# Heuristic Evaluation of Rocket Science

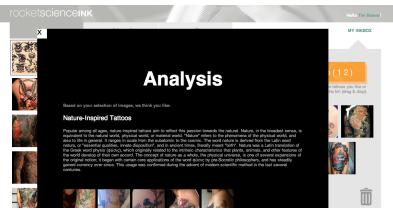
Michelle Chen (I did not discuss this assignment with anyone.)

# Catastrophe

1. Unsure why the images disappear when I click on "My Inkbox". All of the images gets put back to the left grid. (Consistency and Standards- L)

*Possible Solution:* Keep track of the images selected in the inbox or at least cache a current version.

2. You can still click on an image and put it in your inbox even if you are currently looking at an analysis page. The pop up window does not prevent other actions from happening in the background.



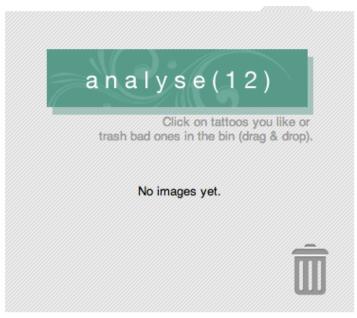
*Possible Solution:* Grey out the background so that you can't click on anything. Another option is disable things in the background if there is a modal overlay. One other option is to even just have the modal overlay take up the entire page.

3. Unaware that there was even an option for searching for artist. I didn't know how to search for a new artist. I understand that the artist search feature is not implemented yet, but there is no search bar that appears so I didn't even know where to begin. (Visible Navigation)

4. Wrong message telling the user what to do. It should say that the user can click on the tabs on the "left" instead of the "right" to view more details.

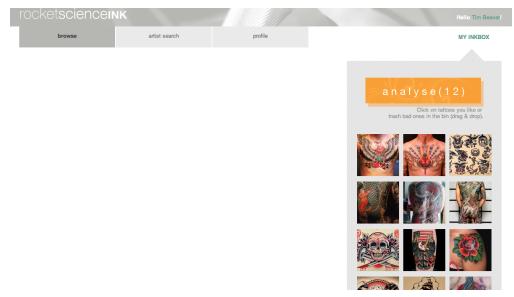
John Smith (ohnsmith@fattoo.ink) Cool Shop 500 Memorial Drive	Click on the tabs on the right to view more details.
Sim Sam (phnsmth@tattoo.ink) Best Shop 500 Memoral Drive	
Ken Watanabe (ken@tattoo.ink) Ocean Shop 500 Memoral Drive	
Harry McDonald (nany@tattoo.ink) Tiam's Shop 500 Memoral Drive	

5. The help message is confusing because it tells you to click on the tattoos which are located on the left and then tells you to trash them. The trashing action is significantly different from the selecting of a tattoo because one is a clicking of the image while the other is a drag and drop. (Help and documentation - L)



*Possible Solution*: Isolate the two different actions. Have a separate box where you can drag things in as trash or reword the phrasing of the message.

6. Does not account for what happens when I have selected all of the tattoos available. There is just a blank screen and does not give feedback that there is no more options. (Feedback -S)



Possible Solution: Inform the user that there are no more tattoos available.

### Major

7. It is not clear what the number (12) means in parenthesis behind analysis. It's difficult to tell what is it used for considering none of the images have been selected yet. (Help and Documentation - L)



*Possible Solution:* Get rid of the parenthesis with the number or have a hover over explaining that the 12 corresponds to the number of tattoos that have been selected.

8. It is very difficult to read the grey font in the pop up analysis window. The color scheme of grey on top of black is difficult to read. (Readability)

Possible Solution: Choose a different color for font or even just not use a black background.

9. When you click outside of the pop out box area, the box does not close. One would expect that when you click outside of the box, the popup would disappear. (Consistency & Standards - L)



*Possible Solution:* Look at the other recommendation made for the modal layover.

10. I tried clicking on the trash icon expecting to be able to trash everything in inbox and nothing happened. I was not expecting a drag and drop feature. The icon seems to be misplaced since it didn't seem to fit in well with the corner. (User Control and Freedom -L)



*Possible Solution:* Get rid of this icon in the inbox. Have the trash be a separate location from the current divider. Or have there be an empty all trash button to give user additional functionality.

11. It is difficult to determine the crucial elements from a particular profile when everything is right aligned. The profile page didn't follow convention of what was expected with key aspects highlighted and in a succinct manner. (Consistency & Standards)



Possible Solution: Left align things and bold what should be important.

