

YourTurn Heuristic Evaluation

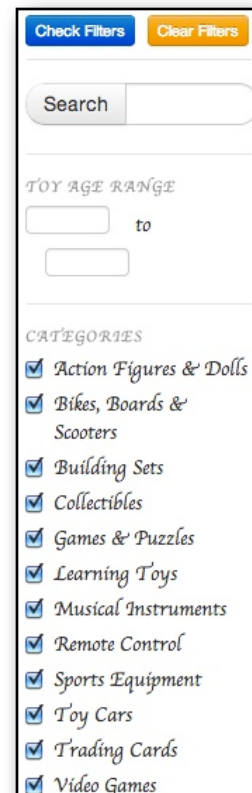
1. The fonts for text are fancy and hard to read once they get small. I don't mess up, but it takes me longer to read sections. **(Flexibility & efficiency) - Catastrophic**



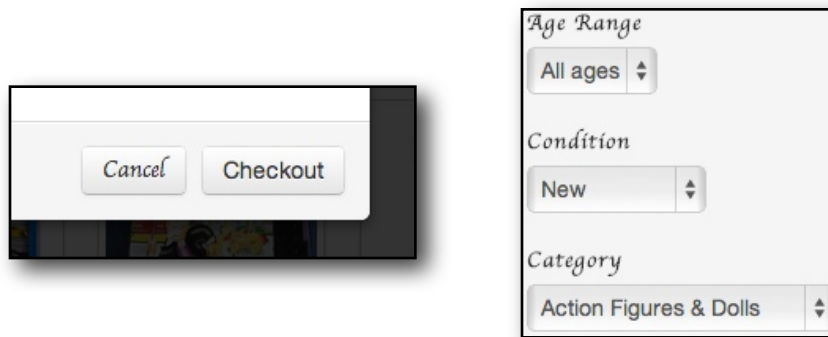
For #1. The cursive font just blends together at small font sizes. You should only use fancy fonts for your logos or titles.

2. Using "Check Filters" and "Clear Filters" instead of more common phrases like "Select All" was confusing. And because they were so far away from the checkmarks, when I wanted to only see Bikes, Boards & Scooters I thought that I had to manually deselect every other checkbox. Especially because the default was everything selected. **(Consistency & standards) - Major**

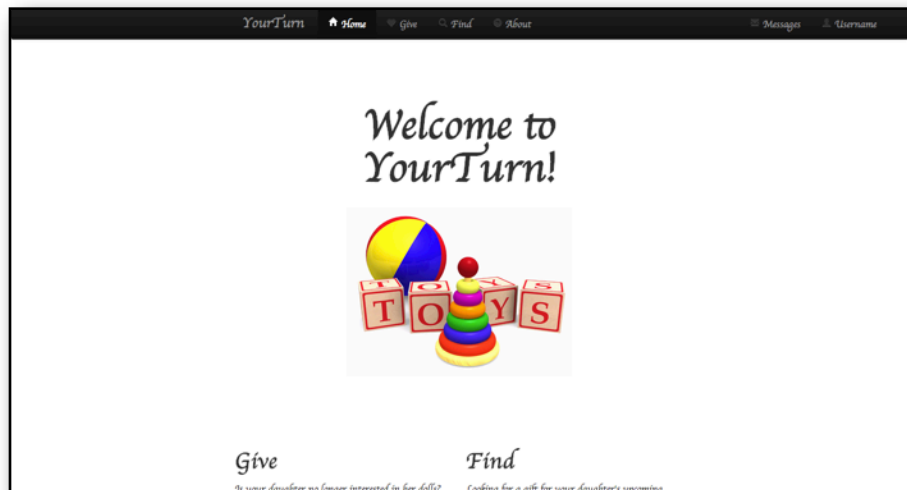
3. I thought the tasks were straightforward and it was very easy to find each page because of easy to understand keywords like "Home", "Give", and "Find". **(Consistency & standards) - Major**



4. The fonts change between the labels for inputs objects and the actual input text on the objects. **(Consistency & standards) - Major**



5. Each page, especially the homepage, could probably fit within my screen vertically, but it doesn't. I have to scroll to see more information that could've just been displayed to me. If my screen was shorter, I might not see that information at all because there would be no reason to scroll down. **(Flexibility & efficiency, Error prevention) - Minor**



6. The user's name (now temporarily 'Username') highlights when I hover over it and my cursor becomes a pointer which makes me want to click on it, but it is just href="#" , unlike the rest of the header bar. **(Consistency & standards) - Cosmetic**

