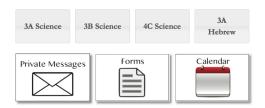
ConnectEd Heuristic Evaluation

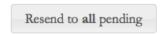
Mitchell Kates

POSITIVES

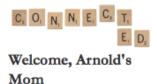
1. Metaphors – The icons on the teacher homepage provide quick identification and association of the different features the teacher can use. (Good)



2. Efficiency – The 'resend to all pending' button is efficient to allow a teacher to resend the forms in one action. (Good)



3. Feedback – The welcome message includes the parent's name, so they know they are in the right place. (Good)



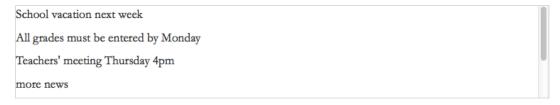
NEGATIVES

1. Graphic Design - The login page follows a centered layout, but the login form is offset from the center, making the page look misaligned. (Cosmetic)



- 2. Learnability At the home page, a user has no clues as to what Connect Ed actually does because there is only a logo and a sign in form. This works for companies like Google, but parents, often not the most technically savvy, may be confused what to do next. (Major)
- 3. Consistency The software's goal is to connect parents with teachers, but the first thing that appears on the teacher homepage is news about entering grades and teacher's meetings. I am confused how this relates to the software goals. (Major)

News



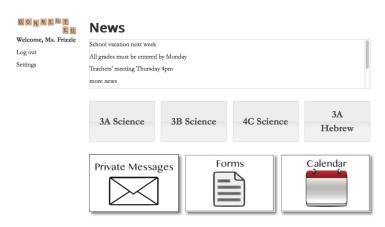
4. Defaults – On the teacher view form, a teacher will most likely want to see who wasn't submitted the form, so it would make more sense to have the list sorted by people who have not completed the form first, not alphabetical. (Minor)



- 5. Recognition not recall, error prevention A teacher, once she resends a form, has no feedback after the initial confirmation dialog. If, for example, a teacher wants to see later who she resent an approval form to, she cannot find this data. This will force the teacher to try to remember if she resent the form or not. (Major)
- 6. Feedback When viewing the form list, there should be a user feedback when they mouse over the sort by (either color change, text-underline, and/or cursor change) to signify the sort by is clickable. (Minor)

Name sort by	Form Status	sort by

7. Graphic Design – The page does not use any colors, lines to separate sidebar from the main section, causing elements to blend together. (Cosmetic)



- 8. Error Prevention, Feedback Once a parent selects one of her children, there is no feedback to tell her which child she is currently viewing (Major)
- 9. Feedback Once a parent approves a form, there is nowhere to confirm all the forms they approved. (Major)

Form sort by	Child sort by	Date sort by
ice skating trip	Arnold	March 19, 2013
pizza day	Janet	February 1, 2013

- 10. User Control and Freedom A user has no breadcrumbs or navigation to easily navigate back from the form view. (Catastrophic)
- 11. Consistency A large majority of web services make the logo link back to the homepage, which is not present here. (Minor)



12. Recognition not recall – The parent's news items are not dated, or which child it realtes to, which requires them to recall when the news happened (Major)

News

The class is going Ice Skating. Please sign a permission slip.	
Tuesday is Pizza day	ı
More	
More	