

A presentation by Albert Wang  
Systems Administrator Lead  
SHASS Dean's Office  
08/29/2022



# Safe Computing @MIT

What everyone needs to know

# SHASS IT

- This presentation can be found on the SHASS IT website under “IT Documentation” at shassit.mit.edu
- <https://wikis.mit.edu/confluence/display/shassit/SHASS+IT+Documentation+Home>
- Under both “Getting Started” and “Preventative Maintenance and Security” sections



# Email

- Important: MIT will \*NEVER\* ask you for your password, nor will MIT send you email requesting your password or other confidential information. Please delete all email messages that request such information. They are social engineering scams designed to steal your information.
- These social engineering scams are called “PHISHing”.
- The above applies to telephone calls as well. (telemarketing, Nigerian 419, phishing, 809 scam, etc)

# Common Examples of Phishing

- IT "upgrade" notices that require you to click on a link or download an application.
- Bank alert notices that require users to type in their bank/credit card account numbers, usernames and passwords.
- Emergency distress notices from people you may know claiming they're trapped overseas and need you to send money, gift cards, etc.
- IRS or FBI or law enforcement notices claiming you owe money and you must pay up or be arrested.



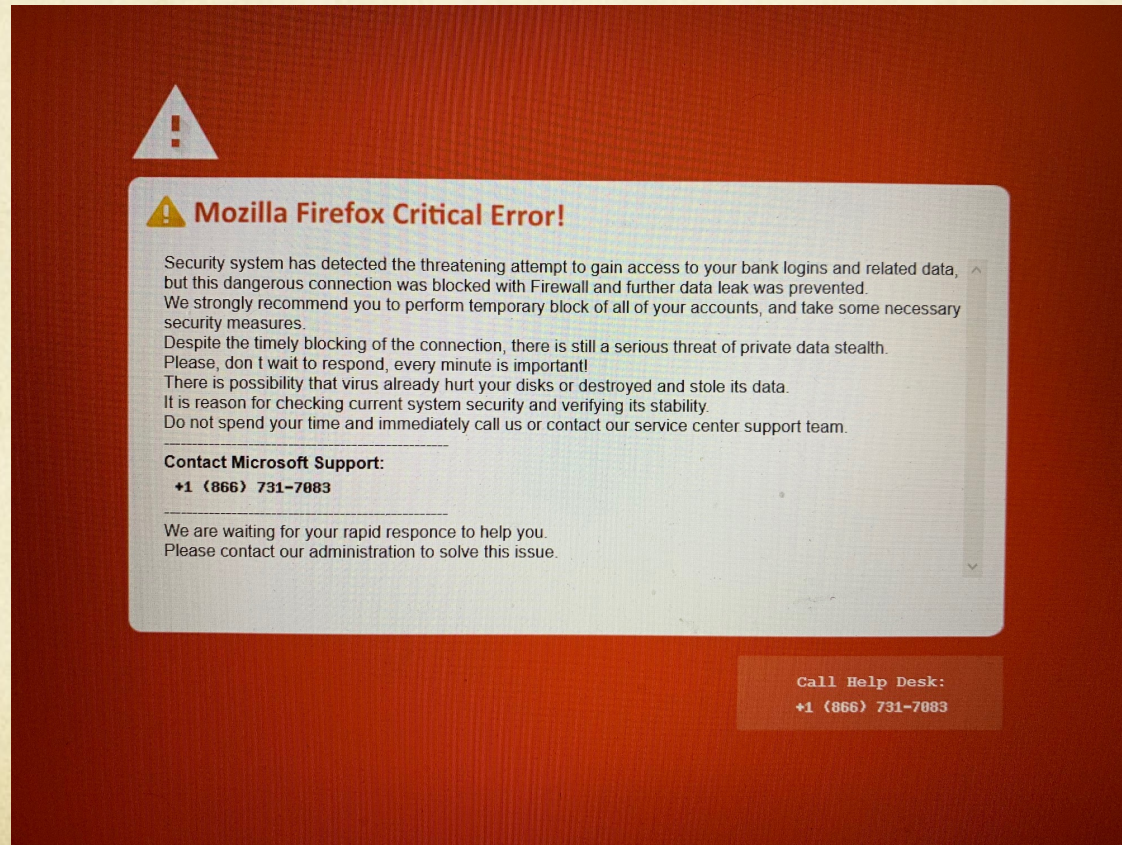
# Common Examples of Phishing

- Exortion/Sextortion attacks where a bad actor claims they've hacked you and give an example of an old password (usually an old one from a previous/old data breach) and threatens to release compromising photos or data about you unless you pay a ransom.
- Fake Product Order, Postal Service, or Delivery Service notices saying a package/product could not be delivered and they want you to open an attachment with the invoice/information that's actually malware and/or spyware.



# Common Examples of Phishing

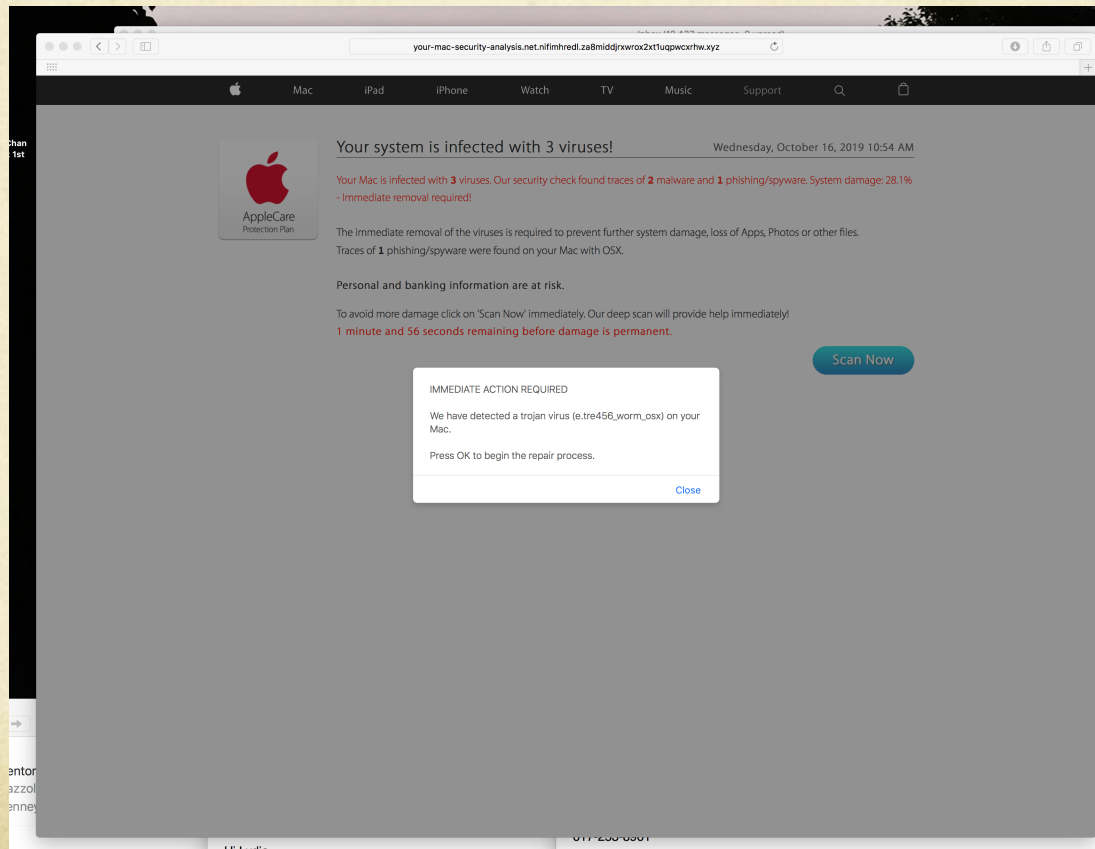
- “You’ve been hacked!” web browser popups.





