

IS&T Change Communications Report December 5, 2012

Service Offering	Tier	Change	Date	Outage	Time	Status
Distributed Software	PROD	VMFusion (Mac) 5.0.2 available for download	11/9/12			
Accounts	PROD	Initial email notifications for January deactivations sent	11/14/12			
Bomgar	PROD	Updates to enable compatibility with GateKeeper on Mac OS X 10.8 deployed	11/19/12			
Kerberos	PROD	Cut over of the primary KDC (kerberos.mit.edu) for the ATHENA.MIT.EDU to new MIT Kerberos 1.9-based infrastructure	11/23/12			
Student Accounts	PROD	Sponsored Billing release deployed	11/26/12			
Cyrus/IMAP	PROD	Plasma Science migration to Exchange	11/26-12/17/2012			
ESS Benefits	PROD	Open Enrollment: final window for benefits changes	11/26-11/29/12			
Distributed Software	PROD	Fetch 5.7.3 available for download	11/28/12	N		SCHED
Mobile Web	PROD	Updates	11/28/12	N		SCHED
IS&T Website	PROD	Drupal updates (no content freeze)	11/29/12	Y	5-6pm	SCHED
Who's Teaching What (WTW)	PROD	Online Subject Evaluation Report	11/29/12	N		SCHED
Independent Activities Period (IAP)	PROD	Patch release	11/29/12	N		SCHED
Reporting and Forecasting Tool (RAFT)	PROD	Frontend changes	Week of 12/3/12	N		TBD
SAP Foundation	PROD	Annual Year End Support Pack upgrade	11/30-12/3/12	Y	5pm-6am	HIGH
Cognos	PROD	Upgrade from 10.1 to 10.2	12/1/12	Y	3pm-12am	LOW
Distributed Software	PROD	Virus Scan 8.8 patch 2 available for download (unified installer)	December	N		TBD
Distributed Software	PROD	Updated Tivoli Storage Manager (TSM) installers for Mac available for download	December	N		TBD
Managed Data Services (MDS)	PROD	Space Management release to pilot group	End December	N		TBD
Distributed Software	PROD	Office 2008 for Mac retirement/desupport	1/2/13	N		SCHED
Distributed Software	PROD	Office 2007 for Win retirement/desupport	1/2/13	N		SCHED
Accounts	PROD	Final email notifications for January deactivations	1/9/13	N		SCHED
Online Registration	PROD	Release	1/14/13	N		SCHED
Accounts	PROD	Account deactivations	1/23/13	N		SCHED
Reporting and Forecasting Tool (RAFT)	PROD	New release of forecasting (front and back end changes)	End January	N		TBD
Managed Server Hosting	PROD	DMX storage arrays replacement in OC11 and E40 (affects SAP and DW completed).	3/31/13	N		SCHED
Managed Data Services (MDS)	PROD	Space Management release to community	March	N		TBD
SAP Foundation	PROD	Governance, Risk and Compliance (GRC) implementation. This tool will automate the rules being established by the Segregation of Duties (SOD) effort currently underway. Audit access by means of Firefighter implementation will be the first to go live in IS&T	End March	N		TBD
SAP Foundation	PROD	Segregation of Duties (SOD) effort complete. This work will establish rules regarding access and authorizations in the SAP environment	End June 2013	N		TBD
Cyrus/IMAP	PROD	Retirement	12/1/13	N		SCHED
SAP Environmental Health and Safety (EHS)	PROD	Moving applications to dedicated VMs		Y	?	TBD
Drupal Cloud	PROD	Public release		N		TBD
Quality Center	PROD	Upgrade (pending completion of Year End Support Packs)		N		TBD
Open Wireless	PROD	Retirement		N		TBD
MIT SIS	PROD	Upgrade database to Oracle 11g and smoke test applications		Y	?	TBD
Distributed Software	PROD	Firefox 3.6x retirement/desupport (dependent on Unity upgrade)		N		TBD
Distributed Software	PROD	Kerberos For Android		N		TBD
Citrix	PROD	Migration of applications from citrix.mit.edu to citrixapps.mit.edu		N		TBD
Citrix	PROD	Retiring citrix.mit.edu (including Citrix Graduate Admissions application)		N		TBD
Distributed Software	PROD	Mac OS X 10.6 desupport by IS&T ON HOLD		N		TBD
Distributed Software	PROD	Network Identity Manager (NIM) desupport ON HOLD pending next release of KFW		N		TBD
PowerFails	PROD	Windows updates		N		TBD
Distributed Software	PROD	Identity Finder 6.2 available for download ON HOLD (may wait for version 6.3)		N		TBD
Pharos Printing	TEST	Ezeep software (mobile Pharos printing)	12/31/12	N		SCHED
Distributed Software	TEST	Microsoft Office 2013 release project	January	N		TBD
Cognos	TEST	Focus group members will have access to build reports in a shared space. (Those vetted by Data Management they will be moved to production for community consumption)		N		TBD
Name Connector	TEST	IS&T testing of VoIP based version of the service		N		TBD
Tivoli Storage Manager (TSM)	TEST	TSM/VE (virtual environment)		N		TBD
Distributed Software	TEST	New download server		N		TBD
MIT SECURE	DEV	Exploring auto configuration tools for computers		N		TBD

Status Key:

SCHED	Scheduled routine maintenance
EMER	Emergency change - problem if not addressed
LOW	Outage or problem with low user impact
HIGH	Outage or problem with high user impact
TBD	Exact change date or time to be determined