

IS&T Change Communications Report September 5, 2012

Service Offering	Tier	Change	Date	Outage	Time	Status
Cognos	PROD	Browser support for Firefox 15. Creating and editing reports supported in IE7+ and Firefox 4+. WebKit (Android, Safari and Chrome) supports view only.				
		Firefox 15 released (known issues with eLearning). Users are advised to use Firefox 10 ESR: http://www.mozilla.org/en-US/firefox/organizations/all.html	8/30/12			
MITvoip	PROD	NW12 core router retirement	9/4/12			
Student Accounts	PROD	Sponsored Billing go live	9/5/12	N		SCHED
Cyrus/IMAP	PROD	Retirement announcement goes out to users	9/6/12	N		SCHED
Cyrus/IMAP	PROD	Lincoln Laboratory forwarded accounts being migrated to Exchange	9/6/12	N		SCHED
SAP Payroll	PROD	New requirement: authorizations for W2 reprints	9/6/12	N		SCHED
SAP Appointment Processing	PROD	New requirement: add home addresses to history extract	9/6/12	N		SCHED
Learning Modules	PROD	Gradebook Module patch 3.0b deployment	9/7/12	Y	7-8 am	SCHED
Reporting and Forecasting Tool (RAFT)	PROD	Data structure changes (backend)	9/9/12	N		SCHED
Reporting and Forecasting Tool (RAFT)	PROD	Keyboard navigation (frontend)	9/10/12	N		SCHED
Independent Activities Period (IAP)	PROD	Public release	9/20/12	N		SCHED
Iperia	PROD	Retirement	9/21/12	N		SCHED
Distributed Software	PROD	TSM installers for Mac and Windows updates	September	N		TBD
Distributed Software	PROD	Kerberos For Windows release (still in test)	September	N		TBD
Drupal Cloud	PROD	Public release	September	N		TBD
Exchange	PROD	Upgrade to Service Pack 2	September	N		TBD
Distributed Software	PROD	Firefox 10 ESR (Extended Support Release) available for download via Software Grid. Currently available from the vendor: http://www.mozilla.org/en-US/firefox/organizations/all.html	September	N		TBD
Tivoli Storage Manager (TSM)	PROD	DITR deployment of updated desktop client to IS&T complete	September	N		SCHED
Stellar Classic	PROD	Database upgrade to Oracle 11.2.0.3 and RHEL 6.3	September	?	?	TBD
WebSIS/Student	PROD	Touchstone integration	September	Y	?	TBD
Who's Teaching What (WTW)	PROD	Subject Evaluation Report updates	September	N		TBD
Knowledge Base	PROD	Confluence upgrade to 3.5	September	Y	?	TBD
Mobile Device Support	PROD	iOS 6 Fall release (compatible with 3GS but not iPad 1)	Sept/Oct	N		TBD
Distributed Software	PROD	Windows XP distribution ends (no longer on the software grid)	10/1/12	N		SCHED
Who's Teaching What (WTW)	PROD	Survey Engine upgrades	10/19/12	N		SCHED
Distributed Software	PROD	Mac OS X 10.6 desupport by IS&T (Apple will no longer be issuing security updates)	Fall 2012	N		TBD
Distributed Software	PROD	Microsoft release of Office 2013 (release project to start)	Fall/Winter	N		TBD
Distributed Software	PROD	Office 2008 for Mac retirement/desupport	1/2/13	N		SCHED
Distributed Software	PROD	Office 2007 for Win retirement/desupport	1/2/13	N		SCHED
Distributed Software	PROD	Windows XP retirement/desupport	8/1/13	N		SCHED
Cyrus/IMAP	PROD	Retirement	12/1/13	N		SCHED
Distributed Software	PROD	Mac OS X 10.8 available for download (Applemail bug)		N		TBD
Quality Center	PROD	Upgrade (pending completion of Year End Support Packs)		N		TBD
Open Wireless	PROD	Retirement		N		TBD
Managed Data Services (MDS)	PROD	Space Management release (changes to add/remove people function)		N		TBD
MITSIS	PROD	Upgrade database to Oracle 11g and smoke test applications		N		TBD
Unity	PROD	Upgrade for browser compatibility		N		TBD
Distributed Software	PROD	Firefox 3.6x retirement/desupport (dependent on Unity upgrade)		N		TBD
MIT SECURE	PROD	Radius servers to point to Exchange Active Directory		N		TBD
Distributed Software	PROD	Decommissioning older versions of SAPgui for both Mac and Windows		N		TBD
VPN	PROD	Legacy application (native client) to be retired		N		TBD
Distributed Software	PROD	Kerberos For Android		N		TBD
Distributed Software	PROD	Changes to Mac binaries		N		TBD
Citrix	PROD	Migration of applications from citrix.mit.edu to citrixapps.mit.edu		N		TBD
Citrix	PROD	Retiring citrix.mit.edu (including Citrix Graduate Admissions application)		N		TBD
PowerFaiDs	PROD	Windows updates		N		TBD
Cognos	TEST	Focus group members will have access to build reports in a shared space. (Those vetted by Data Management will be moved to production for community consumption)		N		TBD
Name Connector	TEST	IS&T testing of VoIP based version of the service		N		TBD
Tivoli Storage Manager (TSM)	TEST	TSM/VE (virtual environment)		N		TBD
Distributed Software	TEST	New download server		N		TBD
Distributed Software	TEST	VM Fusion 5 release	September	N		TBD
Distributed Software	TEST	VM Workstation 9 release	September	N		TBD
Open Enrollment	DEV	Project Kick-off	September	N		TBD
SAP Foundation	DEV	SAP Support Packs Enhancement Pack 6 (updates to the portal) project kick off	September	N		TBD
Distributed Software	DEV	Evaluating Windows 8 developer preview (internal to IS&T only due to NDA)	Fall	N		TBD
MIT SECURE	DEV	Exploring auto configuration tools for computers	Fall	N		TBD

Status Key:

SCHED	Scheduled routine maintenance
EMER	Emergency change - problem if not addressed
LOW	Outage or problem with low user impact
HIGH	Outage or problem with high user impact
TBD	Exact change date or time to be determined