# Common Examples of Phishing

- “You have been infected!” web browser popups.



# Common Examples of Phishing

- Fake web browser popups. They typically use scare tactics. Do not do anything they ask you to.

If you get one of these:

- 1) Force quit the browser immediately.
- 2) Shut down your computer.
- 3) Wait about 30 seconds.
- 4) Turn your computer back on.
- 5) Relaunch the browser. It should be back to normal.



# Growing Sophistication

- Bad actors are doing their research and customizing their attacks by using correct layout and image branding for the institutions/companies they're trying to impersonate.
- Some are even targeting people within organizations. The bad guys gather information from public web data and then pretend to be a department head, manager, or the Dean of a school, sending phishing emails to their faculty and staff asking for things like Apple or Amazon Gift Cards.

# Growing Sophistication

- A frequently seen variant of this attack is the “Are you available?” or “Are you there?” phishing email.
- Sometimes you can move your mouse to the Email From Address and see that the email is faked, actually coming from a non-MIT email address.
- However, we have also seen emails that look like they’re coming from within MIT, potentially from a user who’s machine is either infected by malware or been hacked by a bad actor.



# Growing Sophistication

- These attacks can come in either Email or Voicemail or a phone call. It is best not to answer any numbers you don't recognize.



# Spam

- **Spam** is the use of electronic messaging systems to send unsolicited bulk messages, especially advertising, indiscriminately. While the most widely recognized form of spam is e-mail spam, the term is applied to similar abuses in other media.
- MIT Anti-Spam Resources: <http://ist.mit.edu/spam>
- As of Thursday, March 21, 2019 Any email marked as spam will now be sent directly to the user's Junk folder.



# How to create a black/white list

- IS&T maintains an instructional document here:

**How do I manage my "blocked senders" or "allowed senders" list with MIT spam filtering?**

<https://kb.mit.edu/confluence/pages/viewpage.action?pageId=159398159>

# Attachments

- Never open attachments from people you don't know.
- Never open attachments from people you do know but weren't expecting an attachment from. Delete the email immediately.
- Attachments (some examples: pdf, doc, jpg, exe, zip, gzip) are used as Trojan horses by bad people to deliver bad stuff like viruses, malware, and root kits.
- If in doubt, email the sender to verify the attachment is legitimate.



# Bad Stuff

- **Viruses-** A computer virus is a computer program that can replicate itself and spread from one computer to another.
- **Malware-** Short for malicious (or malevolent) software, is software used or programmed by attackers to disrupt computer operation, gather sensitive information, or gain access to private computer systems.
- **Rootkit-** A stealthy type of software, often malicious, designed to hide the existence of certain processes or programs from normal methods of detection and enable continued privileged access to a computer.

# Free software

- Everybody loves the idea of free software.
- The only problem is the bad guys know this.
- The guise of free software is another common delivery device for bad stuff (malware, viruses, and rootkits).
- Free software is the most common delivery vehicle for bad stuff. So if your Mac or Windows asks you if you want to open or install any application you aren't sure about, always say NO.



# Safe 'free' software

- Legitimate shareware and freeware do exist, but Google them if you're not familiar to verify their authenticity. See what people are saying.
- Anything published directly from official software sites or the IS&T Software Download page is safe.
- Some very good anti-malware and anti-virus programs are free and safe.
- When in doubt, ask either Dan or myself.

# What once was safe...

- CNET's downloads.com used to be a safe place to download free software. Unfortunately, the bad guys knew this too.



<http://www.howtogeek.com/198622/heres-what-happens-when-you-install-the-top-10-download.com-apps/>



# Online app stores

- Apple rigorously vets all of their apps. Sometimes overly so.
- Microsoft vets nothing. It's the Wild West in MS land. Caveat emptor.
- Google tries to vet its apps but often fails.  
<https://www.wired.com/story/google-play-store-malware/>

# Anti-Bad Stuff software

- Have one or two that you use. At MIT on work machines, Sophos is the one to use.
- Great free options. (Spybot S&D, Super AntiSpyware, Malwarebytes for Win) (ClamXAV, Avast!, Malwarebytes for Mac)
- Update it. Use it once in a while.
- Everyone at MIT should be using Sophos on their work machines. No one should be running McAfee at this point.
- Crowdstrike Falcon (see next slide)



# Anti-Bad Stuff software

- CrowdStrike Falcon

Falcon is the CrowdStrike platform purpose-built to stop breaches via a unified set of cloud-delivered technologies that prevent all types of attacks – including malware and much more.

Today's sophisticated attackers are going “beyond malware” to breach organizations, increasingly relying on exploits, zero days, and hard-to-detect methods such as credential theft and tools that are already part of the victim's environment or operating system, such as PowerShell.

# Anti-Bad Stuff software

- Crowdstrike Falcon

Q: Who should use Crowdstrike Falcon?

A: Definitely anyone who works with sensitive or private data and/or anyone who travels to countries where the cyber attack profile could be high. These countries and regions include but are no limited to China, North Korea, Russia, the Middle East or Eastern Europe.



# Anti-Bad Stuff software

## ○ Crowdstrike Falcon

If you **decide to install** Crowdstrike Falcon, there are some important notes you **MUST** be aware of:

1) You must download the version for your **specific operating system**. It will **only work** for that version of the operating system (eg. Mac OS 10.13 High Sierra).

2) Once installed you should **NEVER upGRADE** your operating system to the next/newest version. (eg. Apple will pester you to upGRADE from MAC OS 10.13 High Sierra to 10.14 Mohave. **IGNORE** it.)

3) Please ask if anyone has any questions about this.

# Passwords

- According to the password management company SplashData, here are the 25 most common stolen passwords of 2013, along with the change in rank from 2012.
- 1 123456 (*Up 1*), 2 password (*Down 1*), 3 12345678 (*Unchanged*), 4 qwerty (*Up 1*), 5 abc123 (*Down 1*), 6 123456789 (*New*), 7 111111 (*Up 2*), 8 1234567 (*Up 5*), 9 iloveyou (*Up 2*), 10 adobe123 (*New*), 11 123123 (*Up 5*), 12 admin (*New*), 13 1234567890 (*New*), 14 letmein (*Down 7*), 15 photoshop (*New*), 16 1234 (*New*), 17 monkey (*Down 11*), 18 shadow (*Unchanged*), 19 sunshine (*Down 5*), 20 12345 (*New*), 21 password1 (*Up 4*), 22 princess (*New*), 23 azerty (*New*), 24 trustno1 (*Down 12*), 25 000000 (*New*)



# Passwords

- For 2018, the 25 most stolen passwords are:

1. 123456 (Unchanged) 2. password (Unchanged) 3. 12345678 (Up 1) 4. qwerty (Up 1) 5. 12345 (Down 2) 6. 123456789 (Unchanged) 7. football (Up 3) 8. 1234 (Down 1) 9. 1234567 (Up 2) 10. baseball (Down 2) 11. welcome (New) 12. 1234567890 (New) 13. abc123 (Up 1) 14. 111111 (Up 1) 15. 1qaz2wsx (New) 16. dragon (Down 7) 17. master (Up 2) 18. monkey (Down 6) 19. letmein (Down 6) 20. login (New) 21. princess (New) 22. qwertyuiop (New) 23. solo (New) 24. passw0rd (New) 25. starwars (New)

