IS&T Change Communications Report September 19, 2012

Service Offering	Tier	Change	Date	Outage	Time	Status
Managed Desktop Service	PROD	Altiris server configuration changes	Week of 9/17/12	N		TBD
Reporting and Forecasting Tool	PROD	Front end enhancements: new balance features	Week of 9/17/12	N		TBD
Mobile Device Support	PROD	iOS 6 release	9/19/12	N		SCHED
Octel	PROD	Final migration of individual user accounts	9/19/12	N		SCHED
Distributed Software	PROD	VMWare Workstation 9 available for download (Windows only)	9/19/12	N		SCHED
IS&T Website	PROD	Drupal updates (authoring environment down)	9/20/12	Y	5-7 pm	SCHED
Independent Activities Period (IAP)	PROD	Public release of new website	9/20/12	N		SCHED
Distributed Software	PROD	VMWare Fusion 5 available for download	9/20/12	N		SCHED
SAP Building Services (Facilities)	PROD	New requirement: tracking code functionality for EDI invoices, credit card and RFP transactions (audit report changes)	9/20/12	N		SCHED
SAP Building Services (Facilities)	PROD	Routine maintenance: Plant Maintenance updates to location table (adding new functional location)	9/20/12	N		SCHED
SAP Building Services (Facilities)	PROD	Routine maintenance: Plant Maintenance wildcard search for functional location	9/20/12	N		SCHED
SAP Accounts Payable	PROD	Missed in testing: fixes to workflow for eRFP	9/20/12	N		SCHED
SAP Accounts Payable	PROD	Routine maintenance: set up 1099 federal withholding	9/20/12	N		SCHED
Events Calendar (events.mit.edu)	PROD	Deployment of new rewrite rules	9/20/12	N		SCHED
Iperia	PROD	Retirement	9/21/12	N		SCHED
Who's Teaching What (WTW)	PROD	Survey Engine upgrades	9/21/12	N		SCHED
Distributed Software	PROD	FileMaker v2 updater (download vs. point to vendor)	9/21/12	N		SCHED
SAP Foundation	PROD	iLab implementation (JV feeds for equipment rentals)	9/27/12	N		SCHED
WebSis/Student	PROD	Touchstone integration	9/30/12	N		SCHED
SAP Building Services (Facilities)	PROD	Upgrade to Plant Maintenance BOM	9/27/12	N		SCHED
Distributed Software	PROD	TSM installers for Mac and Windows updates	September	N		TBD
Distributed Software	PROD	Kerberos For Windows release (still in test)	September	N		TBD
Drupal Cloud	PROD	Public release	September	N		TBD
Exchange	PROD	Upgrade to Service Pack 2	September	N		TBD
Distributed Software	PROD	Firefox 10 ESR (Extended Support Release) available for download	September	N		TBD
Tivoli Storage Manager (TSM)	PROD	DITR deployment of updated desktop client to IS&T complete	September	N		TBD
IMAP	PROD	Lincoln Laboratory migration to Exchange	September	N		TBD
Distributed Software	PROD	Windows XP distribution ends (no longer on the software grid)	10/1/12	N		SCHED
SAP Environmental Health and Safety	PROD	Moving applications to dedicated vm	10/12/12	Y	?	SCHED
VPN	PROD	Legacy application (native client) retirement (pending IPTV vendor migration)	10/12/12	N		SCHED
Undergraduate Admissions	PROD	Workflow Assignment & Revision (WARP) deployment	10/16/12	N		SCHED
ESS Benefits	PROD	Open Enrollment: first window for benefits changes	10/29-11/9/12	N		SCHED
MITnet	PROD	Firmware upgrade (to address issues with Windows 8 devices)	October	Y	?	TBD
SAP Financial Accounting	PROD	Addition of company codes for edX	October	N		TBD
Stellar Classic	PROD	Database upgrade to Oracle 11.2.0.3 and RHEL 6.3	11/3/12	Y	7-11am	SCHED
Who's Teaching What (WTW)	PROD	Subject Evaluation Report	11/8/12	N		SCHED
ESS Benefits	PROD	Open Enrollment: final window for benefits changes	11/26-11/29/12	N		SCHED
SAP Foundation	PROD	Annual SAP Support Packs	December	Y	?	TBD
Distributed Software	PROD	Mac OS X 10.6 desupport by IS&T (Apple will no longer be issuing security updates)	Fall 2012	N		TBD
Distributed Software	PROD	Microsoft release of Office 2013 (release project to start)	Fall/Winter	N		TBD
Distributed Software	PROD	Office 2008 for Mac retirement/desupport	1/2/13	N		SCHED
Distributed Software	PROD	Office 2007 for Win retirement/desupport	1/2/13	N		SCHED
Distributed Software	PROD	Windows XP retirement/desupport	8/1/13	N		SCHED
Cyrus/IMAP	PROD	Retirement	12/1/13	N		SCHED
Distributed Software	PROD	Mac OS X 10.8 available for download (Applemail bug)		N		TBD
Quality Center	PROD	Upgrade (pending completion of Year End Support Packs)		N		TBD
Open Wireless	PROD	Retirement		N		TBD
Managed Data Services (MDS)	PROD	Space Management release (changes to add/remove people function)		N		TBD
MITSIS	PROD	Upgrade database to Oracle 11g and smoke test applications		N		TBD
Unity	PROD	Upgrade for browser compatibility		N		TBD
Distributed Software	PROD	Firefox 3.6x retirement/desupport (dependent on Unity upgrade)		N		TBD
MIT SECURE	PROD	Radius servers to point to Exchange Active Directory		N		TBD
Distributed Software	PROD	Decommissioning older versions of SAPgui for both Mac and Windows		N		TBD
Distributed Software	PROD	Kerberos For Android		N		TBD
Distributed Software	PROD	Changes to Mac binaries		N		TBD
Citrix	PROD	Migration of applications from citrix.mit.edu to citrixapps.mit.edu		N		TBD
Citrix	PROD	Retiring citrix.mit.edu (including Citrix Graduate Admissions application)		N		TBD
PowerFaids	PROD	Windows updates		N		TBD

Cognos	TEST	Focus group members will have access to build reports in a shared space. (Those vetted by Data Management they will be moved to production for community consumption)		N		TBD
Name Connector	TEST	IS&T testing of VoIP based version of the service		N		TBD
Tivoli Storage Manager (TSM)	TEST	TSM/VE (virtual environment)		N		TBD
Distributed Software	TEST	New download server		N		TBD
SAP Foundation	DEV	Oracle database upgrade to 11.2.0.3	9/21/12	Y	5-9pm	SCHED
SAP Foundation	DEV	Upgrade from RHEL 5 to RHEL 6	9/24/12	Y	5pm-12am	SCHED
Distributed Software	DEV	Evaluating Windows 8 developer preview (internal to IS&T only due to NDA)	Fall	N		TBD
MIT SECURE	DEV	Exploring auto configuration tools for computers	Fall	N		TBD

Status Key:

SCHED	Scheduled routine maintenance
EMER	Emergency change - problem if not addressed
LOW	Outage or problem with low user impact
HIGH	Outage or problem with high user impact
TBD	Exact change date or time to be determined