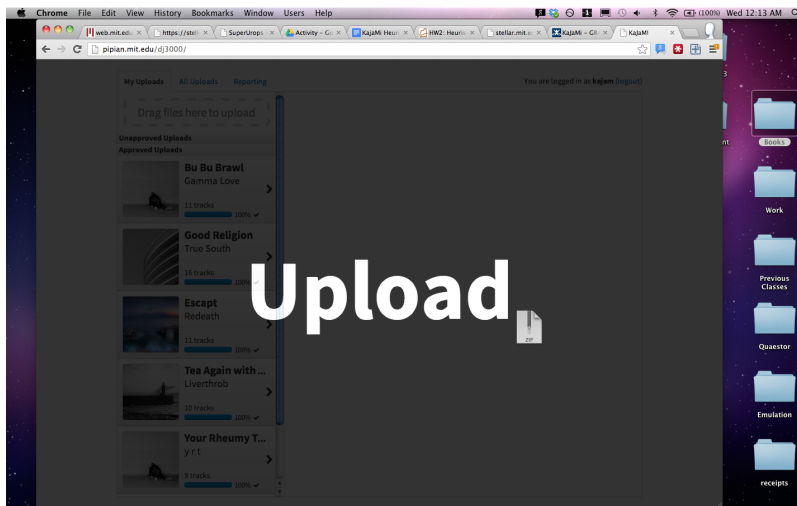Ken Siebert
KaJaM Heuristic Evaluation
April 23rd, 2013

Collaboration Statement: I didn't discuss this assignment with anyone.
Note: Usability heuristic is in parenthesis and severity is in brackets.

Upload

1) When an upload is dragged anywhere on the page the upload screen appears. This is inconsistent with small upload region on the my uploads page. (Consistency) [Minor]

2) **Good:** The upload screen clearly indicates that a drop will upload the file being dragged. (Visibility of System Status) [Good]

My Uploads Page

3) Is the 100% progress bar necessary after a file has already been uploaded. It could be

confused to mean something else. (Minimalist) [Minor]

4) **Good:** The right arrows in the album cells clearly indicate that clicking it will expand the album into the right half of the page. (Learnability) [Good]

5) The x icons represent a way for immediate removal, rather they toggle a state. (Learnability, Feedback) [Minor]

6) It seems less efficient to have to toggle a delete state and then click a remove selected button, rather than just deleting a song when the x is clicked. (Efficiency) [Minor]

7) **Good:** The album is presented in a common fashion. Album photo and info at the top, followed by a list of tracks with play icons next to them. (Consistency, Match Real World, Learnability) [Good]

7) **Good:** The mouseovers are helpful in explaining what exactly the x and warning icon do. (Learnability) [Good]

8) However this feature grows annoying, because it pops up every time that an icon is moused over. (simplicity) Maybe there is a better way to go about explaining these icons functionality, or it may be better to change the functionality slightly so an explanation is not necessary like x just removes the song. [Minor]

9) It seems unsafe to let the user have multiple songs in the playing state. (Error Prevention, Safety) [Major]

10) **Good:** The change in background color does a good job of indicating that clicking here will edit something. (Learnability) [Good]

11) When editing the text of an album, the text box overflows over the FCC warning icon. (Error

Reporting) [Major]

12) **Good:** I like how these button are larger, this makes it seem that the buttons affect the whole album which they do. (Learnability, Metaphors) [Good]

13) However the use of red and green can be dangerous for color blind users. (Color Blindness, Disability) [Minor]

14) I think more could be done to indicate that the approve upload button is disabled, after the album has been approved. Currently it looks very similar to the button when it is enabled. (Track State, Learnability) [Cosmetic]
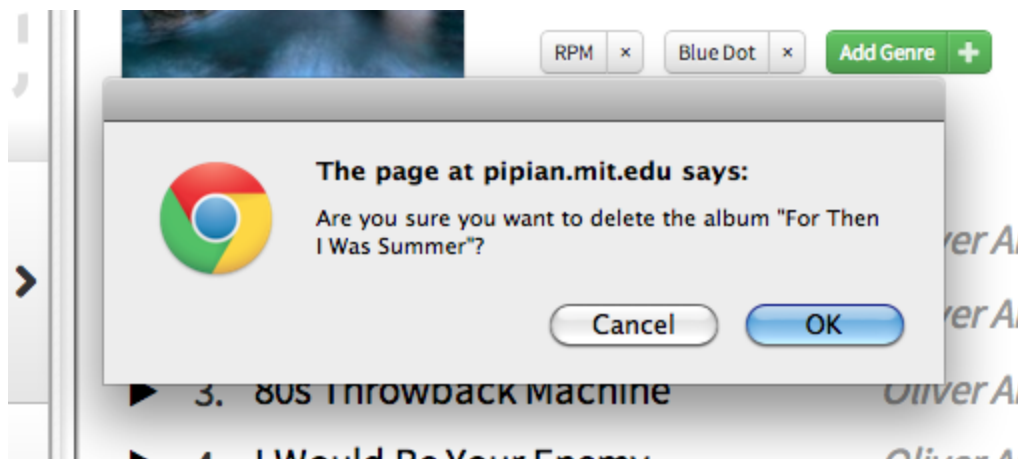
15) Given the large red button that says delete upload, I'm not sure that a confirmation box is necessary. (Simplicity) [Minor] However I can understand that it is there for safety.