**SO THE PASSWORD IS**

**1,2,3,4,5?**

memegenerator.net

**12345?**

**THAT'S AMAZING!. I HAVE THE SAME  
COMBINATION ON MY LUGGAGE!**

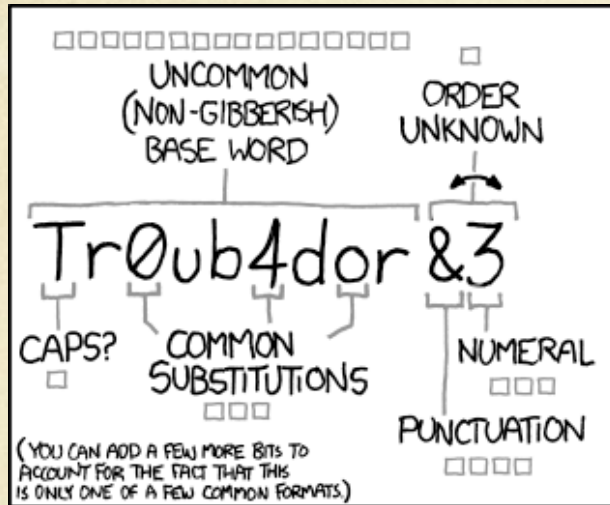
memegenerator.net



# What is a good password?

- Back ten years ago, eight characters or longer was pretty good. Today, 12 or longer at least. 16 or longer is best.
- Mixed case (lower and upper case letters), with a number, and a symbol to maximize the amount of time cracking programs will take to figure out the password.
- Something you'll easily remember.
- Eg. Whyisevery1iknowwatchinggameofthrones?  
Inanthroareyoumysteryorsciencefiction?  
Fortunethehappydogsmilesatme2day!  
Makewayforskippeanutbutterducklingsinboston!  
correcthorsebatterystaple
- If you have to write it down, it's not a good password.

# What's easy to remember and hard to hack?



~28 BITS OF ENTROPY

□□□□□□□□  
□□□□□□□□      □  
□□      □□□  
□□□□      □

$2^{28} = 3 \text{ DAYS AT } 1000 \text{ GUESSES/SEC}$

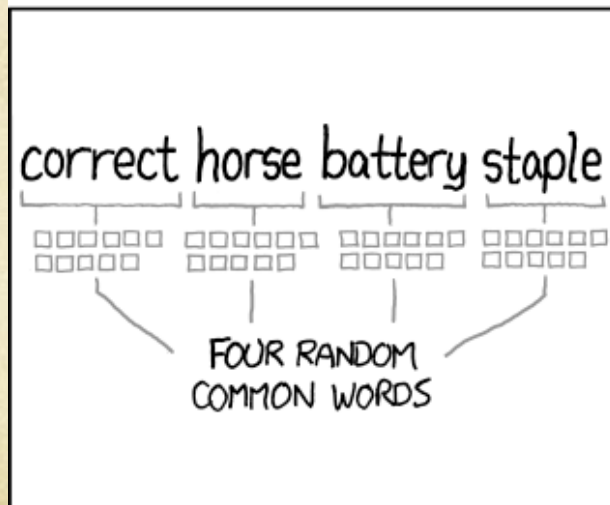
(PLAUSIBLE ATTACK ON A WEAK REMOTE WEB SERVICE. YES, CRACKING A STOLEN HASH IS FASTER, BUT IT'S NOT WHAT THE AVERAGE USER SHOULD WORRY ABOUT.)

DIFFICULTY TO GUESS: **EASY**

WAS IT TROMBONE? NO, TROUBADOR. AND ONE OF THE 0s WAS A ZERO?

AND THERE WAS SOME SYMBOL...

DIFFICULTY TO REMEMBER: **HARD**



~44 BITS OF ENTROPY

□□□□□□□□□□  
□□□□□□□□□□  
□□□□□□□□□□  
□□□□□□□□□□

$2^{44} = 550 \text{ YEARS AT } 1000 \text{ GUESSES/SEC}$

DIFFICULTY TO GUESS: **HARD**

THAT'S A BATTERY STAPLE.

CORRECT!

DIFFICULTY TO REMEMBER: YOU'VE ALREADY MEMORIZED IT

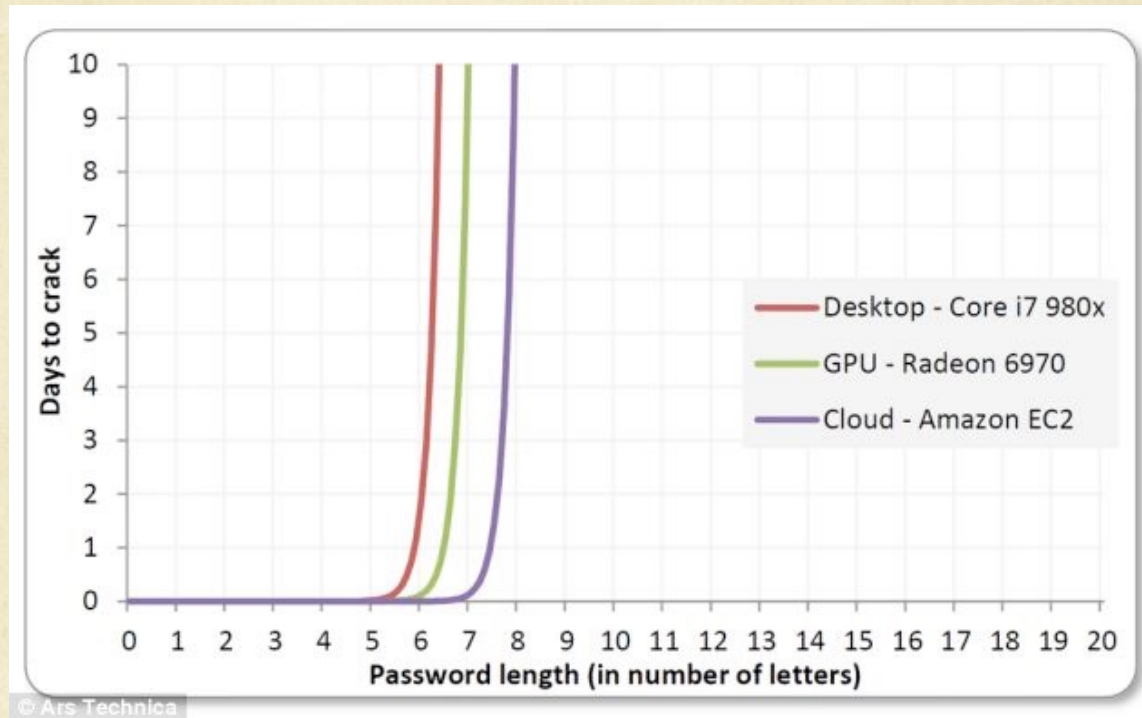
THROUGH 20 YEARS OF EFFORT, WE'VE SUCCESSFULLY TRAINED EVERYONE TO USE PASSWORDS THAT ARE HARD FOR HUMANS TO REMEMBER, BUT EASY FOR COMPUTERS TO GUESS.



# How fast can a password be cracked?

- In 2013, Hackers were able to crack some 16-character passwords in less than an HOUR, any password less than 9 characters even faster.
- During an experiment for Ars Technica one hacker managed to crack 90% of 16,449 hashed passwords
- Six passwords were cracked each minute including random 16-character versions such as 'qeadzwcwrsfxv1331'
- <http://www.dailymail.co.uk/sciencetech/article-2331984/Think-strong-password-Hackers-crack-16-character-passwords-hour.html>

# Time to crack a password vs technology type



This graph shows how long in days it took the Ars Technica hackers to crack the list of 16,449 hashed passwords based on the method used. It also shows how long it took to crack passwords based on how long they were. Each hacker used a combination of wordlists, brute-force attacks and Markov chains to crack the list. One hacker managed to crack 90% of the list.



# How secure is my password?

Security.org now maintains an app at <https://www.security.org/how-secure-is-my-password/> to tell you how long it would take to crack your password. If in doubt, use this to see how good your password is.