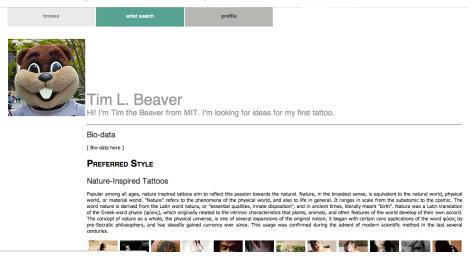
12. Inconsistent background for the three tabs. Profile page seems wider than the other ones. Every time I clicked on a new tab, the background would change and it was confusing when certain portions would

span the entire page while others would not. For example, in the artist search, the layover didn't span all the way to the bottom which was annoying. (Consistency & Standards -L)

John Smith (ohnamitri liitattoo.ink) Cool Shop 500 Memoral Drive	Click on the tabs on the right to view more details.
Sim Sam (ohnsmith@tattoo.ink) Best Shop 500 Memorial Drive	
Ken Watanabe (kan@tattoo.ink) Ocean Shop 500 Memoral Drive	
Harry McDonald (namy@tattoo.ink) Tiam's Shop 500 Memoral Drive	
Will Gates (wildfattico.nk) Kevin's Shop 500 Memoral Drive	
- SCHEM	about   Anip   copyright 2013 revientscience ink

*Possible Solution*: Make sure that everything either goes all the way to the bottom of the screen or at least have the grey background be the same for the different tabs.

13. Unsure if I can edit anything about the profile of myself. I'm not sure what can be done on this page and who can view my profile. It makes me worry about privacy in terms of what tattoos other people can see that I am interested in. (Protect users' work)



*Possible Solution*: Inform the user that this will only be viewed by the user and also that there is a possibility of editing the profile. I assume that this will be fleshed out more in the final implementation.

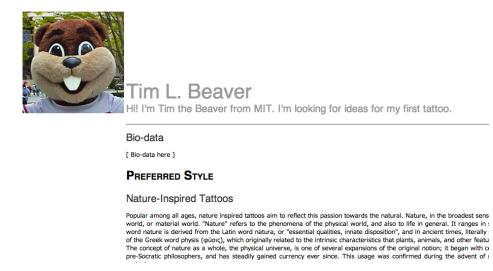
14. No feedback after I drop an image into the trash can by accident. There is currently no way of undoing my action after I have dragged it there. (Safety)

*Possible Solution*: Have some way of notifying a user that the image has been placed in the trash such as a temporary bar that hovers over and shows that there is an item in the trash. Have some method of looking through what has been placed in the trash so that the user can restore a particular tattoo that

he/she accidentally deleted.

15. It's confusing that the word "analyse" is used instead of "analyze". Depending on your audience, this could get confusing because they are not used to the spelling of the word.

16. Heading sizes don't seem to correspond to the importance. Not sure what part should be emphasized and what part is less important on a profile page. (Natural Mapping)

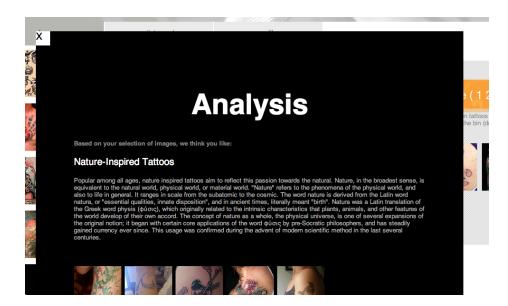


17. Clicking on the "RocketscienceInk" does nothing and was confusing because I was expected it to direct me back to the home page. (Consistency and Standards -L)

*Possible Solution*: Just link to the home page if you guys indeed want to make the text a linkable element.

### Minor

18. The x box at the top left is weirdly shaped. The X is not centered in the white box. (Aesthetic & Minimalistic Design)



19. When you drag the image over to the trash can, it has a green "plus" icon show up even though the inbox should be removing the image.

20. Can't select multiple images at once. You have to individually select one image at a time. This could get difficult for people if they see a whole range of images that they are interested in adding to their inbox. (Shortcuts + efficiency)

21. The hover over color for the logo is orange, but hover over for everything else is green. (Consistency)

*Possible Solution*: Change the color of the hover over to all be green so that it would be consistent.

### Cosmetic

22. Unsure what the background image is behind the entire site. It's a bit bothersome since you can't see the entire image.

#### rocketscienceINK

23. Unclear why the grids don't line up with the tabs. I would expect the grids to line up with the ends of the tabs.

Hello Tim Beaver



## Good

24. I like how there is an outline box when you hover over a tattoo option. This provides for good feedback and reminds the user of where their mouse is hovering over in the screen. (Feedback)



25. Grid layout to makes it easy to look at the images of all of the different tattoos. (Aesthetics)

26. Nice change in color when hovering over certain aspects such as a particular tab. (Feedback)

27. Good: I liked the use of making the artists search aspect feel like tabs/folders where you can easily associate a particular name with the tab selected on the left. (Visibility of the System Status)