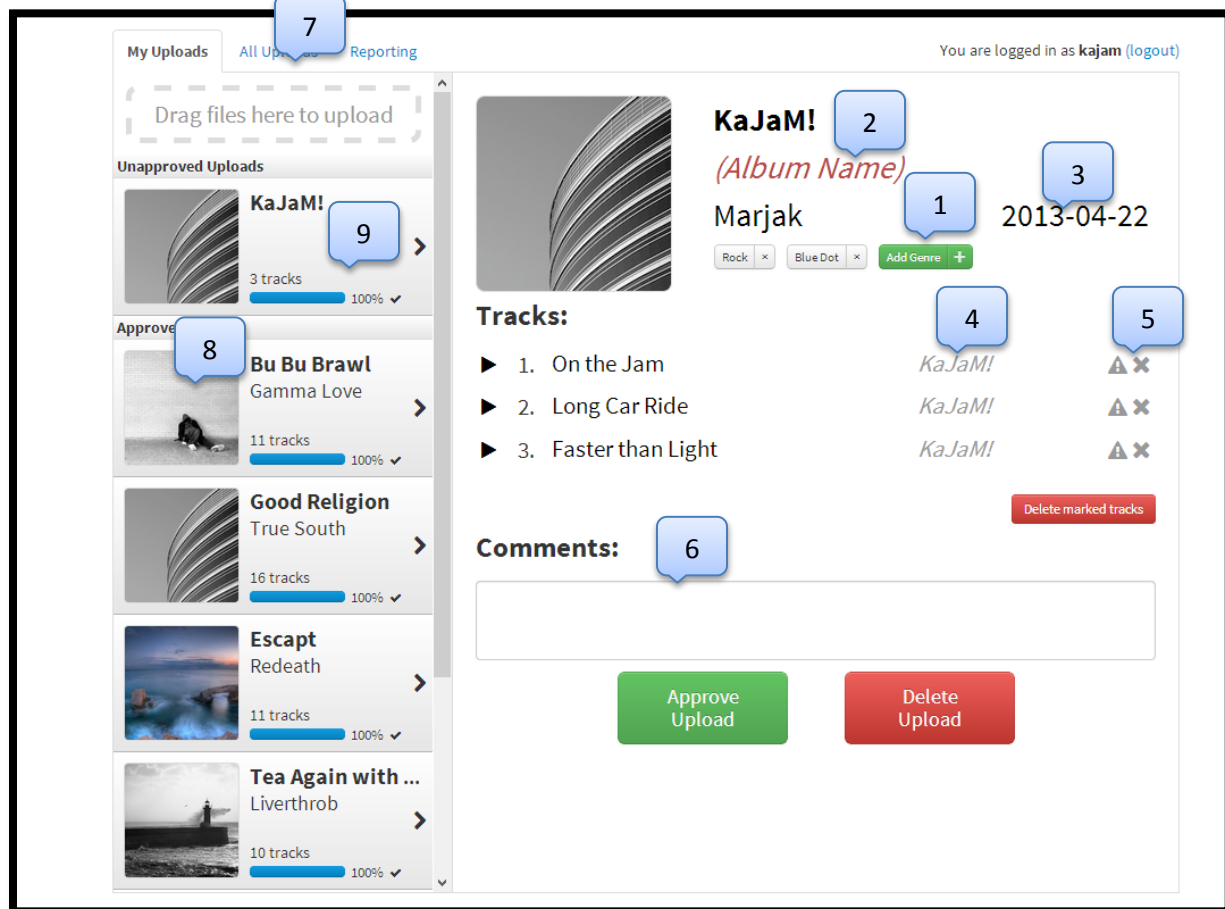


Heuristic Evaluation (KaJaMi)

Uploads Page



1. **Cosmetic: Add Genre Button**(Feedback)
The text portion of the Add Genre button has button feedback implying that there is functionality associated with clicking in when in actuality it only exists when clicking the '+'
2. **Good: Shaded Hover**(Feedback)
The shaded background over the text fields when you hover over them helps the user easily learn how to edit album information.
3. **Minor: Release Date Edit**(Defaults)
If the user is exploring the site by clicking the "Release Date" field to see what it does, and then he clicks away, the default choice is selected and set to today's date, which could be done without the user realizing until he realizes that there is a clear button in the bottom right. Possibly suggest today's date as the release date, but do not make that choice unless they click it.
4. **Severe: Track Text Field**(Error Reporting)

When editing the text field of the album of the track, the text field runs into the FCC icons on the side.

5. **Cosmetic: Delete tracks**(Consistency)

The button to select which tracks to delete lacks external consistency because generally 'x' buttons offer immediate deletion feedback rather than marking for selection. Either create checkboxes (as in Gmail) or immediately delete the track once the x is selected.

