IS&T Change Communications Report October 17, 2012

Service Offering	Tier	Change	Date	Outage	Time	Status
Mobile Applications	PROD	Android (2.3.3) iPhone (3.3.4) updates (removes Stellar from the application and links users to Stellar mobile site) deployed	10/12/12			
Exchange	PROD	Implementing Calendar maintenance "clean-up" job. This will be a regularly scheduled task going forward	10/18/12	N		SCHED
Distributed Software	PROD	Windows XP retirement/desupport (only available by request)	10/18/12	N		SCHED
SAP Financial Accounting	PROD	Addition of company codes for MITx/edX	10/18/12	N		SCHED
SAP Payroll	PROD	New requirement: ex spouse deduction	10/18/12	N		SCHED
SAP Payroll	PROD	New requirement: addition of decrementing claims to statement	10/18/12	N		SCHED
SAP Payroll	PROD	SAP defect: wage type changes	10/18/12	N		SCHED
SAP Payroll	PROD	Missed in testing: fix to pay stub printing	10/18/12	N		SCHED
SAP Payroll	PROD	Missed in testing: fix for extending appointments	10/18/12	N		SCHED
SAP Payroll	PROD	New requirement: role based segregation of duties	10/18/12	N		SCHED
SAP Environmental Health and Safety (EHS)	PROD	Missed in testing: correct assignee access to inspection finding	10/18/12	N		SCHED
SAP Appointment Processing	PROD	New requirement: special adjustments to faculty salary amounts	10/18/12	N		SCHED
SAP Legacy Travel	PROD	New requirement: add home organization	10/18/12	N		SCHED
SAP Purchasing	PROD	SAP defect: enable vendor search in PO creation	10/18/12	N		SCHED
SAP Purchasing	PROD	Routine maintenance: new procurement role	10/18/12	N		SCHED
SAP Accounts Payable	PROD	Missed in testing: segregation of duties authorizations	10/18/12	N		SCHED
SAP Enterprise Learning (eLearning	PROD	Missed in testing: correction to completion date in web course notifications	10/18/12	N		SCHED
SAP Building Services (Facilities)	PROD	Routine maintenance: add room to email subject line	10/18/12	N		SCHED
SAP Building Services (Facilities)	PROD	Routine maintenance: edits to location table	10/18/12	N		SCHED
SAP Foundation	PROD	Missed in testing: fixes to PS1	10/18/12	N		SCHED
ESS Benefits	PROD	Fix to SRS Vacation Tracker email notifications	10/18/12	N		SCHED
ESS Benefits	PROD	SAPweb gateway changes for Open Enrollment 2013	10/18/12	N		SCHED
SAPweb	PROD	Database security patch (Oracle) for IDD servers (EHSweb, Events and Parking)	10/18/12	Y	5-6:30pm	SCHED
Wireless Local Area Network	PROD	Firmware upgrade (to address issues with Windows 8 devices)	10/20/12	Υ	1-2am	SCHED
SAP Foundation	PROD	Database and OS upgrades to RHEL 6 (in preparation for support packs): Adobe Document Services (ADS) database, SAP Portal database and ERP operating system and database	10/20-10/21/12	Y	7am-9am	SCHED
Exchange	PROD	PO servers upgrade (Service Pack 2)	10/20-10/28/12	N		SCHED
Undergraduate Admissions	PROD	Workflow Assignment & Revision (WARP) deployment	10/22/12	N		SCHED
SAP Financial Accounting	PROD	iLab implementation (JV feeds for equipment rentals)	Week of 10/22/2012	N		TBD
Altiris	PROD	Implementing IT Analytics component	10/23/12	N		SCHED
SAP Payroll	PROD	1099 printing (merging main campus, Lincoln Lab and Whitehead)	10/25/12	N		SCHED
SAP Purchasing	PROD	Requisitions: ability to make changes online	10/25/12	N		SCHED
Distributed Software	PROD	Communication will be sent regarding Windows 8 advising people to wait to upgrade as it is currently not fully supported by IS&T	10/25/12	N		SCHED
Distributed Software	PROD	Public release of Windows 8 by Microsoft	10/26/12	N		SCHED
Independent Activities Period (IAP)	PROD	Final release	10/29/12	N		SCHED
Distributed Software	PROD	IS&T will make Windows 8 available to early adopters via download	10/29/12	N		SCHED
ESS Benefits	PROD	Open Enrollment: first window for benefits changes	10/29-11/9/12	N		SCHED
Learning Modules	PROD	Gradebook module patch	10/31/12	Y	7-8am	SCHED
Distributed Software	PROD	Stretchbreak Pro for Mac (gatekeeper signed)	October	N		TBD
Distributed Software	PROD	Kerberos For Windows (KFW) release	October	N		TBD
SAP Foundation Managed Server Hosting	PROD	Transport freeze begins in preparation for Year End Support Packs DMX storage arrays replacement in OC11 and E40 (affects SAP and DW). Each service will be scheduled individually (communication pending)	11/1/12 11/1/12- 3/31/13	N N		SCHED
Reporting and Forecasting Tool (RAFT)	PROD	Back-end changes	11/2/12	N	7.11	SCHED
Stellar Classic	PROD PROD	Database upgrade to Oracle 11.2.0.3 and RHEL 6.3 Disabling Kerberos principles for inactive accounts	11/3/12	Y	7-11am	SCHED
MIT Kerberos Account Accounts	PROD	Initial email notifications for January deactivations	11/8/12 11/14/12	N N		SCHED SCHED
ESS Benefits	PROD	Open Enrollment: final window for benefits changes	11/14/12	N		SCHED
Who's Teaching What (WTW)	PROD	Subject Evaluation Report	11/26-11/29/12	N		SCHED
Distributed Software	PROD	Updated Tivoli Store Manager (TSM) installers for Mac available for download	November	N		TBD
Distributed Software	PROD	Identity Finder 6.2 release (Mac and Windows). IDF 6.1 will not be released due to bugs in the Mac environment	November	N		TBD
SAP Foundation	PROD	Annual Year End Support Pack upgrade	12/1-2/2012	Υ	12am-	SCHED
	1				12pm	
	PROD	New functionality	December	N	12pm	TBD
Reporting and Forecasting Tool (RAFT) Distributed Software		Mac OS X 10.6 desupport by IS&T (Apple will no longer be issuing	December Fall 2012	N N	12pm	TBD TBD
Reporting and Forecasting Tool (RAFT)	PROD	,			12pm	

