

IS&T Change Communications Report June 13, 2012

Service Offering	Tier	Change	Date	Outage	Time	Status
Training	PROD	SAP Training environment now available for administrative use	6/7/12			
Managed IT Support Services (MITSS)		Matt Harrington joined the MITSS Team	6/11/12			
Independent Activities Period (IAP)	PROD	First release completed (roll out will be in the fall)	6/12/12			
IT Deployment and Maintenance Services (ITDMS)		Noel Atkins transitions from ITDMS	6/13/12			
Data Administration	PROD	Leaders for Global Operation (LGO) migration	6/13/12	N		SCHED
SAP Accounts Payable	PROD	New requirement: new tax table entries	6/14/12	N		SCHED
SAP Building Services (Facilities)	PROD	New requirement: equipment descriptions	6/14/12	N		SCHED
SAP Building Services (Facilities)	PROD	New requirement: classification authorization changes	6/14/12	N		SCHED
SAP Building Services (Facilities)	PROD	New requirement: report alignment	6/14/12	N		SCHED
SAP Building Services (Facilities)	PROD	Routine maintenance new planner group	6/14/12	N		SCHED
SAP Enterprise Learning (eLearning)	PROD	Missed in testing: DLC Assessment Report fixes	6/14/12	N		SCHED
SAP Enterprise Learning (eLearning)	PROD	New requirement: add save button to "edit trainee" page	6/14/12	N		SCHED
SAP Enterprise Learning (eLearning)	PROD	Missed in testing: report reconciliation	6/14/12	N		SCHED
SAP Enterprise Learning (eLearning)	PROD	Missed in testing: change bounce email address	6/14/12	N		SCHED
SAP Payroll	PROD	Missed in testing: rehire fix	6/14/12	N		SCHED
SAP Purchase Orders	PROD	Routine maintenance: new buyer code	6/14/12	N		SCHED
SAP Appointment Processing	PROD	New requirement: change to I-9 Form description	6/14/12	N		SCHED
SAP Financial Accounting	PROD	Missed in testing: invalid mail code	6/14/12	N		SCHED
Distributed Software	PROD	XWin 32 license key distribution	6/15/12	N		SCHED
Legacy Email	PROD	Users connected to MIT's VPN service or logged into Athena and/or Linerva dial-up machines will not be able to send unauthenticated email via outgoing-legacy.mit.edu	6/18/12	N		SCHED
Distributed Software	PROD	VMWorkstation updates	Week of 6/18/2012	N		TBD
Distributed Software	PROD	VMFusion updates	Week of 6/18/2012	N		TBD
Software Release Team (SWRT)		Justin Fleming joins SWRT	6/25/12			
Tether	PROD	Retirement	6/29/12	N		SCHED
Managed Servers	PROD	Open SSL patching (communications in progress)	June	N		TBD
Enterprise Storage	PROD	Fiber channel network zoning changes	June	N		TBD
Distributed Software	PROD	Oracle 11g release	June	N		TBD
Distributed Software	PROD	Firefox 3.6x desupport/retirement	June	N		TBD
Distributed Software	PROD	Users to transition to Firefox 10 ESR (Extended Support Release)	June	N		TBD
Android App	PROD	C2DM (cloud device messaging) updates	June	N		TBD
SAP Building Services (Facilities)	PROD	Plant maintenance: Nuclear Reactor Lab (NRL) going live with notifications and non-injury incident reporting	June	N		TBD
Unity	PROD	Upgrade for browser compatibility	June	N		TBD
Distributed Software	PROD	Browsers support model changes	June	N		TBD
Tivoli Storage Manager (TSM)	PROD	DITR deployment of updated desktop client	June	N		TBD
Drupal Cloud	PROD	Roll out of new service	June	N		TBD
SAP Foundation	PROD	Reimplementation of Solution Manager (application monitoring)	June	N		TBD
Kerberos	PROD	For Windows	June	N		TBD
Managed Printing	PROD	Virtualization of IPM server and software upgrade	June	N		TBD
Events Calendar (events.mit.edu)	PROD	Move to dedicated servers	June-July			TBD
ILab Solutions	PROD	Koch implementation of scheduling and billing system for equipment	7/1/12	N		SCHED
Wikis (MIT Wiki Service)	PROD	Archiving of old sites	July	N		TBD
Certificates	PROD	Annual renewal cycle	July	N		TBD
Distributed Software	PROD	OS X 10.8 for Mac (Mountain Lion) release (Apple will release in July)	July/August			TBD
MIT SECURE	PROD	Open Wireless retirement	August	N		TBD
MIT SECURE	PROD	Radius servers to point to Exchange Active Directory		N		TBD

Distributed Software	PROD	Decommissioning older versions of SAPgui for both Mac and Windows		N		TBD
VPN	PROD	Legacy application (native client) to be retired		N		TBD
Kerberos	PROD	For Android		N		TBD
Mobile Device Support	PROD	iOS 6 Fall release (compatible with 3GS but not iPad 1)	Sept/Oct			TBD
Distributed Software	PROD	Windows XP distribution ends (no longer on the software grid)	October			SCHED
Distributed Software Support	PROD	Windows XP no longer supported	8/1/13			SCHED
SAP Foundation	TEST	ERP 6.0 enhancement package 6	July	N		TBD
Name Connector	TEST	IS&T testing of VoIP based version of the service. Production cutover TBD.		N		TBD
Distributed Software	TEST	FileMaker 12 (communication regarding upgrade coming soon)		N		TBD
Tivoli Storage Manager (TSM)	TEST	TSM/VE (virtual environment)		N		TBD
Distributed Software	TEST	New download server				TBD
Tivoli Storage Manager (TSM)	DEV	Installer development		N		TBD
MIT SECURE	DEV	Exploring auto configuration tools for computers	Summer	N		TBD
Distributed Software	DEV	Evaluating Windows 8 developer preview (internal to IS&T only due to NDA)	Fall	N		TBD

**Status Key:**

SCHED	Scheduled routine maintenance
EMER	Emergency change - problem if not addressed
LOW	Outage or problem with low user impact
HIGH	Outage or problem with high user impact
TBD	Exact change date or time to be determined