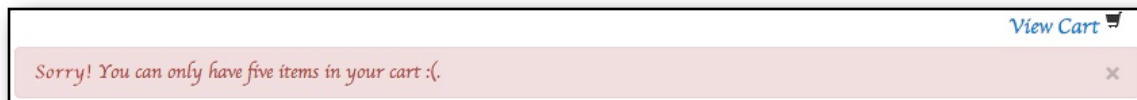
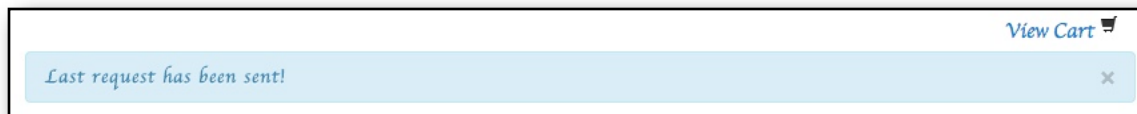
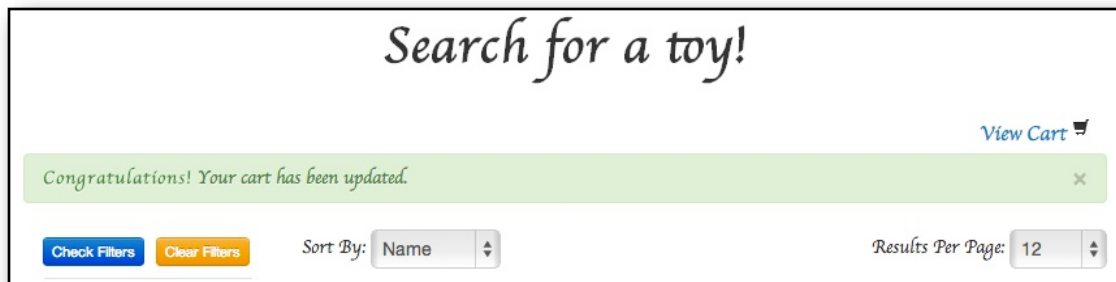
7. I like the popup confirmation when submitting a gift, but you could potentially just use flash messages or something and alert me that I successfully filled out the form on the YourTurn homepage after I was redirected. This lets you redirect me instantly instead of making me wait longer. **(Visibility of system status, Flexibility & efficiency) - Minor**

8. I like that I have the ability to search and filter the results on the "Find" / "Search for a toy!" page. **(User control & freedom) - Major**

9. The divider between messages is very hard to see. The division between messages is only noticed through the larger font sizes on the headings. If you make it more prominent, it would probably be easier to differentiate between messages once there are many more than two messages. **(Flexibility & efficiency) - Minor**



10. I like the flash confirmation when adding an item to my cart! This should be used for the "Give" form as well. **(Consistency & standards) - Minor**



11. You should probably align the "View Cart" and the cart logo. **(Aesthetic & minimalistic design) - Cosmetic**



12. I'm not really sure what the "Toy Age Range" is because it could refer to the ages that the toy is meant for or how old the actual toy is. I'm also not sure what to type there because there is no "e.g. 1", placeholder, or autocorrect there. **(Flexibility & efficiency, Consistency & standards) - Major**

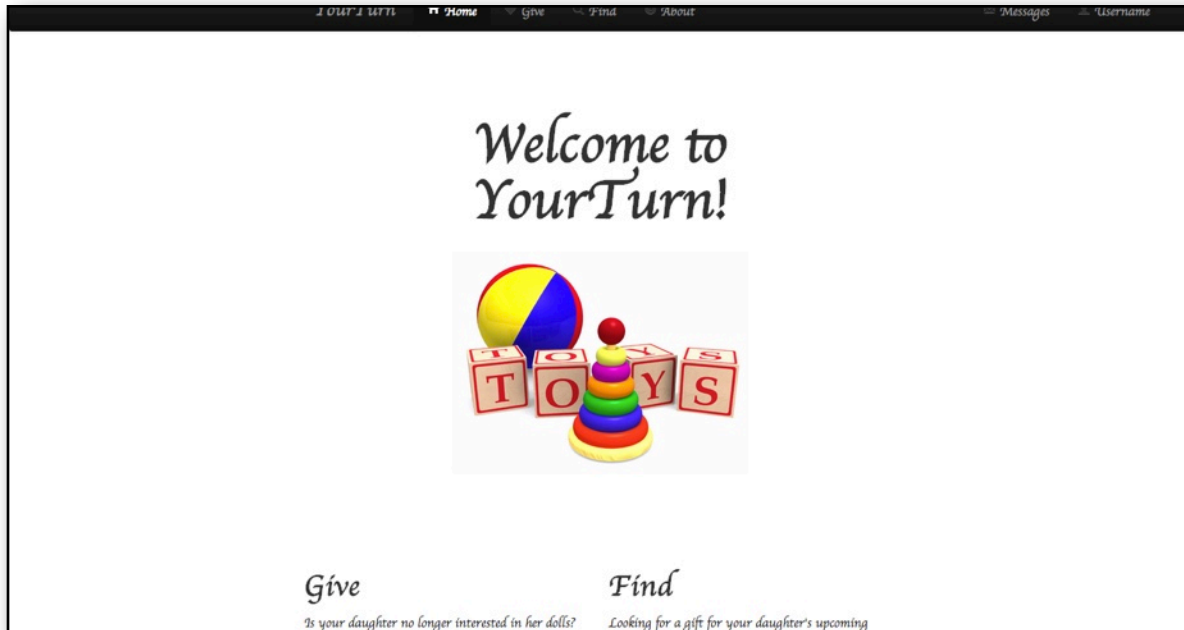


TOY AGE RANGE

to

13. Why am I limited to having five things in my cart? I was never told that rule before and I felt interrupted. **(User control & freedom) - Minor**

14. I think that the homepage is weirdly aligned. The header bar doesn't have it's icons centered, but rather slightly to the left of center. The "Give" and "Find" descriptions also feel shifted left of center. However, the "Welcome to YourTurn" and the main image are both centered correctly. **(Aesthetic & minimalistic design) - Cosmetic**



For #14. This is where the alignments are all shifted slightly to the left.

15. The input buttons and the YourTurn logo have very different hues of blue. **(Aesthetic & minimalistic design) - Minor**



16. The font used in the YourTurn logo and the font used in the YourTurn title in the top-left of the header bar is very different. One is sans-serif and the other is cursive. **(Consistency & standards) - Major**