16) The confirmation box sticks out like a sore thumb, I think that it would look better if you styled it to be more like the rest of your websites layout. (Consistency) [Cosmetic]
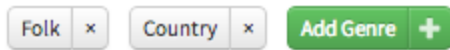
17) Having the left side of the tags as clickable buttons makes it seem like that clicking them should do something. It might be better if the left side of the tags was not clickable. (Learnability, Feedback) [Minor]

18) Also a whole button that says add genre may not be necessary, a simple plus button to the right of the existing tags might be enough. This would help distinguish the add genre button as not being a tag. (Simplicity) [Cosmetic]

19) There is a long wait when changing tabs from my uploads to reporting. The delay is long enough to annoy the user. (Error Reporting) [Critical]

Reporting Page

#	Artist	Album	Label	Release Date	Genre	1 Wk.	2 Wk.	1 Mon.	All Time
1	Black Angels	Indigo Meadow	Blue Horizon	2013-02-14	Rock	7	8	9	13
2	Bleached	Ride Your Heart	Dead Oceans	2013-03-29	Pop	5	7	13	13
3	David Bowie	The Next Day	Columbia	2013-03-03	Electronica	10	12	12	12
4	Fidlar	Fidlar	Mom and Pop	2013-02-13	Pop	1	2	3	3
5	Foals	Holy Fire	Warner Bros	2013-01-25	Country	1	2	4	5
6	Low	The Invisible Way	Sub Pop	2013-02-02	Jazz	1	1	3	4
7	Rhye	Woman	Republic	2013-03-11	Electronica	4	6	9	10
8	Tegan and Sara	Heartthrob	Warner Bros	2013-02-27	Rock	2	5	11	11
9	Youth Lagoon	Wondrous Bughouse	Fat Possum	2013-02-13	Rock	10	11	11	11

20) Good: It is nice that the data can be ordered by each column. This makes it easy to sift through a potentially large table. (Efficiency) [Good]

21) The currently displaying and the tags are slightly unclear to what they do. It could be seen one of two ways, the way it works right now, or that the songs displayed contain all of the filtering genres. (Learnability) [Minor]

22) The date format could be a source of confusion for some users who are used to seeing dates displayed differently. (Consistency, Match the real world) [Cosmetic]

Release Date Between: [2013-01-24|] and [2013-04-24]

‹			January 2013			›
Su	Mo	Tu	We	Th	Fr	Sa
30	31	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	**24**	25	26
27	28	29	30	31	1	2
3	4	5	6	7	8	9

#	Artist	⬍			⬍	Release
1	David Bowie					2013-03
2	Rhye					2013-03
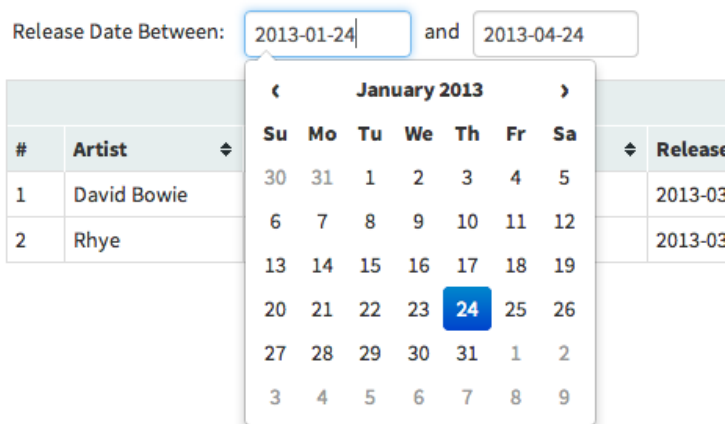
23) **Good:** The drop down calendar is great for preventing users from making an error. It also tells the user that the respective input cells are for dates. (Learnability, Safety) [Good]

Enter Album Release Date

...are logged in as **kajam** (log...

←			March 2013			→
Su	Mo	Tu	We	Th	Fr	Sa
24	25	26	27	28	1	2
3	4	5	**6**	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31	1	2	3	4	5	6

× clear

2013-03-06

⚠✖
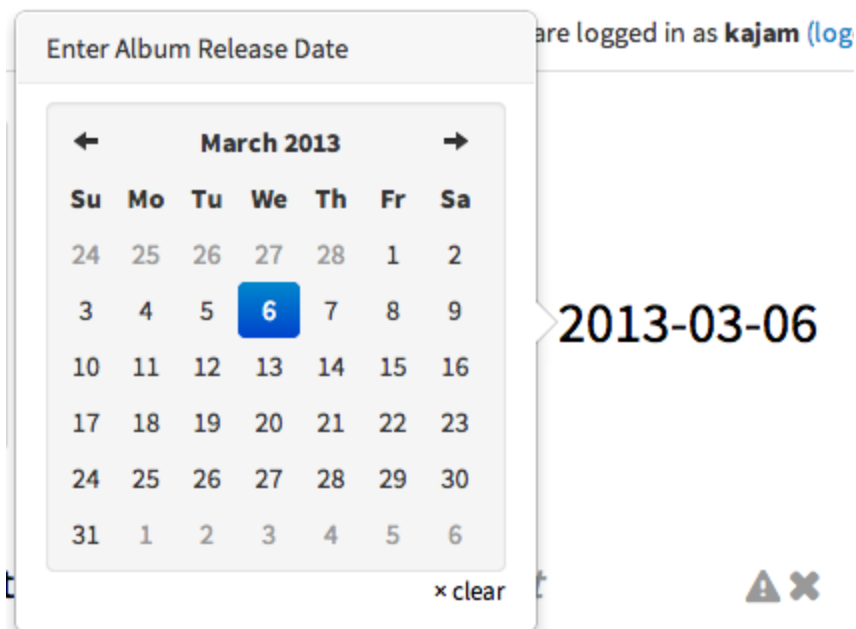
24) The calendar format on the upload page (shown above) is different from the calendar format on the reporting page. (Consistency) [Cosmetic]

25) I'm not really sure what the clear button is for, because currently it does nothing to change the release date value. (Learnability) [Minor]