The screenshot shows the top of the Security.org website. The navigation bar includes the Security.org logo and links for Home Security, Smart Home, Digital Security, About Us, and What's My Security Score?. The main content area has a blue background with the title 'How Secure Is My Password?' and a sub-headline 'The #1 Password Strength Tool. Trusted and used by millions.' Below this is a white input field with the placeholder text 'ENTER PASSWORD'. Underneath the input field, there are two lines of text: 'Entries are 100% secure and not stored in any way or shared with anyone. Period.' and 'Interested in getting your personalized physical and digital security score? Visit our new tool [here](#).' At the bottom, there is a section titled 'AS SEEN ON' with logos for Inc., The New York Times, THE VERGE, Entrepreneur, Nerdwallet, and The Guardian. A small accessibility icon is visible in the bottom right corner.

security.org

Home Security Smart Home Digital Security About Us What's My Security Score? 🔍

## How Secure Is My Password?

✔ The #1 Password Strength Tool. Trusted and used by millions.

ENTER PASSWORD

*Entries are 100% secure and not stored in any way or shared with anyone. Period.*

*Interested in getting your personalized physical and digital security score? Visit our new tool [here](#).*

AS SEEN ON

Inc. The New York Times THE VERGE Entrepreneur Nerdwallet The Guardian

# Storing passwords

- Never send or store passwords in email.
- Many of us can end up with as many as 10 or more passwords for different accounts in our daily lives. Keeping track of which password goes where can be a challenge.
- If you have a lot of passwords, you can store the passwords in an encrypted (password protected) file or use a management system like LastPass, 1Password, KeePass.
- Don't keep passwords under your keyboard or written down on a piece of paper on your desk in your office.



# What happens if I lose that password?

The screenshot shows a news article on the Softpedia website. The article title is "Email Accounts from Top Universities on Sale on China's Taobao". The byline is "By Ionut Ilascu" dated "5 Sep 2014, 00:13 GMT". The article text discusses the sale of stolen email accounts from 42 top universities, including MIT, Stanford, Yale, Princeton, Harvard, Purdue, Columbia, Cornell, University of Chicago, and New York University. A sub-headline reads: "Individuals engaged in e-commerce activity on Chinese online shopping platform Taobao offer for sale stolen email accounts belonging to top universities across the world." A sub-image shows a Taobao listing for "MIT.EDU 邮箱 账号 数据" (MIT.EDU email account data) for ¥800.00. A search bar at the top right contains the text "Start searching now...". A banner at the bottom right says "We work hard every day to bring you the latest software & games, tech".

**SOFTPEDIA®** DESKTOP ▾ MOBILE ▾ WEB ▾ NEWS    

☰ Softpedia > News > Security FLASH SALE: **System Mechanic Professional**  **60% OFF!**

## Email Accounts from Top Universities on Sale on China's Taobao

*Accounts offer discount benefits from retailers and access to educational content*

### Individuals engaged in e-commerce activity on Chinese online shopping platform Taobao offer for sale stolen email accounts belonging to top universities across the world.

The accounts offer various benefits, which include registration to software developer programs, discounts from certain retailers, as well as access to academic databases.


Provider of network security solutions Palo Alto Networks [found the information](#) available for sale after searching the listings on Taobao for "edu mailbox." The result returned 99 entries of email addresses and passwords for 42 top universities from ten countries.

19 educational institutions in the US were robbed of the accounts, among the owners being MIT, Stanford, Yale, Princeton, Harvard, Purdue, Columbia, Cornell, University of Chicago, and New York University.

By Ionut Ilascu   5 Sep 2014, 00:13 GMT

MIT.EDU 邮箱 账号 数据  
价格: ¥800.00  
立即购买

Search: Start searching now... 

 Email account sold on Taobao offers access t...

**We work hard every day to bring you the latest software & games, tech**

September 2014


<http://news.softpedia.com/news/Email-Accounts-from-Top-Universities-On-Sale-on-China-s-Taobao-457697.shtml>

# MIT credentials on sale on Alibaba's Taobao

OUR PICKS   LATEST   POPULAR   **QUARTZ**   OBSESSIONS   🔍   ...

**YOU'VE GOT FAKES**

## For \$390 you can illegally buy an elite university email account on China's biggest online marketplace



☰

September 2014

<http://qz.com/263013/for-390-you-can-buy-a-harvard-email-account-on-chinas-biggest-online-marketplace/>



# MIT credentials on sale on Alibaba's Taobao

A gas can full of snake bile, breast-milk soap, the head of Tom Cruise —those are just some of the odd things you can buy on Alibaba's Taobao, China's biggest consumer-to-consumer online marketplace. Add to that a fake or stolen university email addresses. In an investigation last week, IT security company Palo Alto Networks found email accounts from 42 universities for sale on Taobao, ranging from 0.98 yuan to 2,400 yuan (\$0.16 to \$390).

What “.edu” accounts were up for grabs? The 19 US universities included many Ivy League colleges, Massachusetts Institute of Technology, Duke, Stanford, as well as some less obvious choices to claim as one's fake alma mater (e.g. University of California, Merced).

September 2014

<http://qz.com/263013/for-390-you-can-buy-a-harvard-email-account-on-chinas-biggest-online-marketplace/>

# From the MIT Security Team

| <b>How attackers use compromised MIT accounts</b> |                                     |
|---|-------------------------------------|
| <b>Send phishing</b>                              | <b>Add scripts to athena locker</b> |
| <b>Add Duo factors</b>                            | <b>Create mailing lists</b>         |
| <b>Add inbox rules</b>                            | <b>Request a Drupal Cloud site</b>  |
| <b>Conversation hijacking</b>                     | <b>Authorize apps in O365</b>       |



# From the MIT Security Team

What should I do if my MIT Kerberos account is compromised?

- email [security@mit.edu](mailto:security@mit.edu)
- KB <http://kb.mit.edu/confluence/x/MZIBCQ>
- Change your password
- Check your Duo factors
- Check your mail forwarding settings
- Check for any new lists that may have been created
- Check mail forwarding settings and inbox rules
- Try to recover deleted items
- Check for applications using Microsoft 365 credentials

# From the MIT Security Team

| <b>Signs your MIT account may be compromised</b>         |  |
|--|--|
| <b>Mail bounces</b>                                      | <b>Resetting a compromised password to password1</b> |
| <b>Bobo with the canned meat</b>                         |  |
| <b>Unexpected Duo prompts</b>                            |  |
| <b>Call or text from someone asking for Duo passcode</b> |  |



# What if they also got your MIT ID number?

- They can go to IS&T's website and get your certificates installed on their computer.
- Prior to Duo Two-Factor Authentication, Certificates allow a malicious user universal access to private data in your Atlas, retirement information, access to the MIT library resources, authorized access into MIT academic systems, and even allow the user to change your MIT password.
- Certificates **DO NOT EXPIRE** until the end of July.
- Fortunately with Duo Two-Factor Authentication, now the bad guys can't get to sensitive stuff if they hacked your password because you still need to OK it via DUO.