6. **Major: Comment Entering**(Error Reporting)

It is unclear how exactly to enter comments once they are typed in the upload page. Delete upload simply brings up a message box rather than deletes it.

7. **Severe: Tab Switching Latency**(Error Reporting)

When switching between tabs, there is considerable lag while switching and it seems that it does not necessarily switch or it takes an absurd amount of time to switch making it seem like the tabs don't work.

8. **Minor: No tab feedback**(Feedback)

There is no tab feedback on the albums to ensure to the users that they have clicked on the intended album until they check the album title.

9. **Cosmetic: Progress bar redundancy** (Aesthetic & Minimalist Design)

It's a bit redundant to place a full progress bar next to a 100% sign and a checkmark. I would suggest removing the 100% to reduce the clutter of the tab.

Reporting Page

The screenshot shows a reporting interface with the following elements:

- Navigation tabs: My Uploads, All Uploads, Reporting (selected).
- User status: You are logged in as kajam (logout).
- Genre filters: Pop, Rock, Jazz, Country, Add Genre (+).
- Release date range: 2013-01-07 and 2013-01-07.
- Export button: Export This Table to Excel File.
- Table with columns: #, Artist, Album, Label, Release Date, Genre, 1 Wk., 2 Wk., 1 Mon., All Time.

Callouts point to specific features:

- 11: Points to the 'Add Genre' button.
- 12: Points to the date range input fields.
- 10: Points to the 'Label' column header.

| # | Artist | Album | Label | Release Date | Genre | Play Counts | | | |
|---|----------------|-------------------|--------------|--------------|---------|-------------|-------|--------|----------|
| | | | | | | 1 Wk. | 2 Wk. | 1 Mon. | All Time |
| 1 | Black Angels | Indigo Meadow | Blue Horizon | 2013-02-14 | Rock | 7 | 8 | 9 | 13 |
| 2 | Bleached | Ride Your Heart | Dead Oceans | 2013-03-29 | Pop | 5 | 7 | 13 | 13 |
| 3 | Youth Lagoon | Wondrous Bughouse | Fat Pop | 2013-02-13 | Rock | 10 | 11 | 11 | 11 |
| 4 | Fidlar | Fidlar | Mom | 2013-02-13 | Pop | 1 | 2 | 3 | 3 |
| 5 | Low | The Invisible Way | Sub Pop | 2013-02-02 | Jazz | 1 | 1 | 3 | 4 |
| 6 | Tegan and Sara | Heartthrob | Warner Bros | 2013-02-27 | Rock | 2 | 5 | 11 | 11 |
| 7 | Foals | Holy Fire | Warner Bros | 2013-01-25 | Country | 1 | 2 | 4 | 5 |

10. Cosmetic: Row Feedback(Feedback)

The feedback that the row gives when you hover over it implies some sort of functionality when the user clicks on it when there is not.

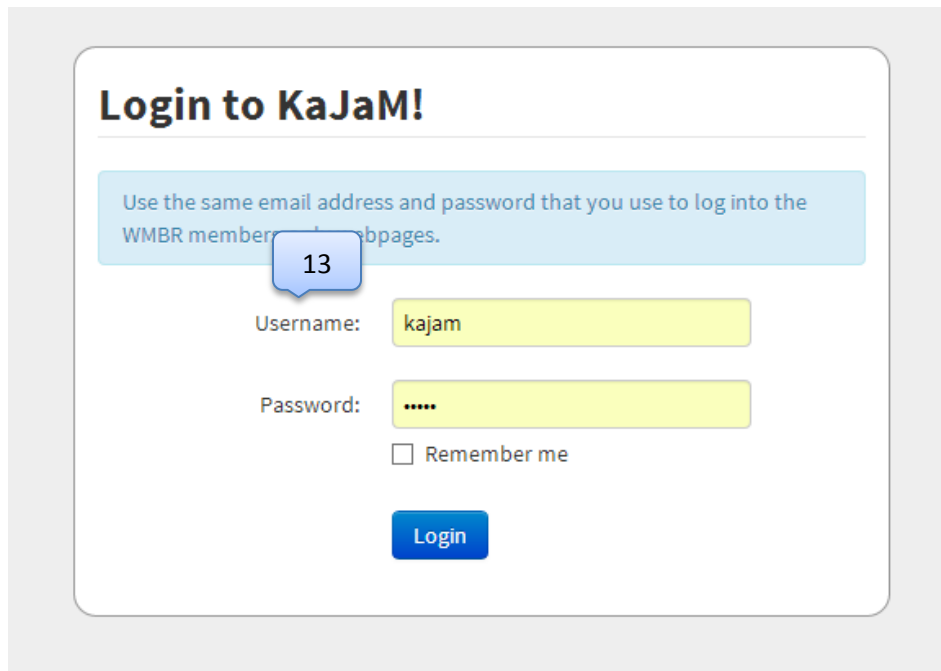
11. Good: Tags for displaying information(Visibility of System status)

The genre tags are nice in letting the user select multiple versions of

12. Minor: Selecting multiple columns(Error Reporting)

Selecting multiple columns (fields) yields uneven and unexpected behavior.

