHED  |
| Moira                                 | PROD | Decommission old interface: <a href="https://webmoira.mit.edu">https://webmoira.mit.edu</a><br>Superseded by current interface:<br><a href="https://groups.mit.edu/webmoira/">https://groups.mit.edu/webmoira/</a> | 5/15/12      | N      |         | SCHED  |
| Distributed Software                  | PROD | IDFinder 5.7 release   | 5/15/12      | N      |         | SCHED  |
| SAP Enterprise Learning (eLearning)   | PROD | SAP Portal support pack upgrade  | 5/18/12      | Y      | 5pm     | HIGH   |
| SAP Enterprise Learning (eLearning)   | PROD | Enhancements   | 5/18-5/21/12 | Y      | 5pm-8am | HIGH   |
| wserv.mit.edu                         | PROD | Decommission: old bookmarks may be an issue (concur moved; listmaker moved; old freshman registration application and the soft count application have been replaced)   | 5/22/12      | N      |         | SCHED  |
| SAP Requisitions                      | PROD | Open Text implementation   | 5/24/12      | N      |         | SCHED  |
| Data Warehouse (MIT DW)               | PROD | Servers virtualized on Linux   | 5/26-5/27/12 | Y      | TBD     | HIGH   |
| Online Grading                        | PROD | Enhancements   | May          | N      |         | TBD    |
| iPhone App                            | PROD | Libraries hours correction   | May          | N      |         | TBD    |
| Distributed Software                  | PROD | Firefox 3.6x desupport. Users to transition to Firefox 10 ESR (Extended Support Release)   | May          | N      |         | TBD    |
| Android App                           | PROD | C2DM (cloud device messaging)  | May          | N      |         | TBD    |
| Online Registration                   | PROD | Enhancements   | May          |        |         | TBD    |
| SAP Appointment Processing            | PROD | Enhancements to Hourly Student Appointments (HAS)  | May/June     | N      |         | TBD    |
| Drupal Cloud                          | PROD | Roll out of new service  | June         | N      |         | TBD    |
| Reporting and Forecasting Tool (RAFT) | PROD | Phase III (principal investigator view and enhanced modeling)  | June         | N      |         | TBD    |
| SAP Foundation                        | PROD | Reimplementation of Solution Manager (application monitoring)  | June         | N      |         | TBD    |
| Kerberos                              | PROD | For Windows  | June         | N      |         | TBD    |
| Wikis (MIT Wiki Service)              | PROD | Archiving of old sites: communication to begin in May  | June/July    | N      |         | TBD    |
| Certificates                          | PROD | Annual renewal   | July         | N      |         | SCHED  |
| MIT SECURE                            | PROD | Open Wireless retirement   | August       | N      |         | TBD    |
| Managed Printing                      | PROD | Virtualization of IPM server and software upgrade  |              | N      |         | TBD    |
| MIT SECURE                            | PROD | Radius servers to point to Exchange Active Directory   |              | N      |         | TBD    |
| Distributed Software                  | PROD | Decommissioning older versions of SAPgui for both Mac and Windows  |              | N      |         | TBD    |
| VPN                                   | PROD | Legacy application (native client) to be retired   |              | N      |         | TBD    |
| Kerberos                              | PROD | For Android  |              | N      |         | TBD    |
| Distributed Software                  | TEST | Office for Students: perpetual license activation script   |              | N      |         | TBD    |
| Distributed Software                  | TEST | Oracle 11g   |              | N      |         | TBD    |
| Distributed Software                  | TEST | FileMaker 12 (communication regarding upgrade coming soon)   |              | N      |         | TBD    |
| MIT SECURE                            | DEV  | Exploring auto configuration tools for computers   |              | N      |         | TBD    |
| Macintosh Support                     | DEV  | OS X 10.8 developer preview (Mountain Lion)  |              | N      |         | TBD    |
| Distributed Software                  | DEV  | Evaluating Windows 8 developer preview (internal to IS&T only due to NDA)  |              | N      |         | TBD    |

Status Key:

|       |   |
|-------|---|
| SCHED | Scheduled routine maintenance               |
| EMER  | Emergency change - problem if not addressed |
| LOW   | Outage or problem with low user impact      |
| HIGH  | Outage or problem with high user impact     |
| TBD   | Exact change date or time to be determined  |