# Two-Factor Authentication

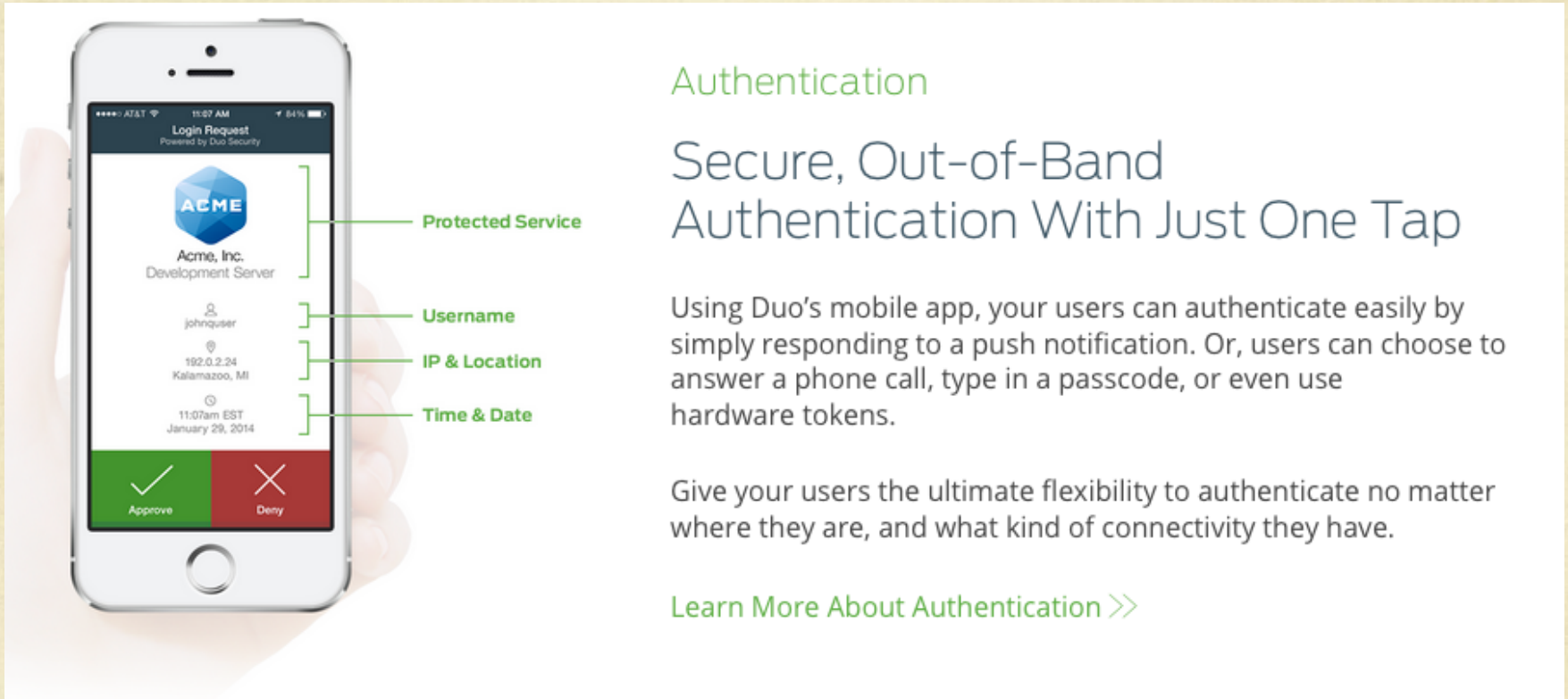
## Authentication

### Secure, Out-of-Band Authentication With Just One Tap

Using Duo's mobile app, your users can authenticate easily by simply responding to a push notification. Or, users can choose to answer a phone call, type in a passcode, or even use hardware tokens.

Give your users the ultimate flexibility to authenticate no matter where they are, and what kind of connectivity they have.

[Learn More About Authentication >>](#)



This is an example of DUO's app in use. It can accept both push notifications like seen above (Accept/Deny) or give you a rolling numerical password.



# Two-Factor Authentication

- In addition to certificates and the traditional username and password, a second factor authentication device provides a secondary rolling numerical password that changes over time (like every 60 seconds).
- Why is this good?
- Because now even if bad guys have stolen your username, password, and ID number and have your Certificates installed on their machine, **it's all completely useless** without the device to tell them what the current rolling numerical password is.

# Two-Factor Authentication

- The rolling second password can be sent either to:
  - A cellphone in the form of an SMS text message
  - A landline telephone
  - A cell phone app with a *Accept/Deny* button
  - A cell phone app that displays the rolling numerical password
  - A USB Yubikey
  - A DUO D100 hardware token that displays the numerical password



# Two-Factor Authentication

- The DUO cellphone app and landline telephones are the easiest to use once they're set up.
- The DUO cellphone app can receive a push notification that allows the user to accept or decline access.
- The landline telephone will ring the user who then picks up the receiver and presses any random telephone keys to approve authorization.

# Two-Factor Authentication

- The USB Yubikey needs to be set up by your IT person via a special Yubico setup app and then handed to you.
- The Yubikey must then be connected via a USB port.
- Move your mouse to the Passcode line where the second password is prompted, then press the Yubikey button to automatically paste the password into the second password box.
- Yubikeys don't work well with iMacs unless you have a USB extension cable.

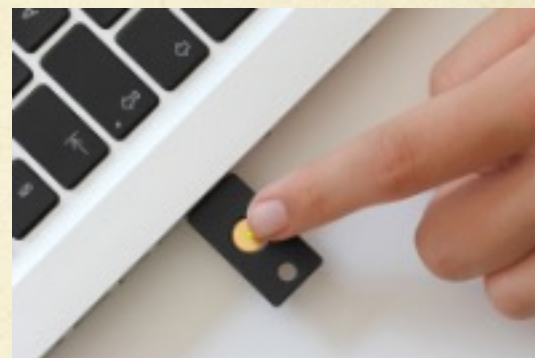




# Two-Factor Authentication



Plug Yubikey into the computer's USB port



Press Yubikey button to paste code into the second password line on the browser

Yubikeys are USB tokens that are manufactured by a company called Yubico. This key needs to be set up with Yubico's software by your IT guy and then requires you to plug it into one of your computer's USB ports to function.



# Two-Factor Authentication



This is Tom holding the DUO D100 Hardware Token. This hardware token clips to your key chain and works anywhere in the world!





# Two-Factor Authentication

- Once you decide on which DUO authentication device you want, you must register it at <http://duo.mit.edu>
- IS&T recommends that all users register **TWO devices** to be safe. This can be 2 different (eg. cell phone and USB Yubikey, landline phone and D100 hardware token, etc) or the same type of device (eg. 2 D100 hardware tokens).
- To make the request for hardware tokens or USB Yubikeys, call the IS&T Help Desk at 3-1101. The devices are free and they will deliver them to your main office areas.

# Software UpDATES

- General rule is to do your Windows or Mac OS X operating system upDATES a week or two AFTER they come out. This gives the company time to work out any bugs.
- Always wait for us to give you the all clear for any iOS or OS X Upgrades ( eg. iOS 7 to iOS 8 or Mac OS 10.8 to 10.9, etc.)
- Microsoft Office Updates are generally always safe to do. It's ok to do those when they come out.
- Always do Flash and Adobe Reader PDF updates.

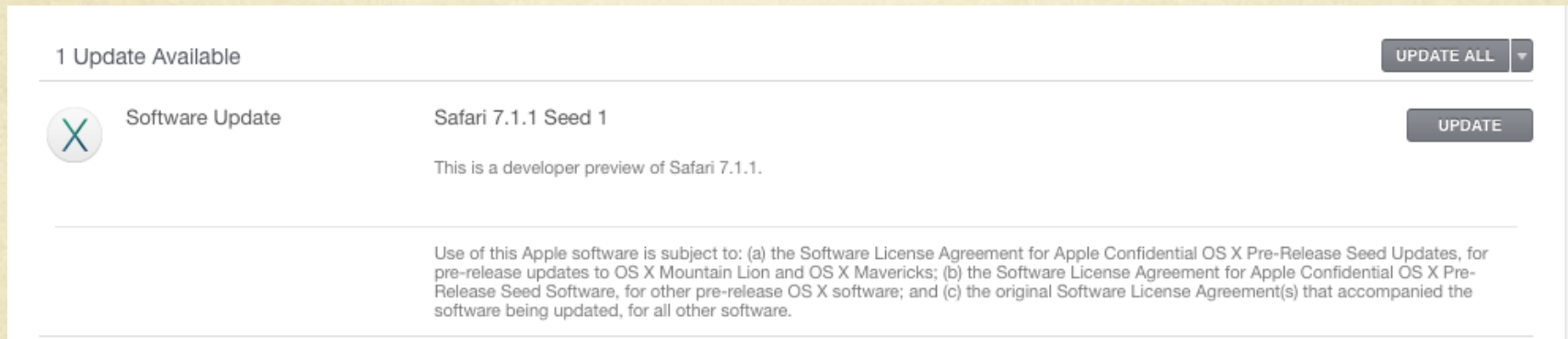


# Don't do the free upGRADE




- Your machine runs best on the OS version it originally came with.
- There are always bugs with the new upGRADES.
- Once an upGRADE is done it often CANNOT be undone.
- If you have Crowdstrike Falcon installed DO NOT DO these upGRADES.