Login Page

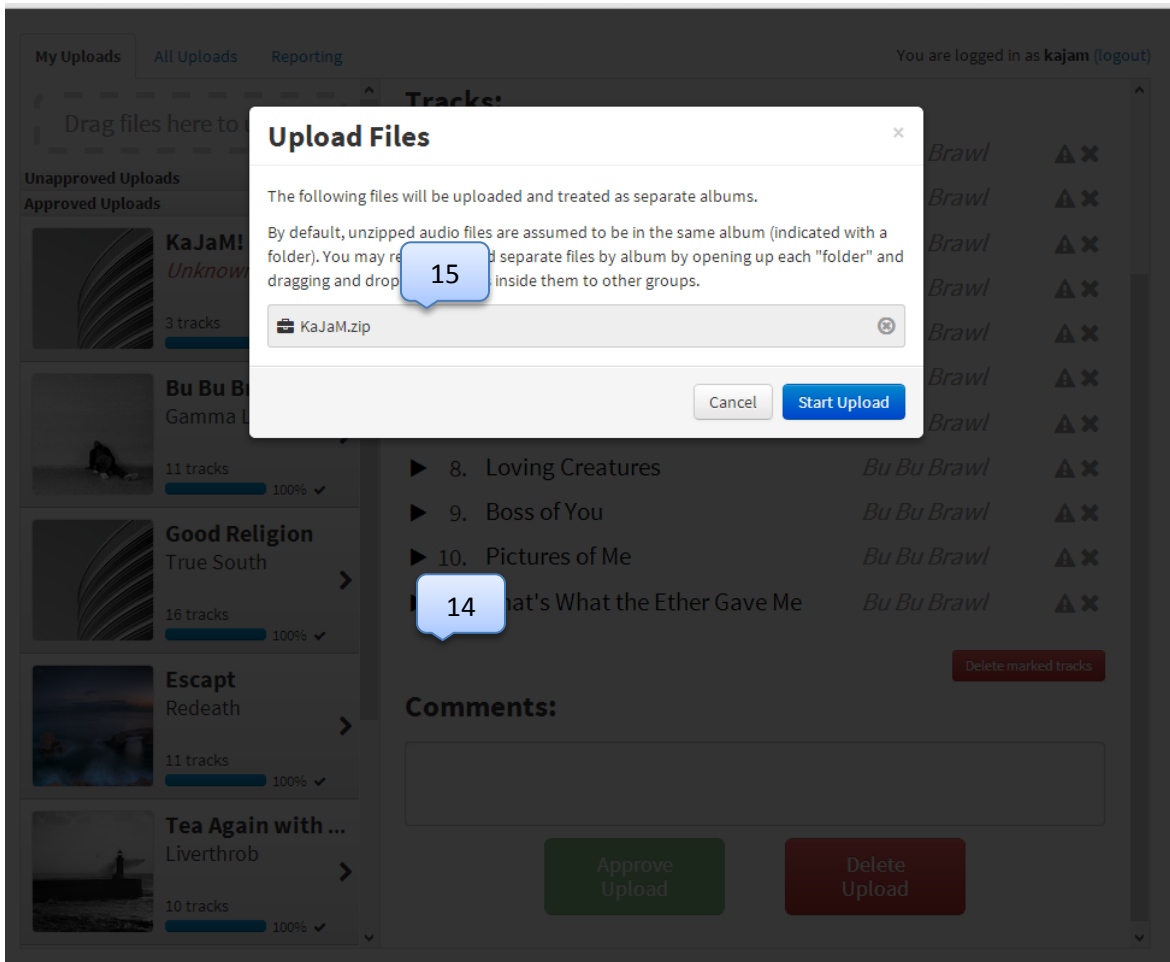


The image shows a login page titled "Login to KaJaM!". Below the title is a light blue box containing the text: "Use the same email address and password that you use to log into the WMBR member pages." Below this box are two input fields: "Username:" with the value "kajam" and "Password:" with masked characters ".....". There is a checkbox labeled "Remember me" and a blue "Login" button. A blue callout box with the number "13" points to the "Remember me" checkbox.

13. **Cosmetic: Inaccurate helper text**(Help & Documentation)

The helper text implies that all usernames are email addresses in which case it should just state email address for both.

From File Page



14. **Good: Drag and drop feature**(Efficiency)

Files can be easily dragged and dropped anywhere on the screen. This is huge for efficiency of the user group.

15. **Good: Change files**(Simple Error Handling)

Files which were misplaced or caused the reader to change their mind can be switched before the upload is completed with subsequent drag-and-drops.