Distributed Software	PROD	Office 2008 for Mac retirement/desupport	1/2/13	N		SCHED
Distributed Software	PROD	Office 2007 for Win retirement/desupport	1/2/13	N		SCHED
Accounts	PROD	Final email notifications for January deactivations	1/9/13	N		SCHED
Accounts	PROD	Account deactivations	1/23/13	N		SCHED
Cyrus/IMAP	PROD	Retirement	12/1/13	N		SCHED
Distributed Software	PROD	Updated Tivoli Store Manager (TSM) installers for Windows available for download	TBD	N		TBD
SAP Environmental Health and Safety (EHS)	PROD	Moving applications to dedicated VMs		Y	?	TBD
Drupal Cloud	PROD	Public release		N		TBD
Exchange	PROD	Retention of deleted messages (Microsoft policy change)		N		TBD
Quality Center	PROD	Upgrade (pending completion of Year End Support Packs)		N		TBD
Open Wireless	PROD	Retirement		N		TBD
Managed Data Services (MDS)	PROD	Space Management release (changes to add/remove people function)		N		TBD
MITSIS	PROD	Upgrade database to Oracle 11g and smoke test applications		Υ	?	TBD
Unity	PROD	Upgrade for browser compatibility		N		TBD
Distributed Software	PROD	Firefox 3.6x retirement/desupport (dependent on Unity upgrade)		N		TBD
WebSIS/Student	PROD	Touchstone integration		N		TBD
Distributed Software	PROD	Kerberos For Android		N		TBD
Distributed Software	PROD	Changes to Mac binaries		N		TBD
Citrix	PROD	Migration of applications from citrix.mit.edu to citrixapps.mit.edu		N		TBD
Citrix	PROD	Retiring citrix.mit.edu (including Citrix Graduate Admissions application)		N		TBD
PowerFaids	PROD	Windows updates		N		TBD
Distributed Software	TEST	Virus Scan 8.8 patch 2 available for download (unified installer - patch)	October	N		TBD
<u>Kerberos</u>	TEST	New Kerberos server for testing (kerberos-too.mit.edu) based on MIT Kerberos 5 release 1.9	11/1/12	N		SCHED
Cognos	TEST	Focus group members will have access to build reports in a shared space. (Those vetted by Data Management they will be moved to production for community consumption)		N		TBD
Name Connector	TEST	IS&T testing of VoIP based version of the service		N		TBD
Tivoli Storage Manager (TSM)	TEST	TSM/VE (virtual environment)		N		TBD
Distributed Software	TEST	New download server		N		TBD
SAP Foundation	DEV	Development freeze begins in preparation for Year End Support Packs	10/22/12	N		SCHED
MIT SECURE	DEV	Exploring auto configuration tools for computers		N		TBD

Status Key: SCHED

Scheduled routine maintenance Emergency change - problem if not addressed Outage or problem with low user impact EMER LOW HIGH Outage or problem with high user impact TBD Exact change date or time to be determined