# System UpDATES are OK



1 Update Available UPDATE ALL ▾

 Software Update Safari 7.1.1 Seed 1 UPDATE

This is a developer preview of Safari 7.1.1.

Use of this Apple software is subject to: (a) the Software License Agreement for Apple Confidential OS X Pre-Release Seed Updates, for pre-release updates to OS X Mountain Lion and OS X Mavericks; (b) the Software License Agreement for Apple Confidential OS X Pre-Release Seed Software, for other pre-release OS X software; and (c) the original Software License Agreement(s) that accompanied the software being updated, for all other software.

- Your normal system upDATES that appear underneath the upgrade banner in the white boxes are safe to do.



# New OSes Have Bugs

- Software incompatibility with MIT applications as well as pre-existing software you may need. This often results in features not working or random crashes.
- Slow unacceptable hardware performance.
- Slow or buggy web browsing. Often the browser companies need to update their software to make it work correctly.
- Nuance products (Dragon) are usually inherently incompatible with new OS versions. They need time to work out the bugs.



# New Hardware can have bugs



(Circa August 2015)



It turns out, Kinesis Advantage keyboards (which have been around a while) won't work with Windows 7 (which has also been around a while) AND new computer hardware that has USB 3 ports.



# Kinesis verified the problem

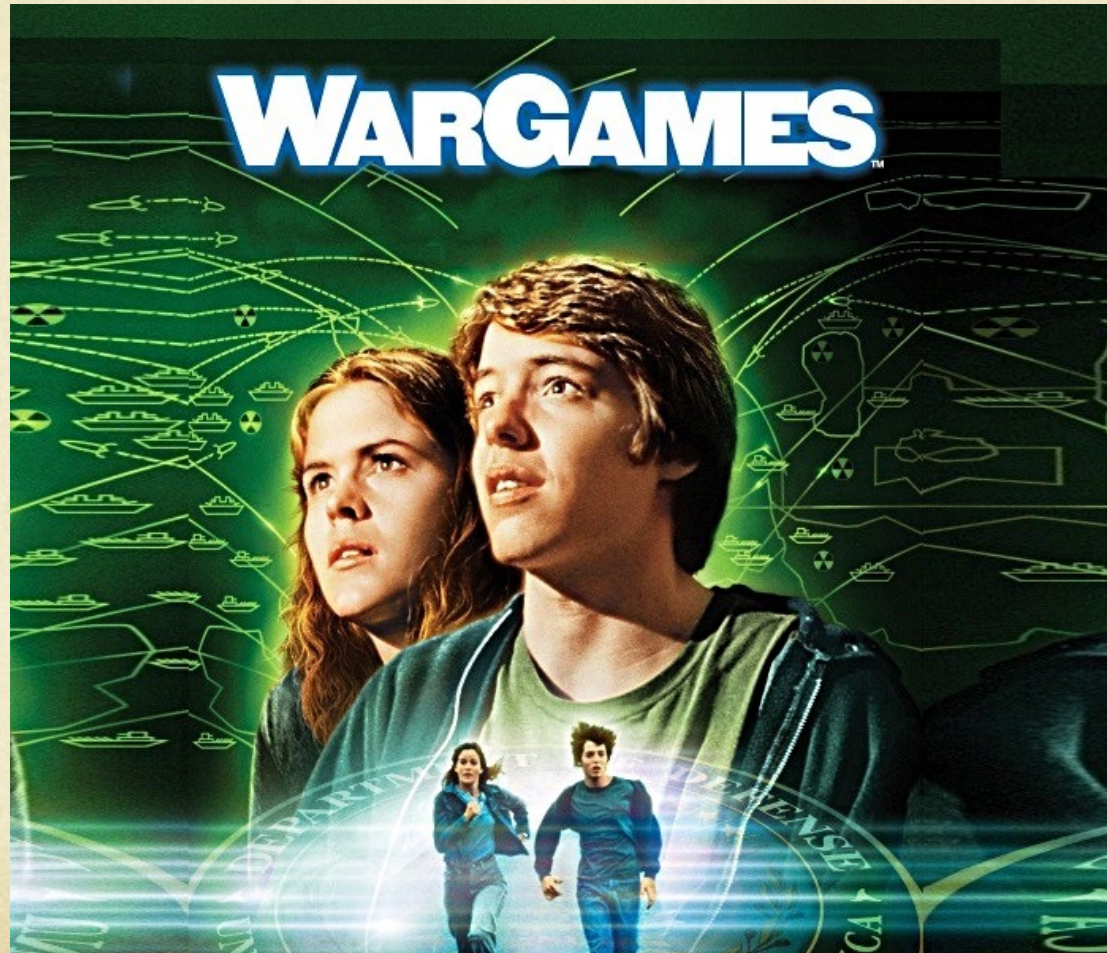
“It is highly likely that the Intel USB controller you have is the one that won’t support our Advantage keyboard. **It is a problem with the Win7 drivers because the Intel USB chipsets and keyboard work together with Window 8, Linux, and Mac OS X. We’ve tried to work with Intel to get them to fix it but have not had success getting them to do so.** Normally a powered hub should be able to accept the Advantage keyboard, even though it has its own hub, but in spite of testing many powered hubs, we haven’t found one that will mask and solve this problem.

If you had an existing keyboard and a new computer that wasn’t compatible, we would suggest converting your keyboard to PS/2 (we could sell you a cable) and then use a PS/2 to USB adapter. This is a clunky solution and you would lose the USB port on the back of the keyboard, so we would never suggest doing this with a new keyboard.

We are working on a new electronic design that will solve this problem, but we don’t know when it will be available (but hopefully this year). Anyway, if you would need to use your new Advantage keyboard on a computer that only has USB 3.0 and Win7, I suggest waiting for the new version or considering an upgrade to Win8.1 when it comes out (assuming Microsoft does a decent job fixing the disaster they created for keyboard/mouse users with Win 8.0).”



# Hackers and Security Research





# Hackers and Security Research

- Hackers have been around as long as there's been computers. Like us, they are also computer users.
- For many young hackers, the movie Wargames was a popular cultural crucible of inspiration.
- Many hackers got their start taking things apart to see how they work.
- White hat hackers who work in security research disclose their findings to the companies and then the general public.
- Their findings spur improvements in security and design changes to keep us safe.

# Hackers and Security Research

"For over two decades DEF CON has been an open nexus of hacker culture, a place where seasoned pros, hackers, academics, and feds can meet, share ideas and party on neutral territory."

"Our community operates in the spirit of openness, verified trust, and mutual respect."



The image is a screenshot of a PCMag article. At the top, the PCMag logo is on the left, and navigation links for NEWS, OPINIONS, FEATURES, DEALS, HOW-TO, BUSINESS, VIDEO, and SUBSCRIBE are on the right. Below this is a secondary navigation bar with ALL REVIEWS (with a dropdown arrow), LAPTOPS, TABLETS, PHONES, APPS, SOFTWARE, and SECURITY. The article's breadcrumb trail is Home / Reviews / Software / Security / Defcon Hackers to Feds: We Need Some Time Apart. The main title is 'Defcon Hackers to Feds: We Need Some Time Apart' in a large, bold font. Below the title, it says 'BY CHLOE ALBANESIOUS' and 'JULY 11, 2013 03:35PM EST' with a heart icon and '7 COMMENTS'. A short summary follows: 'The controversy over leaked National Security Agency (NSA) documents has prompted the organizers of the Defcon conference to rescind their invitation to federal authorities.' Below the summary are social sharing icons for Google+, Facebook, Twitter, and a plus sign, with '13 SHARES' indicated. A circular icon with a green skull and crossbones is positioned to the left of the main text. The main text discusses the controversy over leaked NSA documents and the organizers' decision to rescind their invitation to federal authorities. It mentions that NSA chief Keith Alexander made an appearance at the event, and that Defcon founder Jeff Moss was among the 16 individuals named to the Homeland Security Advisory Council (HSAC). A quote from Defcon organizers is included: "For over two decades DEF CON has been an open nexus of hacker culture, a place where seasoned pros, hackers, academics, and feds can meet, share ideas and party on neutral territory," Defcon organizers said on their website. "Our community operates in the spirit of openness, verified trust, and mutual respect." The article concludes with a sentence about the hackers' mixed feelings about breaking bread with their federal counterparts this year.

