

IS&T Change Communications Report July 25, 2012

Service Offering	Tier	Change	Date	Outage	Time	Status
Distributed Software	PROD	CertAid for Mac updates released	7/20/12			
Distributed Software	PROD	Oracle 11g released	7/20/12			
CyberSource	PROD	Additional security protocols implemented on shop.mit.edu	7/23/12			
Request Tracker (RT)	PROD	Upgraded to 4.0.6. New features outlined in the Knowledge Base: <a href="http://kb.mit.edu/confluence/x/JoB8C">http://kb.mit.edu/confluence/x/JoB8C</a>	7/23/12			
Distributed Software	PROD	Kerberos Extras Gatekeeper updates released	7/24/12			
Distributed Software	PROD	Cisco AnyConnect VPN Client for Mac OS X release (now called Cisco AnyConnect Secure Mobility Client Version 3.0)	7/25/12	N		SCHED
Distributed Software	PROD	Apple release of Mac OS X 10.8. IS&T recommendation is to wait to upgrade pending 3rd party application testing	7/25/12	N		SCHED
Wikis	PROD	Archiving of old sites: <a href="https://wikis.mit.edu/confluence/display/HELP/About+Wikis+Archiving">https://wikis.mit.edu/confluence/display/HELP/About+Wikis+Archiving</a> This will be an annual event beginning July 2012	7/25 - 7/28/12	N		SCHED
Commuting	PROD	New requirement: enhancements and schema changes for Parking, T-Pass, etc	7/26/12	N		SCHED
SAP Building Services (Facilities)	PROD	New requirement: reinstall equipment from location to another for Mobile	7/26/12	N		SCHED
SAP Lincoln Lab Payroll	PROD	Missed in testing: corrections to email address processing	7/26/12	N		SCHED
SAP Accounts Payable	PROD	Routine maintenance: specific query being added to authorizations/roles	7/26/12	N		SCHED
SAP Enterprise Learning (eLearning)	PROD	SAP defect: fix to DLC Assessment Report	7/26/12	N		SCHED
SAP Enterprise Learning (eLearning)	PROD	Missed in testing: cc functionality for email notifications	7/26/12	N		SCHED
SAP Enterprise Learning (eLearning)	PROD	New requirement: fix to function module to address future date status	7/26/12	N		SCHED
SAP Enterprise Learning (eLearning)	PROD	Missed in testing: fix to completion date calculation	7/26/12	N		SCHED
Distributed Software	PROD	Stretchbreak release for Mac and Windows	7/27/12	N		SCHED
Commuting	PROD	Database updates for parking permit renewals and applications	7/27/12	N		SCHED
Distributed Software	PROD	ArcGis v 10.1 release	7/27/12	N		SCHED
SAP Foundation	PROD	Additional memory to ERP and database	7/28/12	Y	8-11 am	LOW
OpenText	PROD	Additional disk space	7/28/12	Y	8-11 am	LOW
Windows Domain (WIN.MIT.EDU)	PROD	Active directory upgrades from Windows Server 2003 to 2008 complete	7/30/12	N		SCHED
Certificates Renewal	PROD	Personal certificates expiration. Acquire a new MIT Certificate via: <a href="https://ca.mit.edu/">https://ca.mit.edu/</a>	7/31/12	N		SCHED
Andrew File System (AFS)	PROD	Decommission 3 servers that provide translation services from AFS to other protocols, specifically amusing.mit.edu (AFS to FTP) and atalanta and ni (AFS to NFS)	7/31/12	N		SCHED
Distributed Software	PROD	SecureCRT/FX updated license keys	7/31/12	N		SCHED
Exchange	PROD	Active directory upgrades from Windows Server 2003 to 2008 complete	8/1/12	N		SCHED
Online Grading	PROD	Release	8/1/12	N		SCHED
Distributed Software	PROD	Fetch v5.7.2 release	8/1/12	N		SCHED
Distributed Software	PROD	TSM installers for Mac and Windows	Week of 8/6/2012	N		TBD
Kerberos	PROD	For Windows (KFW)	Week of 8/6/2012	N		TBD
WebSIS/Student	PROD	Touchstone integration	Week of 8/6/2012	N		TBD
Debathena	PROD	Ubuntu upgrade from 11.04 to 12.04 (beta release week of 7/16/12)	8/6/12	N		SCHED
Unity	PROD	Freeze on changes in voicemail environments	8/7/12	N		SCHED
Distributed Software	PROD	Office 2007 retirement (no longer available on the download page)	8/15/12	N		SCHED
Unity	PROD	Migrating voicemail trees from Octel and Imperia	8/17/12	N		SCHED
Exchange	PROD	Exchange 2010 Service Pack 2	Week of 8/20/2012	N		TBD
Online Registration	PROD	Backend changes	8/20/12	N		SCHED
Online Registration	PROD	Available for student use	8/27/12	N		SCHED
Distributed Software	PROD	Mac OS X 10.8 available for download	August	N		TBD
Stellar Classic	PROD	Patch	August	Y	?	TBD
Stellar Classic	PROD	Additional alias	August	N		TBD
Learning Modules	PROD	Additional web servers and learning modules url	August	N		TBD
Distributed Software	PROD	Firefox 10 ESR (Extended Support Release) available for download	August	N		TBD
Undergraduate Admissions	PROD	Initial roll out of Workflow Assignment Revision Project (WARP)	August	N		TBD
Student Accounts	PROD	Sponsored Billing release	August	N		TBD
Who's Teaching What (WTW)	PROD	Subject Evaluation Report	August	N		TBD
Tivoli Storage Manager (TSM)	PROD	DITR deployment of updated desktop client to IS&T	August	N		TBD
Quality Center	PROD	Upgrade	August	N		TBD
Drupal Cloud	PROD	Pilot service release	Aug/Sept	N		TBD
Distributed Software	PROD	10.6 (Mac OS X) Desupport by IS&T (Apple will no longer be issuing security updates)	Fall 2012	N		TBD
Mobile Device Support	PROD	iOS 6 Fall release (compatible with 3GS but not iPad 1)	Sept/Oct	N		TBD
Distributed Software	PROD	Windows XP distribution ends (no longer on the software grid)	October	N		TBD
Distributed Software	PROD	Microsoft release of Office 2013 (release project to start)	Fall/Winter	N		TBD
Distributed Software	PROD	Office 2008 retirement/desupport	1/2/13	N		SCHED
Distributed Software	PROD	Windows XP retirement/desupport	8/1/13	N		SCHED
Knowledge Base	PROD	Confluence upgrade to 3.5		Y	?	TBD