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## Defcon Hackers to Feds: We Need Some Time Apart

BY CHLOE ALBANESIOUS JULY 11, 2013 03:35PM EST 7 COMMENTS

The controversy over leaked National Security Agency (NSA) documents has prompted the organizers of the Defcon conference to rescind their invitation to federal authorities.

13 SHARES    



The controversy over leaked National Security Agency (NSA) documents has prompted the organizers of the Defcon conference to rescind their invitation to federal authorities.

For years, government officials have been among the hackers and security experts on the Defcon agenda. NSA chief Keith Alexander [made an appearance](#) at last year's event, while in 2009, Defcon founder Jeff Moss was among the 16 individuals [named to the Homeland Security Advisory Council \(HSAC\)](#).

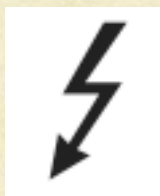
"For over two decades DEF CON has been an open nexus of hacker culture, a place where seasoned pros, hackers, academics, and feds can meet, share ideas and party on neutral territory," Defcon organizers said [on their website](#). "Our community operates in the spirit of openness, verified trust, and mutual respect."

But amidst reports of widespread surveillance at the hands of the government, the hackers at Defcon aren't exactly enthusiastic about breaking bread with their federal counterparts this year.



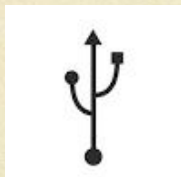
# Active hardware vulnerabilities

- Thunderbolt adapters (all) through the Option ROMs



Exploit code can be passed through the Option ROM of any TB Adapter to a Mac which (now infected) can then pass the infection on to the Option ROM in another TB adapter.

# Active hardware vulnerabilities



## USB Ports (Aug 2014)

“Connecting devices to computers using a USB port could lead to security breaches.

USB technology has been called “critically flawed” by Berlin-based security researchers Karsten Nohl and Jakob Lell.

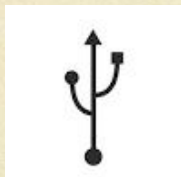
According to the BBC, the researchers said there is no way to defend against cyber vulnerabilities from USB connected devices.

Karsten Nohl and Jakob Lell said that a USB stick that has been formatted and is completely empty can still contain malware that can infect computers. This flaw can be hidden in any USB-connected device.”

<http://www.computerweekly.com/news/2240226605/USB-connected-devices-present-cyber-vulnerabilities>



# Active hardware vulnerabilities



## USB Ports (Oct 2014) UNFIXABLE

“It’s been just two months since researcher Karsten Nohl demonstrated [an attack he called BadUSB](#) to a standing-room-only crowd at the Black Hat security conference in Las Vegas, showing that it’s possible to corrupt any USB device with insidious, undetectable malware.”

“Like Nohl, Caudill and Wilson reverse engineered the firmware of USB microcontrollers sold by the Taiwanese firm Phison, one of the world’s top USB makers. Then they reprogrammed that firmware to perform disturbing attacks: In one case, they showed that the infected USB can impersonate a keyboard to type any keystrokes the attacker chooses on the victim’s machine. Because it affects the firmware of the USB’s microcontroller, that attack program would be stored in the rewritable code that controls the USB’s basic functions, not in its flash memory—even deleting the entire contents of its storage wouldn’t catch the malware. Other firmware tricks demonstrated by Caudill and Wilson would hide files in that invisible portion of the code, or silently disable a USB’s security feature that password-protects a certain portion of its memory.”

<http://www.wired.com/2014/10/code-published-for-unfixable-usb-attack/>

# Active hardware vulnerabilities

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## PSA: If You Get a 'Best Buy Gift Card' on a USB Drive in the Mail, Don't Plug It Into Your PC

Trustwave has uncovered an incident where a hacker mailed a malicious USB stick to a victim on the pretense the thumb drive was part of a Best Buy gift card offer. In reality, the thumb drive was full of malware.

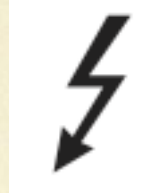
By [Michael Kan](#) March 26, 2020 [f](#) [t](#) [⋮](#)



<https://www.pcmag.com/news/psa-if-you-get-a-best-buy-gift-card-on-a-usb-drive-in-the-mail-dont-plug>

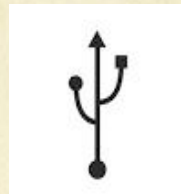
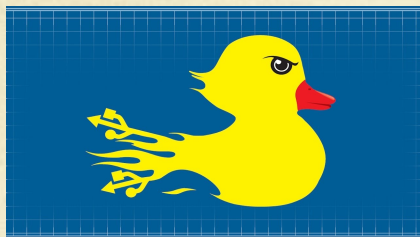


# Active hardware vulnerabilities



- Use only your own Thunderbolt adapters.
- Do not lend your Thunderbolt adapters to anyone.
- Do not plug anyone else's Thunderbolt adapters into your Mac.

# Active hardware vulnerabilities

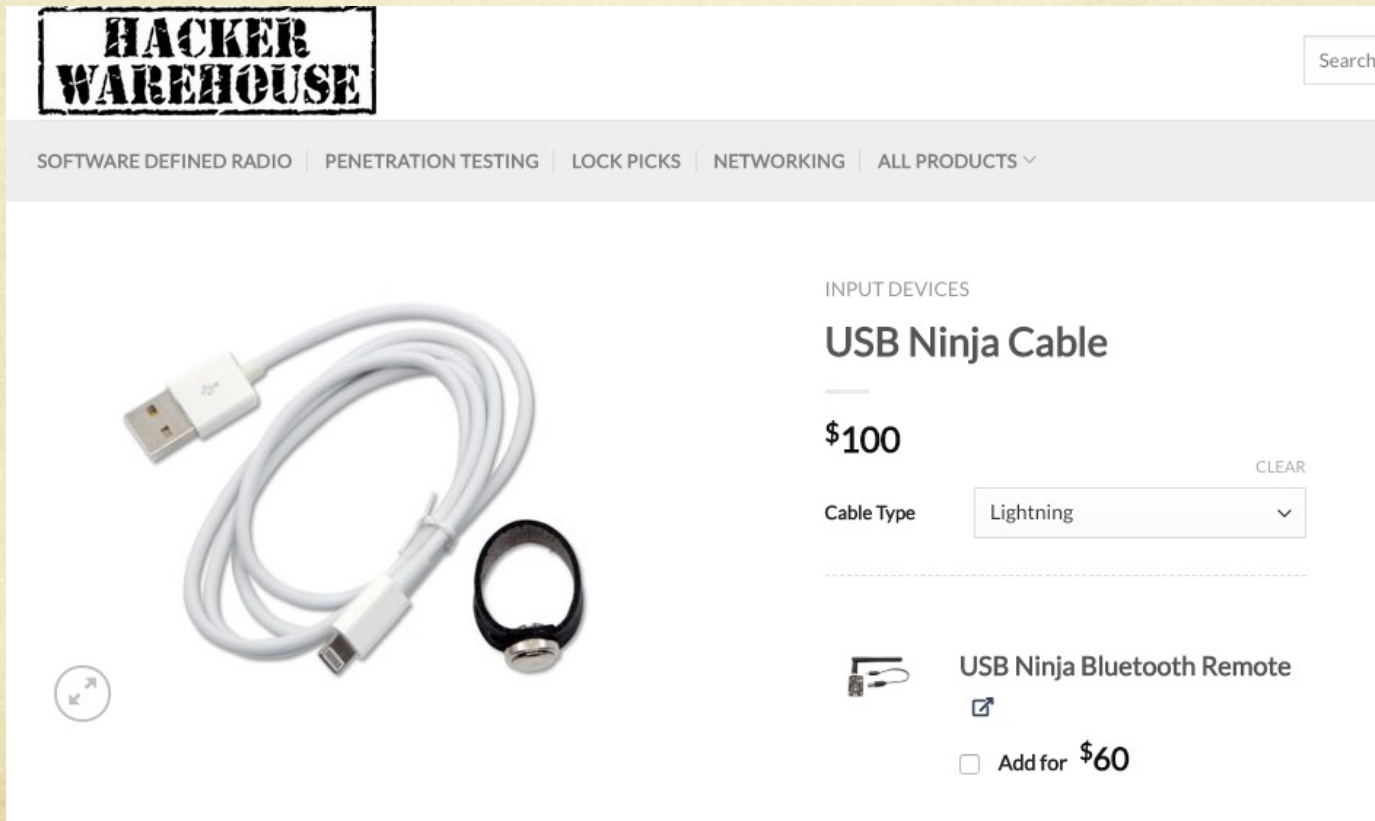


- Only use USB devices you have purchased.
- Do not plug in USB devices from anyone else.
- Do not plug any USB device you find “lying around” into your computer.
- Do not loan your USB devices to anyone.



# Active hardware vulnerabilities

Sometimes things are not what they seem.



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INPUT DEVICES

## USB Ninja Cable

**\$100** CLEAR

Cable Type

---

 **USB Ninja Bluetooth Remote**  
 Add for **\$60**

The image shows a product page for a 'USB Ninja Cable' on the 'Hacker Warehouse' website. The cable is white and has a USB-A connector on one end and a Lightning connector on the other. A small black ring is also shown next to the cable. The price is listed as \$100. There is a 'CLEAR' button next to the price. Below the price, there is a 'Cable Type' dropdown menu currently set to 'Lightning'. At the bottom of the page, there is a link to 'USB Ninja Bluetooth Remote' for an additional \$60.

# Active hardware vulnerabilities

Sometimes things are not what they seem.

## DESCRIPTION

USB Ninja is an information security and penetration testing tool that looks and functions just like a regular USB cable (both power and data) until a wireless remote control triggers it to deliver your choice of attack payload to the host machine. In essence, USB Ninja is the next step in the evolution of BadUSB, embedding the attack in the USB cable itself.

Emulating keyboard and mouse actions, payloads can be completely customized and can be highly targeted. Undetectable by firewalls, AV software (\*\*depending on payload of course\*\*) or visual inspection, the USB Ninja is an ideal tool for penetration testers, police and government.

Includes: 1 cable type of choice and 1 trigger/programming ring.



# Additional good practices

- Work in accounts that do not have administrator level privileges.
- Do not leave your computer unattended, especially when traveling. Remember the hacker mantra: “physical access is full access”.
- Turn on your Firewall. Both Windows and Mac OS X have built in firewalls that can provide basic protection on hostile networks.

# Sensitive Data

- Massachusetts state law requires MIT safeguard all sensitive data. (Names, social security numbers, addresses, date of birth, credit card info, etc)
- If you use a laptop to access or store sensitive data, the laptop needs to be **encrypted**. On Macs this means turn on File Vault.
- We securely erase all machines that are given to us for disposal once the area is done using it.
- Not sure if you have sensitive data on your computer? Identity Finder is available from the IS&T website.



# Data Breaches

- In the first 254 days of 2015 (January 1- September 11<sup>th</sup>) there were 112 reported data breaches
- Hacking attacks, malicious software attack, credit card skimming, physical theft of records, stolen laptops with confidential data
- Harvard University, University of Virginia, Penn State, United Airlines, Ashley Madison, ICANN.org, State of Minnesota, Heritage Foundation, CVS Pharmacy (Imperial Beach CA), UC Irvine Medical Center, UCLA Health System, Summit Financial Group, U.S. State Department, Bonita (CA) Unified School District, The Trump Hotel Collection, Mandarin Oriental Hotel (NYC), Mule Creek State Prison, Web.com, Orange County Employees Association, South Dakota Veteran Affairs Hospital, etc.
- <http://www.privacyrights.org/data-breach/new>



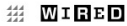
# Exactis said to have exposed 340 million records, more than Equifax breach

We hadn't heard of the firm either, but it had data on hundreds of millions of Americans and businesses and leaked it, according to Wired.

BY ABRAR AL-HEETI | JUNE 28, 2018 10:14 AM PDT



The WIRED Guide to Data Breaches



RADIO

LILY HAY NEWMAN SECURITY 12.07.18 09:00 AM

## THE WIRED GUIDE TO DATA BREACHES

### SHARE



ANOTHER WEEK. ANOTHER massive new corporate security breach that exposes your personal data. Names, email addresses, passwords, Social Security numbers, dates of birth, credit card numbers, banking data, passport numbers, phone numbers, home addresses, driver's license numbers, medical records—they all get swept up by shadowy, amorphous hackers for fraud, identity theft, and worse. Sometimes the affected company will send you an email suggesting that you change a password or credit card number, but for the most part, these incidents are invisible—until they aren't.

Think of data breaches as coming in two flavors: breaches of institutions that people choose to entrust with their data—like retailers and banks—and breaches of entities that acquired user data secondarily—like credit bureaus and marketing firms. Unfortunately, you can't keep your information perfectly safe: It is often impossible to avoid sharing data, especially with organizations like governments and health insurers. Furthermore, in cases

SECTIONS WATCHLIST



BULLETIN Whitaker tells lawmakers he hasn't talked to Trump about Mueller's investigation →

Home > Industries > Internet/Online Services

## A new data breach may have exposed personal information of almost every American adult

Published: June 28, 2018 8:19 a.m. ET



Exactis data leak reportedly contained detailed information on 230 million consumers





# Knowledge

- Knowledge is power.
- The more you learn from searching the web for answers, research, or talking to us, the better you will be able to discern what is legit and what isn't. This will empower you to better protect yourself against bad people and criminals.
- Don't be afraid to ask questions. Always ask questions.
- There are no dumb questions.

# Protect your stuff



- Your data is the most important thing on your computer.
- Have backups.
- All Mac users should be using **Time Machine**.
- PC Users should be using **Windows Backup**.
- Both of these programs are **DISASTER RECOVERY** solutions and require an external HD to work.
- Use Cloudbased Storage like DropBox and/or Cloudbased Backup like Code42 Crashplan!



# Recommended External HDs

- Western Digital “My Book” drives, 2-4TB, large form factor, desktop HD
- Western Digital “Passport” drives, 2-4TB, small form factor, portable HD
- <https://www.tomshardware.com/reviews/best-external-hard-drive-ssd,5987.html>

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Tom's Hardware

# Your Data is Life



- **Code 42 Crash Plan** is IS&T's free cloud data backup solution. This solution is great for secondary off site backup for your data.
- **Crash Plan** does not backup everything. No application or system files are backed up. Files take as long to bring back from the cloud as they take to save up TO the cloud. For users with 50-100 GB of data or more this could take days to a week.
- ALSO use local backups like Time Machine (Mac) or Windows Backup (PC) for fastest primary data disaster recovery.
- Use Cloud-based file sharing like Dropbox.
- Remember, ONLY YOU can prevent data loss.