Distributed Software	PROD	Firefox 3.6x retirement/desupport (dependent on Unity upgrade)		N		TBD
Unity	PROD	Upgrade for browser compatibility		N		TBD
Open Wireless	PROD	Retirement ON HOLD		N		TBD
MIT SECURE	PROD	Radius servers to point to Exchange Active Directory		N		TBD
Distributed Software	PROD	Decommissioning older versions of SAPgui for both Mac and Windows		N		TBD
VPN	PROD	Legacy application (native client) to be retired		N		TBD
Kerberos	PROD	For Android		N		TBD
Distributed Software	PROD	Changes to Mac binaries		N		TBD
Citrix	PROD	Migration of applications from citrix.mit.edu to citrixapps.mit.edu (https://citrixapps.mit.edu/Citrix/XenApp/auth/login.aspx)		N		TBD
Citrix	PROD	Retiring citrix.mit.edu (including Citrix Graduate Admissions application)		N		TBD
Hardware Recommendations	PROD	ON HOLD (pending Kerberos for Windows release)		N		TBD
PowerFaiDs	PROD	Windows updates		N		TBD
Wikis	STAGE	Refresh in preparation for archiving of old sites	7/24/12	Y	9-5 pm	SCHED
SAP Foundation	TEST	ERP 6.0 enhancement package 6	Week of 7/16/12	N		TBD
PowerFAIDS	TEST	Netpartner web portal (web access to student financial aid data)	July	N		TBD
Name Connector	TEST	IS&T testing of VoIP based version of the service. Production cutover TBD.		N		TBD
Tivoli Storage Manager (TSM)	TEST	TSM/VE (virtual environment)		N		TBD
Distributed Software	TEST	New download server		N		TBD
MITSIS	DEV	Upgrade database to Oracle 11g and smoke test applications	End of July	N		TBD
MIT SECURE	DEV	Exploring auto configuration tools for computers	Summer	N		TBD
Distributed Software	DEV	Evaluating Windows 8 developer preview (internal to IS&T only due to NDA)	Fall	N		TBD

**Status Key:**

SCHED	Scheduled routine maintenance
EMER	Emergency change - problem if not addressed
LOW	Outage or problem with low user impact
HIGH	Outage or problem with high user impact
TBD	Exact change date or time to be determined